

**GA Graduating Senior Survey Analysis**

	AY 2015-16					AY 2016-17					AY 2018-19				
<b>Section A: Faculty Contributions</b>	Count	Percent	Count	Percent	Total %	Count	Percent	Count	Percent	Total %	Count	Percent	Count	Percent	Total %
<b>1. Please Rate Your Overall Satisfaction with Instructors in Your Major Department:</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>
a. Their ability to motivate me to do my best	295	44%	316	47%	91%	347	44%	343	44%	88%	306	45%	297	44%	89%
b. How carefully they explain the expectations of student performance in the course	297	44%	321	48%	92%	329	42%	375	48%	90%	305	45%	318	47%	92%
c. How well they explain course material	266	40%	339	50%	90%	296	38%	400	51%	89%	265	39%	338	50%	89%
d. The extent to which they encourage class discussion	314	47%	290	43%	90%	344	44%	339	43%	87%	308	45%	292	43%	88%
e. How effectively they use instructional technology in teaching and learning activities	283	42%	318	47%	89%	313	40%	372	48%	88%	278	41%	313	46%	87%
f. How quickly they provide feedback on my work	234	35%	329	49%	84%	270	35%	377	48%	83%	240	35%	323	48%	83%
g. The helpfulness of their feedback on my work	277	41%	312	46%	87%	302	39%	379	48%	87%	286	42%	308	45%	87%
h. The extent to which they consider different learning styles	238	35%	313	47%	82%	260	33%	340	43%	76%	245	36%	293	43%	79%
i. Overall satisfaction with instructors in your major	315	47%	288	43%	90%	365	47%	341	44%	91%	328	48%	290	43%	91%
<b>Section B. Help Outside the Classroom</b>	<b>Count</b>	<b>Percent</b>	<b>Count</b>	<b>Percent</b>	<b>Total %</b>	<b>Count</b>	<b>Percent</b>	<b>Count</b>	<b>Percent</b>	<b>Total %</b>	<b>Count</b>	<b>Percent</b>	<b>Count</b>	<b>Percent</b>	<b>Total %</b>
<b>1. Access to Academic Services that Enabled Me to Successfully Progress Towards Receiving My Degree</b>	<b>Strongly Agree</b>		<b>Agree</b>		<b>Total</b>	<b>Strongly Agree</b>		<b>Agree</b>		<b>Total</b>	<b>Strongly Agree</b>		<b>Agree</b>		<b>Total</b>
	245	36%	326	48%	84%	313	40%	359	46%	86%	264	45%	241	41%	86%
<b>2. Academic Advising in Your Major</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>
a. Advisor spending sufficient time with me	261	39%	246	37%	76%	305	39%	300	38%	77%	298	44%	238	35%	79%
b. Advisor helping me understand degree requirements and course sequencing	290	43%	243	36%	79%	324	41%	300	38%	79%	328	48%	217	32%	80%
c. Advisor helping me to be aware of and understand relevant campus policies and procedures	259	39%	246	37%	76%	280	36%	282	36%	72%	288	43%	219	32%	75%
d. Advisor helping me think about post-graduation educational options (e.g., graduate school)	227	34%	213	32%	66%	260	33%	250	32%	65%	275	41%	191	28%	69%
e. Advisor helping me think about post-graduate employment options	217	32%	206	31%	63%	229	29%	245	31%	60%	253	37%	189	28%	65%
f. Advisor helping me think about co-ops, internships, and other career-related employment to gain work-related experience during my final two years as an undergraduate	221	33%	215	32%	65%	234	30%	247	32%	62%	259	38%	196	29%	67%
g. Advisor helping me to understand and develop a clear path to achieve my career goals	238	35%	223	33%	68%	257	33%	266	34%	67%	280	41%	188	28%	69%
h. Advisor helping me with information about whom to contact with non-academic problems or concerns	230	34%	222	33%	67%	257	33%	277	35%	68%	280	42%	198	29%	71%
i. Academic advising overall	260	39%	235	35%	74%	305	39%	292	37%	76%	306	45%	210	31%	76%
<b>3. Library Services</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>
a. Helpfulness of Staff	249	37%	286	44%	81%	274	35%	345	44%	79%	229	34%	294	43%	77%
b. Space for individual student work	245	36%	284	43%	79%	276	35%	309	40%	75%	251	37%	280	41%	78%
c. Space for group work	233	35%	268	40%	75%	242	31%	308	39%	70%	232	34%	272	40%	75%
d. Training/instruction for using library and information resources	250	37%	274	42%	79%	255	33%	330	42%	75%	227	34%	276	41%	75%
e. Access to databases and resources	296	44%	274	42%	86%	328	42%	338	43%	85%	277	41%	276	41%	82%
f. Access to online library resources	317	47%	261	39%	86%	330	42%	330	42%	84%	286	42%	272	40%	82%
g. Hours of operation	247	37%	262	39%	76%	242	31%	271	35%	66%	207	31%	271	40%	71%
h. Effectiveness of library resources and services in improving my learning experience	282	42%	282	43%	85%	288	37%	336	43%	80%	239	36%	300	45%	80%
i. Library services overall	272	40%	296	45%	85%	282	36%	351	45%	81%	242	36%	301	45%	81%
<b>4. Information Technology</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>
a. Training on the technology I need to use	165	25%	278	42%	67%	182	23%	303	39%	62%	160	24%	296	44%	68%
b. Assistance from the helpdesk in solving my technology problems	175	26%	277	42%	68%	208	27%	295	38%	65%	172	26%	287	43%	68%
c. Hours of operation for university computer labs	181	27%	275	41%	68%	206	26%	308	39%	65%	161	24%	294	44%	68%
d. Availability of equipment and software in university computer labs to meet my needs	188	28%	287	43%	71%	207	26%	301	38%	64%	174	26%	294	44%	70%
e. Availability of wireless access on campus	212	32%	274	42%	74%	244	31%	315	40%	71%	205	30%	287	43%	73%
f. Online course management system(s) used in my classes (e.g., Blackboard)	210	31%	261	47%	78%	249	32%	344	44%	76%	213	32%	326	49%	80%
g. Effectiveness of information technology in improving my learning experience	191	28%	262	47%	75%	224	29%	348	45%	74%	190	28%	328	49%	77%
h. Information technology services overall	193	29%	282	47%	76%	224	29%	351	45%	74%	186	28%	337	50%	78%

<b>5. Career Services</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>
a. Helpfulness of staff	194	29%	273	41%	<b>70%</b>	220	28%	314	40%	<b>68%</b>	192	29%	280	42%	<b>70%</b>
b. Information on internships, co-ops, and other career-related experiences	176	26%	243	36%	<b>62%</b>	186	24%	280	36%	<b>60%</b>	164	24%	264	39%	<b>64%</b>
c. Access to employment opportunities (e.g., career fairs, interviews, job listings, etc.)	179	27%	245	36%	<b>63%</b>	185	24%	284	36%	<b>60%</b>	180	27%	262	39%	<b>66%</b>
d. Assistance with resume preparation, interviewing skills, networking, salary negotiations, etc.	185	27%	239	36%	<b>63%</b>	190	24%	290	37%	<b>61%</b>	188	28%	251	37%	<b>65%</b>
e. Help with self-assessment related to careers (e.g., Strong Interest Inventory, MBTI, Focus 2)	168	25%	226	34%	<b>59%</b>	180	23%	250	32%	<b>55%</b>	169	25%	241	36%	<b>61%</b>
f. Availability of career resources online	178	26%	248	37%	<b>63%</b>	176	23%	285	36%	<b>59%</b>	177	26%	248	37%	<b>63%</b>
g. Information on academic majors, minors, and certifications related to my career interests	185	27%	236	35%	<b>62%</b>	184	24%	284	36%	<b>60%</b>	180	27%	260	39%	<b>66%</b>
h. Assistance with career options in the military	144	21%	186	28%	<b>49%</b>	141	18%	224	29%	<b>47%</b>	134	20%	212	32%	<b>51%</b>
i. Assistance with career options in volunteer organizations (e.g., Peace Corps, Teach for America)	147	22%	203	30%	<b>52%</b>	153	20%	241	31%	<b>51%</b>	153	23%	225	33%	<b>56%</b>
j. Assistance with preparing for graduate/professional school (e.g., medicine, law)	158	23%	204	31%	<b>54%</b>	166	21%	255	33%	<b>54%</b>	157	23%	237	35%	<b>59%</b>
k. Information on "soft skills" (e.g., teamwork, interpersonal skills, time management, interacting with diverse people) needed for the work environment and how to acquire those skills	166	25%	230	34%	<b>59%</b>	166	21%	274	35%	<b>56%</b>	166	25%	257	38%	<b>63%</b>
l. Information on labor market data and knowledge specifically related to career interests (e.g., median pay, entry-level education, occupation projected growth rate, etc.)	145	22%	213	32%	<b>53%</b>	156	20%	245	31%	<b>51%</b>	150	22%	239	36%	<b>58%</b>
m. Career services overall	169	25%	254	38%	<b>63%</b>	176	23%	298	38%	<b>61%</b>	167	25%	266	40%	<b>65%</b>
<b>Section D. Other Offices That Serve You</b>	<b>Count</b>	<b>Percent</b>	<b>Count</b>	<b>Percent</b>	<b>Total %</b>	<b>Count</b>	<b>Percent</b>	<b>Count</b>	<b>Percent</b>	<b>Total %</b>	<b>Count</b>	<b>Percent</b>	<b>Count</b>	<b>Percent</b>	<b>Total %</b>
<b>1. Please Rate Your Satisfaction With the Services Provided by the Following Offices on Campus.</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>
a. Registrar's Office	258	38%	274	41%	<b>79%</b>	285	36%	313	40%	<b>76%</b>	253	38%	285	43%	<b>81%</b>
b. Financial Aid: Application/award process	212	32%	252	37%	<b>69%</b>	232	30%	277	35%	<b>65%</b>	207	31%	247	37%	<b>68%</b>
c. Financial Aid: Disbursement process	192	29%	244	36%	<b>65%</b>	229	29%	262	34%	<b>63%</b>	216	32%	250	37%	<b>69%</b>
d. Dining Services	124	18%	172	26%	<b>44%</b>	133	17%	222	28%	<b>45%</b>	153	23%	184	27%	<b>50%</b>
e. Health Services	175	26%	236	35%	<b>61%</b>	198	25%	230	29%	<b>54%</b>	203	30%	205	31%	<b>61%</b>
f. Counseling (personal, interpersonal, or psychological)	158	23%	156	23%	<b>46%</b>	178	23%	165	21%	<b>44%</b>	191	28%	173	26%	<b>54%</b>
g. Cashier/Student Accounts/Billing Office	203	30%	265	39%	<b>69%</b>	226	29%	298	38%	<b>67%</b>	209	31%	274	41%	<b>72%</b>
h. Housing and Residence Life	138	21%	165	25%	<b>45%</b>	156	20%	214	27%	<b>47%</b>	158	24%	199	30%	<b>53%</b>
i. Bookstore	242	36%	291	43%	<b>79%</b>	288	37%	332	42%	<b>79%</b>	237	35%	302	45%	<b>81%</b>
j. Campus recreation	190	28%	186	28%	<b>56%</b>	204	26%	233	30%	<b>56%</b>	189	28%	224	34%	<b>62%</b>
k. On-campus shuttle/transportation services	103	15%	102	15%	<b>30%</b>	131	17%	131	17%	<b>34%</b>	129	19%	116	17%	<b>37%</b>
l. Parking	79	12%	129	19%	<b>31%</b>	91	12%	128	16%	<b>28%</b>	101	15%	114	17%	<b>32%</b>
m. Campus Police Department	123	18%	182	27%	<b>45%</b>	161	21%	187	24%	<b>45%</b>	145	22%	169	25%	<b>47%</b>
<b>2. Please Rate Your Satisfaction With the Staff Associated With the Following Offices On Campus.</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>	<b>Very Satisfied</b>		<b>Satisfied</b>		<b>Total</b>
a. Registrar's Office	250	37%	267	40%	<b>77%</b>	271	35%	332	42%	<b>77%</b>	256	39%	285	43%	<b>81%</b>
b. Financial Aid: Application/award process	214	32%	257	38%	<b>70%</b>	236	30%	293	37%	<b>67%</b>	217	33%	255	38%	<b>71%</b>
c. Financial Aid: Disbursement process	205	30%	247	37%	<b>67%</b>	222	28%	288	37%	<b>65%</b>	223	33%	244	37%	<b>70%</b>
d. Dining Services	170	25%	202	30%	<b>55%</b>	209	27%	246	31%	<b>58%</b>	184	28%	205	31%	<b>58%</b>
e. Health Services	215	32%	215	32%	<b>64%</b>	216	28%	243	31%	<b>59%</b>	202	30%	214	32%	<b>63%</b>
f. Counseling (personal, interpersonal, or psychological)	161	24%	158	23%	<b>47%</b>	198	25%	180	23%	<b>48%</b>	193	29%	174	26%	<b>55%</b>
g. Cashier/Student Accounts/Billing Office	217	32%	261	39%	<b>71%</b>	234	30%	293	37%	<b>67%</b>	223	34%	266	40%	<b>74%</b>
h. Housing and Residence Life	161	24%	159	24%	<b>48%</b>	171	22%	215	27%	<b>49%</b>	162	24%	205	31%	<b>55%</b>
i. Bookstore	252	37%	292	43%	<b>80%</b>	293	37%	335	43%	<b>80%</b>	233	35%	300	45%	<b>81%</b>
j. Campus recreation	191	28%	191	28%	<b>56%</b>	213	27%	227	29%	<b>56%</b>	188	28%	221	33%	<b>62%</b>
k. On-campus shuttle/transportation services	117	17%	119	18%	<b>35%</b>	143	18%	142	18%	<b>36%</b>	125	19%	148	22%	<b>41%</b>
l. Parking	116	17%	142	21%	<b>38%</b>	114	15%	148	19%	<b>34%</b>	106	16%	146	22%	<b>38%</b>
m. Campus Police Department	143	21%	196	29%	<b>50%</b>	176	23%	202	26%	<b>49%</b>	148	22%	191	29%	<b>51%</b>

Source: Office of Institutional Research 5-1-2019

\*Data of AY 2017-18 is not available.