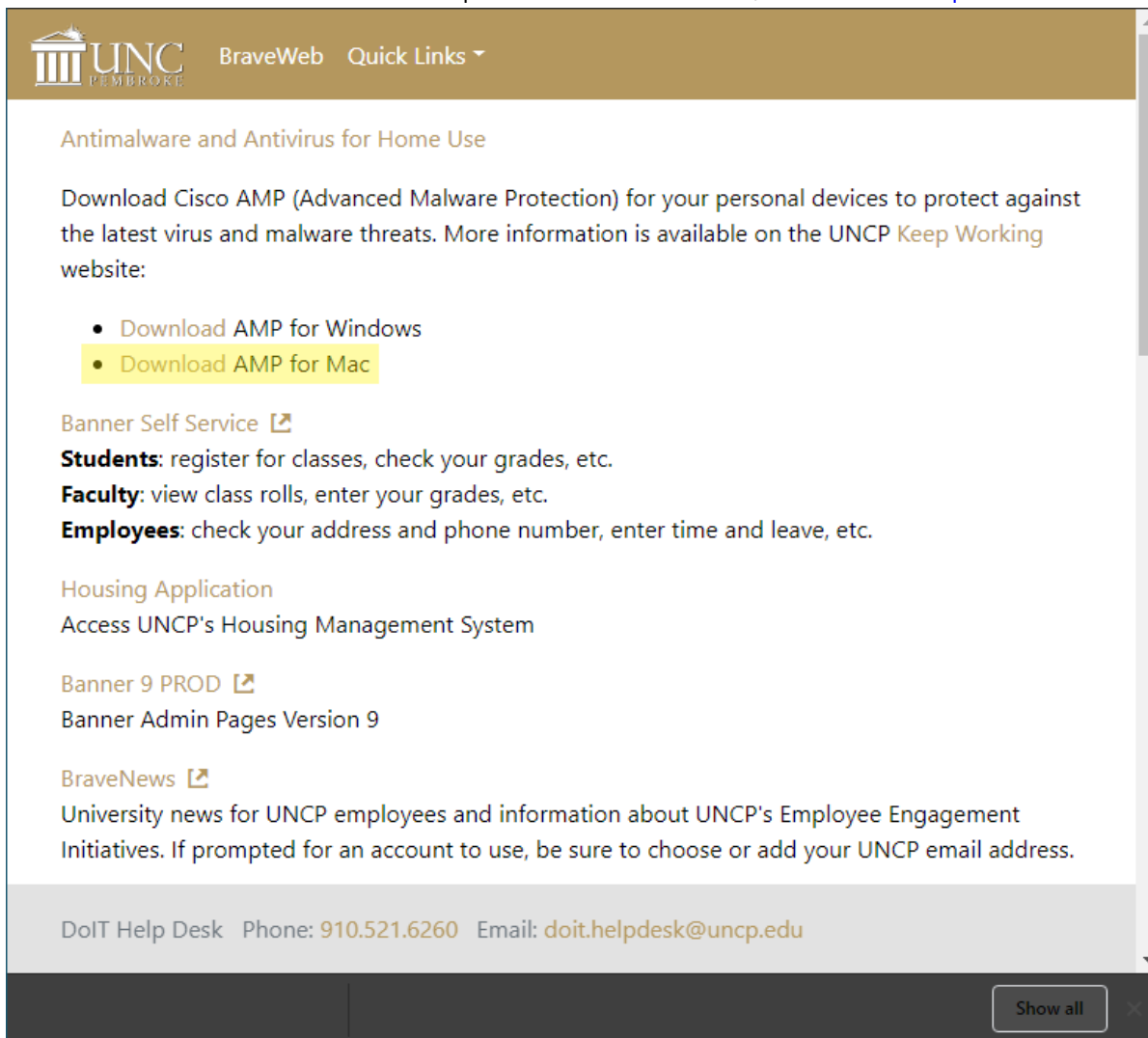


Cisco Advanced Malware Protection for Mac's

Cisco AMP integrates malware and virus protection using cloud-based analytics to protect your computer wherever you go.

Install Cisco AMP

1. Download Cisco AMP from the link provided in BraveWeb, braveweb.uncp.edu.

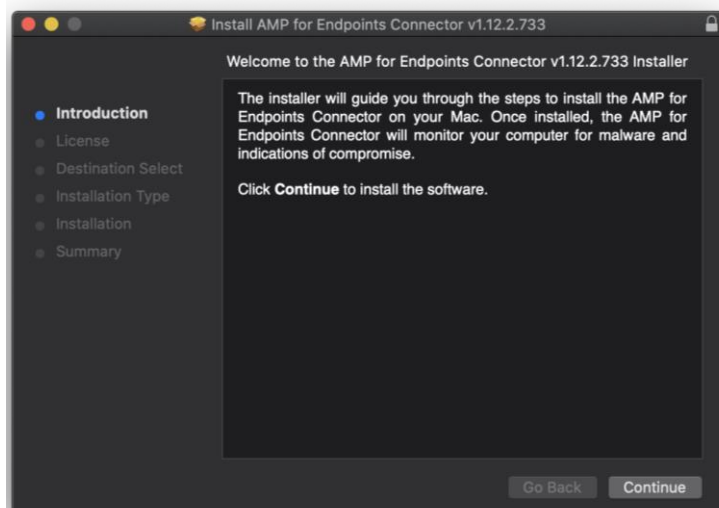


The screenshot shows the BraveWeb portal for UNC Pembroke. The header includes the UNC Pembroke logo, the text "BraveWeb", and a "Quick Links" dropdown menu. The main content area is titled "Antimalware and Antivirus for Home Use" and contains the following text: "Download Cisco AMP (Advanced Malware Protection) for your personal devices to protect against the latest virus and malware threats. More information is available on the UNCP Keep Working website:". Below this text is a bulleted list with two items: "Download AMP for Windows" and "Download AMP for Mac", where the second item is highlighted in yellow. Further down, there are sections for "Banner Self Service" (with a link icon), "Students: register for classes, check your grades, etc.", "Faculty: view class rolls, enter your grades, etc.", "Employees: check your address and phone number, enter time and leave, etc.", "Housing Application" (with a link icon), "Access UNCP's Housing Management System", "Banner 9 PROD" (with a link icon), "Banner Admin Pages Version 9", "BraveNews" (with a link icon), and "University news for UNCP employees and information about UNCP's Employee Engagement Initiatives. If prompted for an account to use, be sure to choose or add your UNCP email address." At the bottom of the page, there is a footer with "DoIT Help Desk Phone: 910.521.6260 Email: doit.helpdesk@uncp.edu". A "Show all" button is located in the bottom right corner of the page.

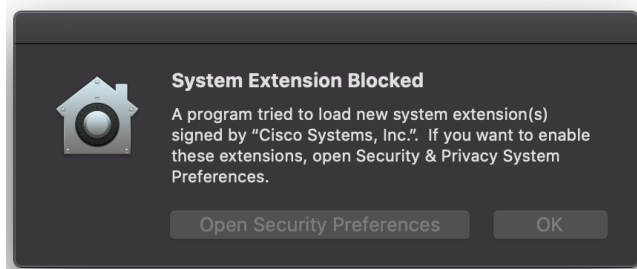
2. Open the downloaded file and double-click "ciscoampmac_connector.pkg"



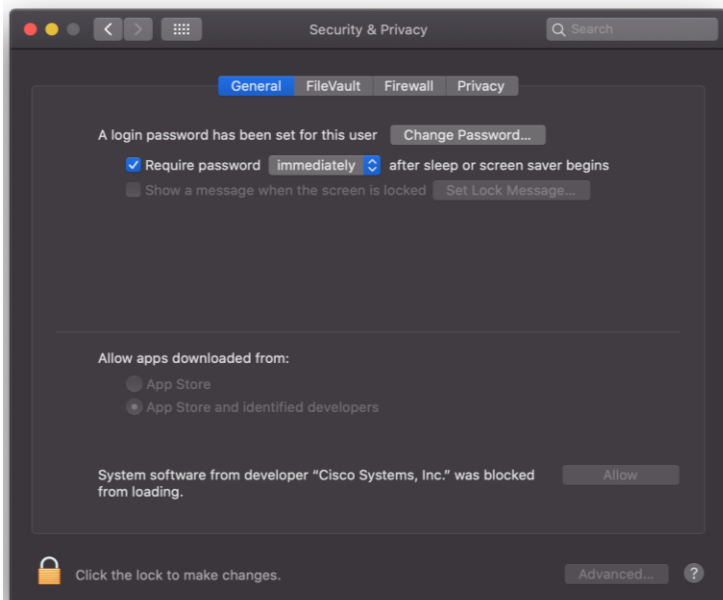
3. Click "Continue" to advance through the installation screens.



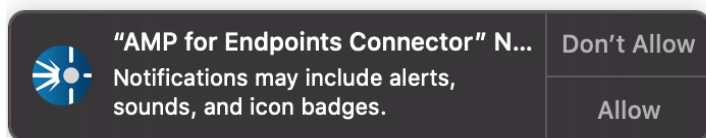
4. During installation, you'll see a "System Extension Blocked" message. When this is displayed, click "Open Security Preferences".



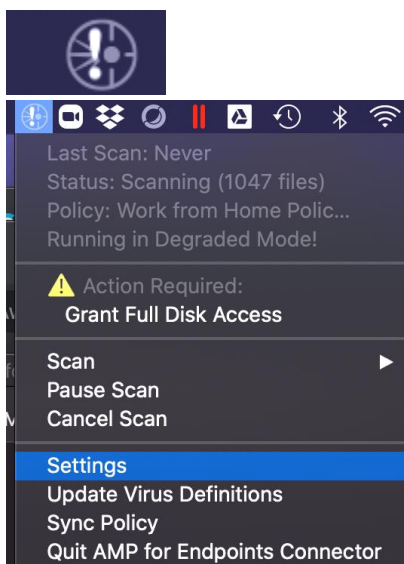
- Under "Security & Privacy" - click the lock in the bottom-left of the screen and type in your administrative username and password. Once unlocked, click "Allow".



- When installation finishes, you will be prompted to enable AMP for Endpoints Connector notifications. This is the way AMP will let you know when it detects threats. Click "Allow" to continue.



- The Cisco AMP logo will appear in the Menu Bar. If you see an exclamation mark as shown below, click it and select "Grant Full Disk Access".



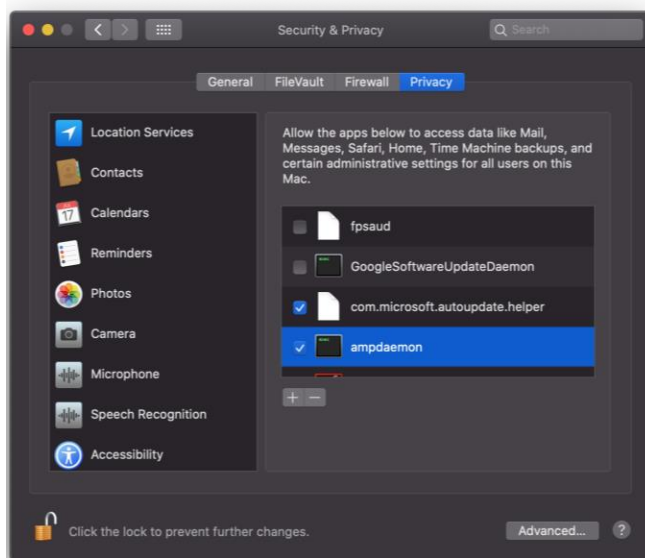
8. A window will appear with directions to fully enable Cisco AMP.



9. Open System Preferences and navigate to the Security & Privacy System Preferences pane. On the Privacy tab, select "Full Disk Access" from the list on the left.

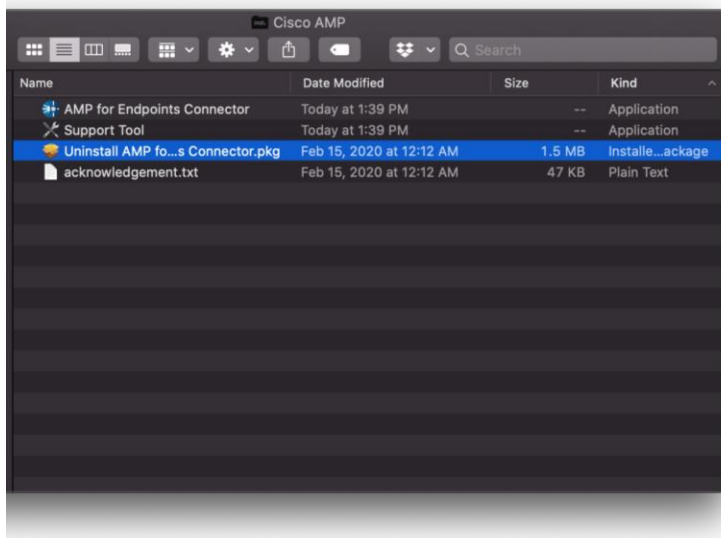
10. Once again click the lock at the bottom-left of the system preferences window to unlock the settings.

11. Check the box next to "ampdaemon" to provide Cisco AMP with full disk access.

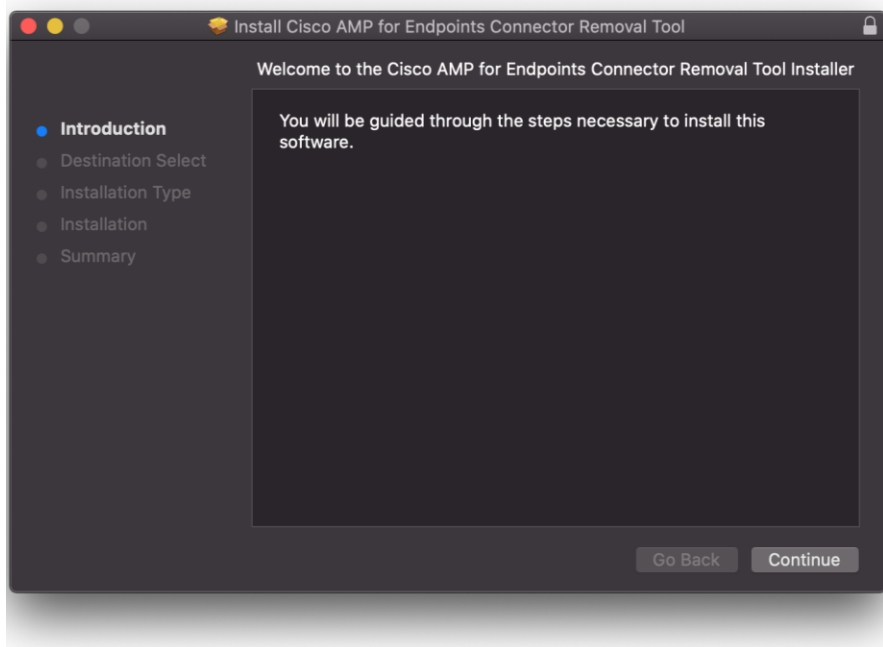


Uninstall Cisco AMP

1. While not expected, should you experience issues while using Cisco AMP, you may uninstall it from your computer. To uninstall, navigate to Applications > Cisco AMP, then open "Uninstall AMP for Endpoints connector.pkg".



2. Follow the on-screen prompts to remove Cisco AMP from your computer.



If you run into any issues removing Cisco AMP, please contact the DoIT Help Desk at doit.helpdesk@uncp.edu or 910-521-6260.