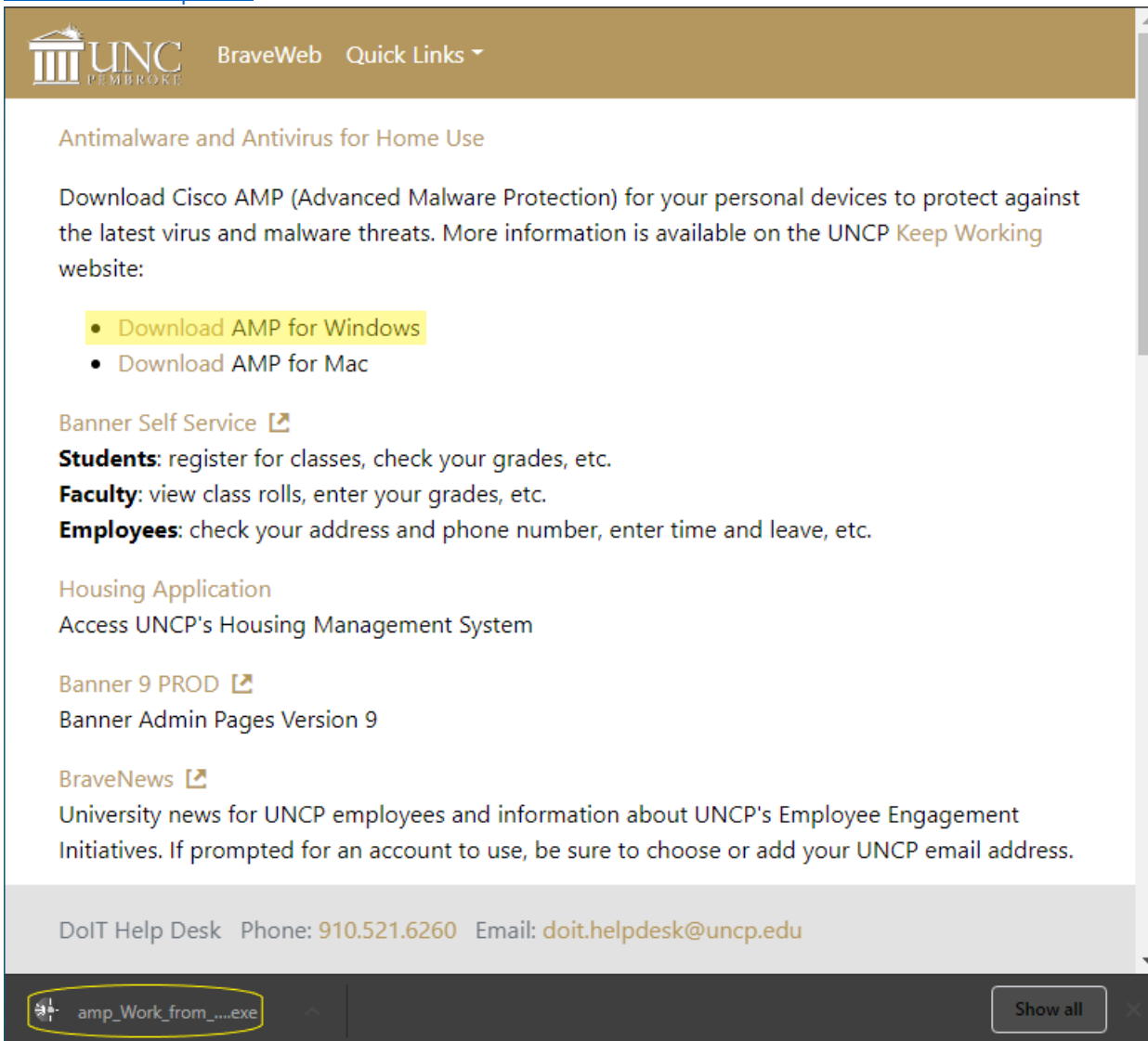


# Cisco Advanced Malware Protection for Windows

Cisco AMP integrates malware and virus protection using cloud-based analytics to protect your computer wherever you go.

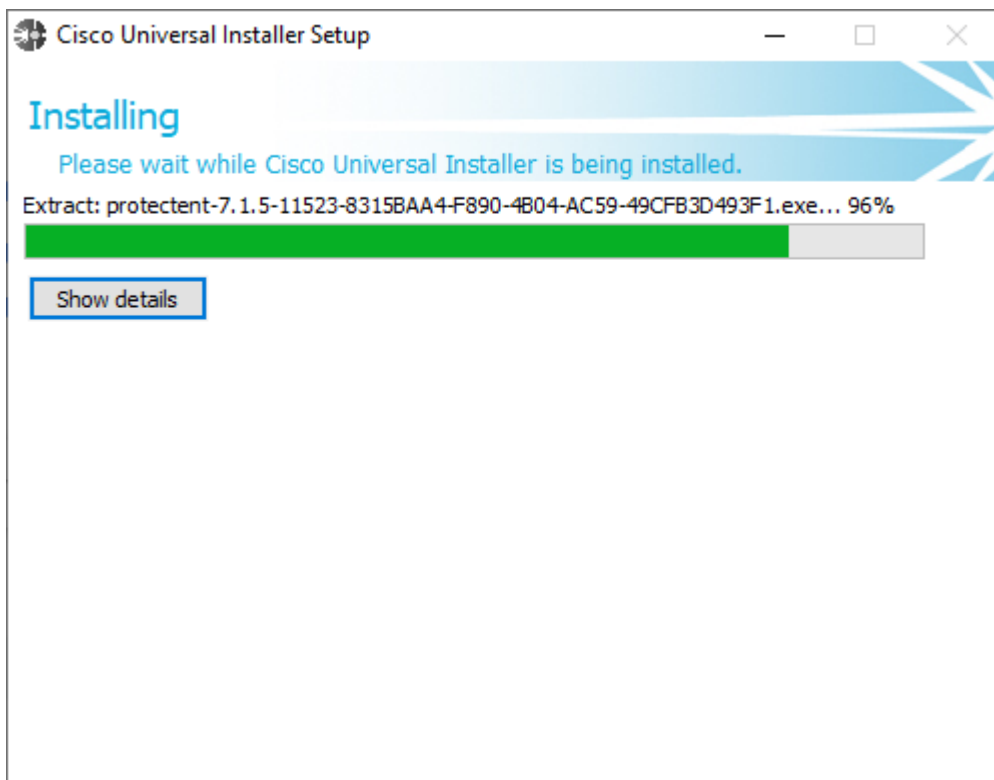
## Install Cisco AMP for Windows

1. Download Cisco AMP for Windows from the link provided in BraveWeb, [braveweb.uncp.edu](http://braveweb.uncp.edu).

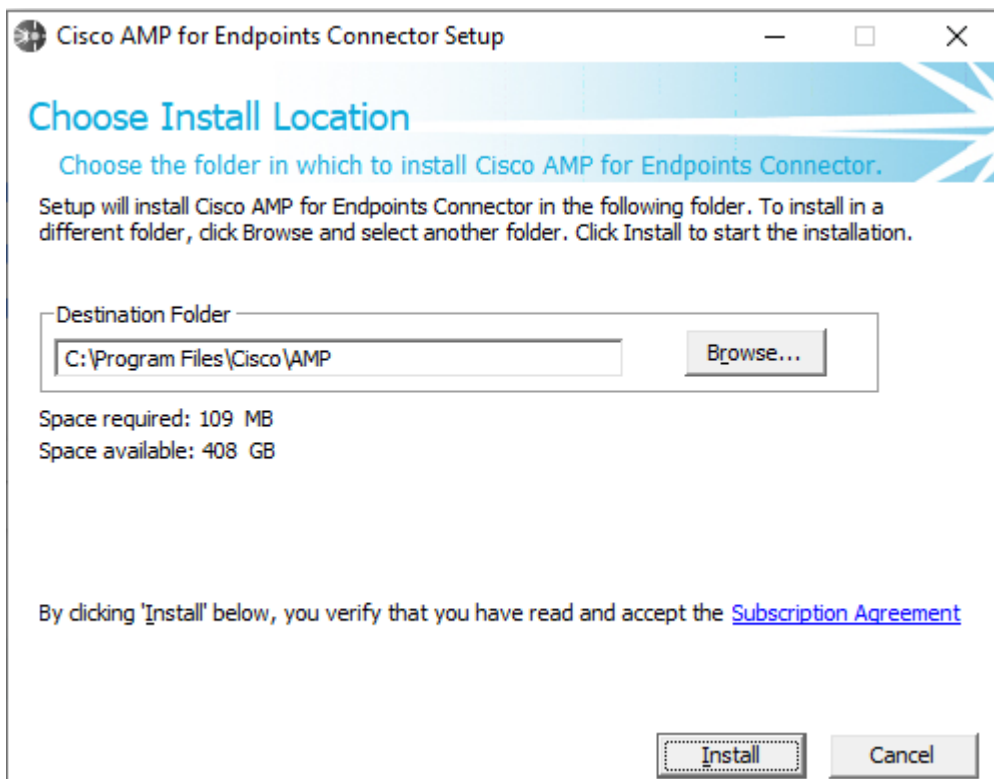


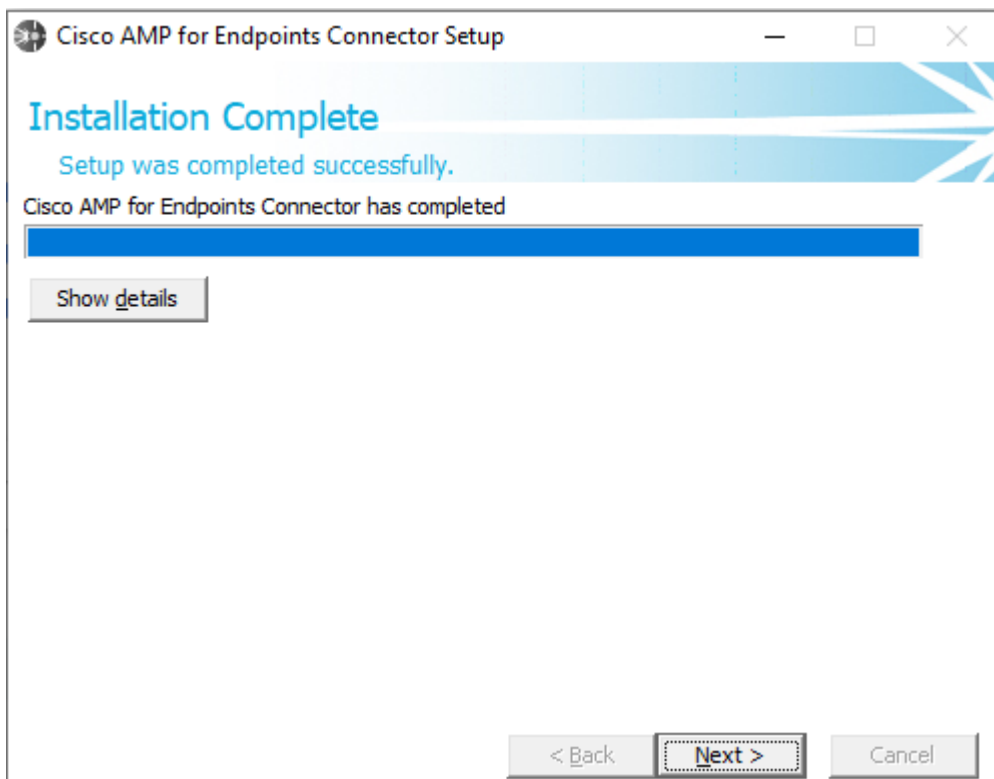
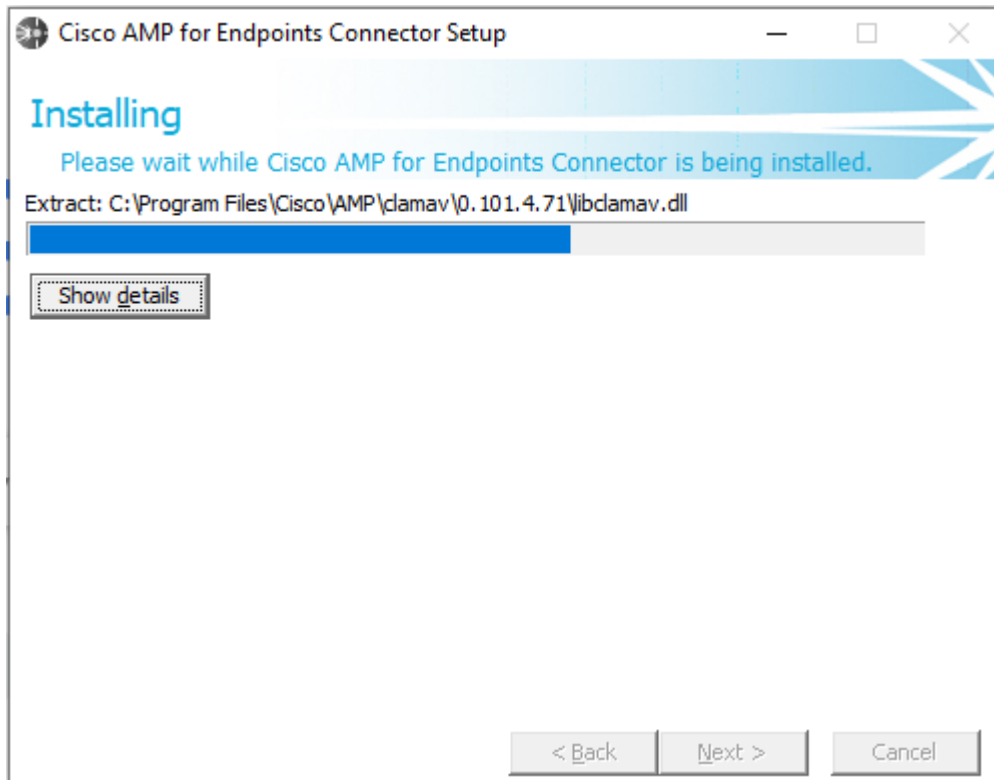
The screenshot shows the UNCP BraveWeb portal. At the top, there is a navigation bar with the UNCP logo, "BraveWeb", and "Quick Links". The main content area is titled "Antimalware and Antivirus for Home Use". Below this title, there is a paragraph: "Download Cisco AMP (Advanced Malware Protection) for your personal devices to protect against the latest virus and malware threats. More information is available on the UNCP [Keep Working](#) website:". A bulleted list follows, with the first item, "Download AMP for Windows", highlighted in yellow. The second item is "Download AMP for Mac". Below the list, there are sections for "Banner Self Service", "Housing Application", "Banner 9 PROD", and "BraveNews". At the bottom of the page, there is a footer with "DoIT Help Desk", "Phone: 910.521.6260", and "Email: [doit.helpdesk@uncp.edu](mailto:doit.helpdesk@uncp.edu)".

2. Double-click the "amp\_Work\_from\_Home\_Group" install file located in the Downloads folder.
3. The AMP installer will run.

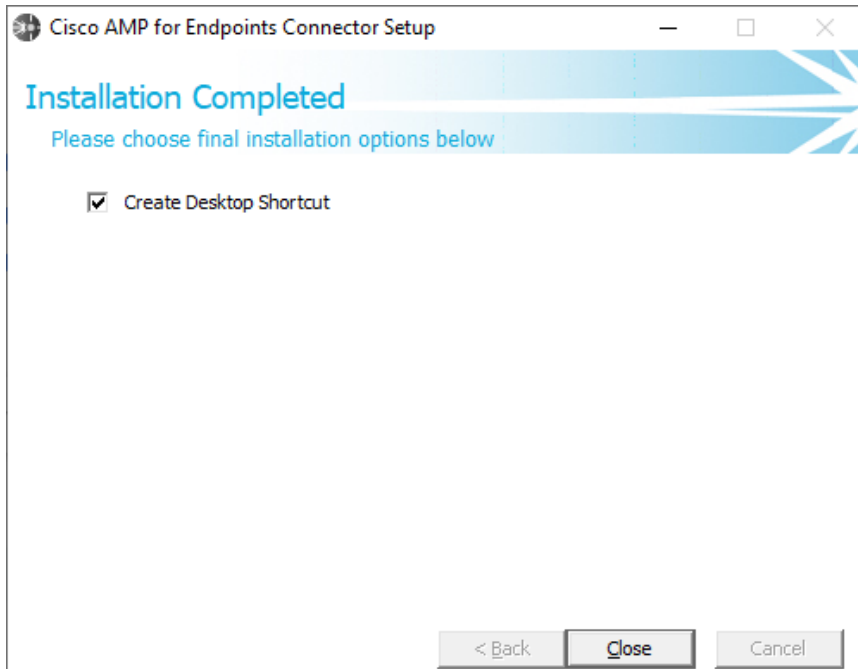


4. Accept the default install location by clicking Install.

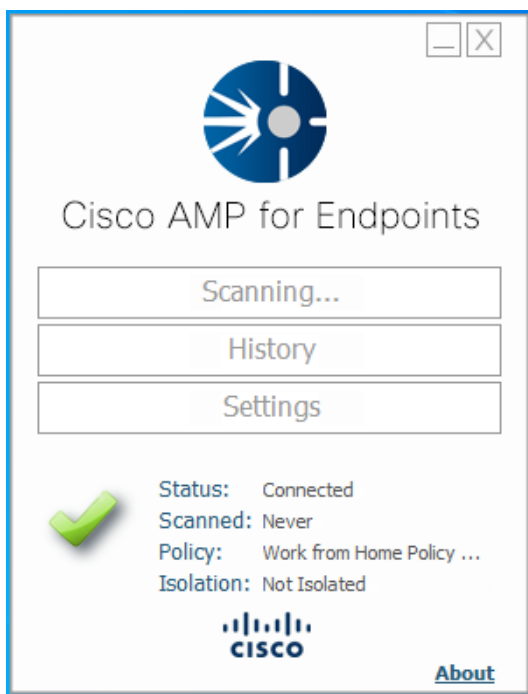




5. Check the box to create a desktop shortcut for AMP and then click Close to finish the installation.

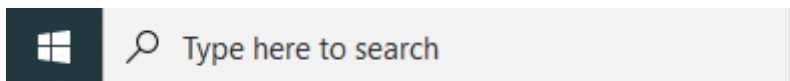


6. AMP will open and begin scanning for malware and viruses. Your computer is now protected. Click the X in the upper right to close the AMP window. It will continue to run in the background.

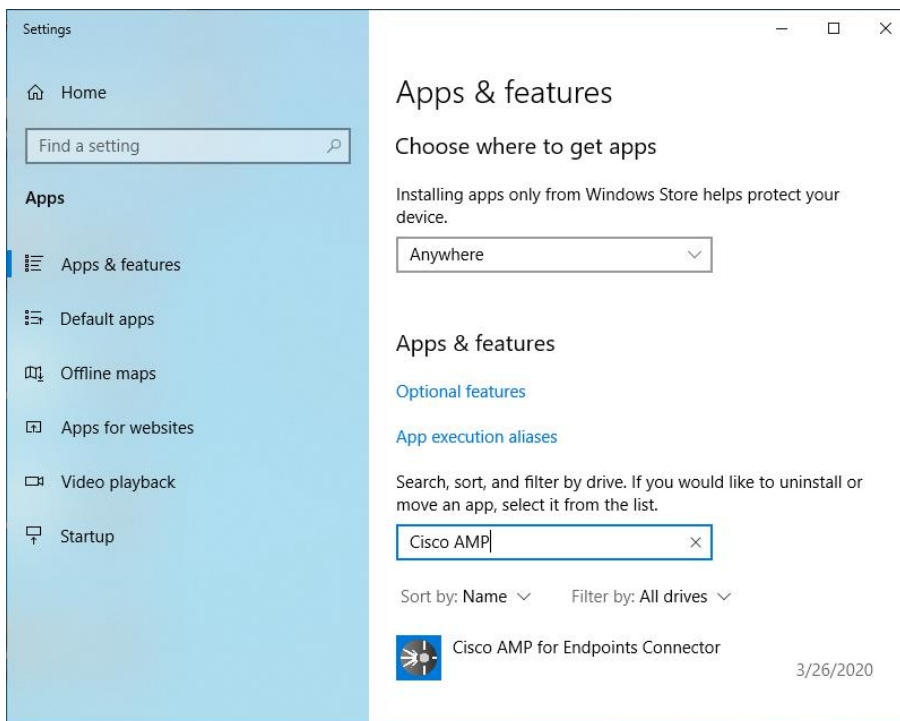


## Uninstall Cisco AMP for Windows

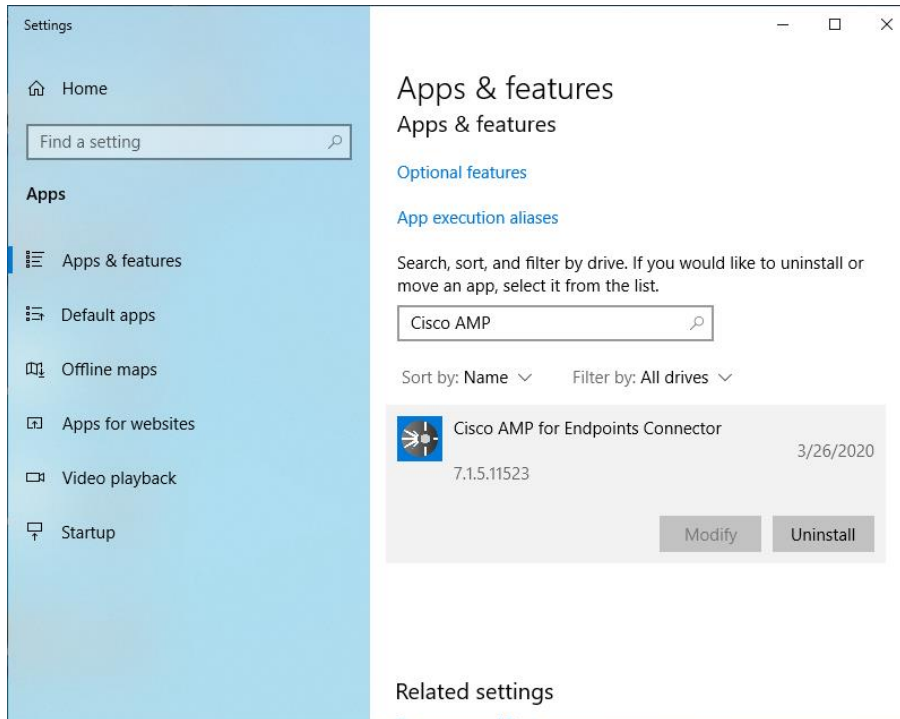
1. While not expected, should you experience issues while using Cisco AMP, you may uninstall it from your computer. Search for "Add or Remove Programs in the Windows search bar in the bottom left corner and press Enter.



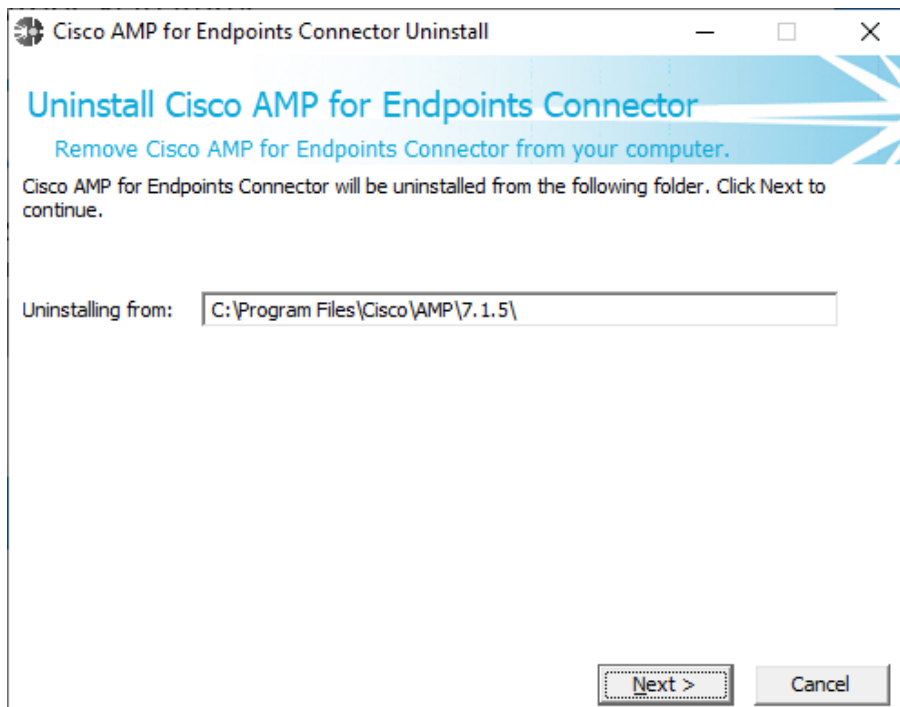
2. The Apps & features menu will appear. Search for Cisco AMP.

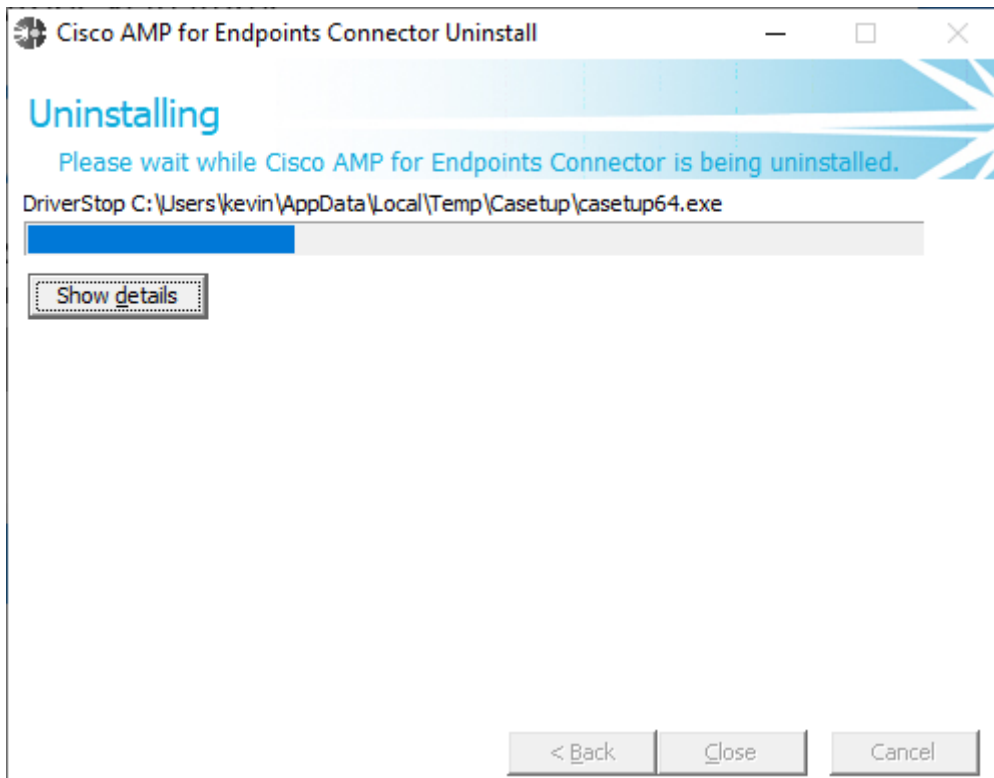


3. Click on Cisco AMP for Endpoints Connector and click the Uninstall button.

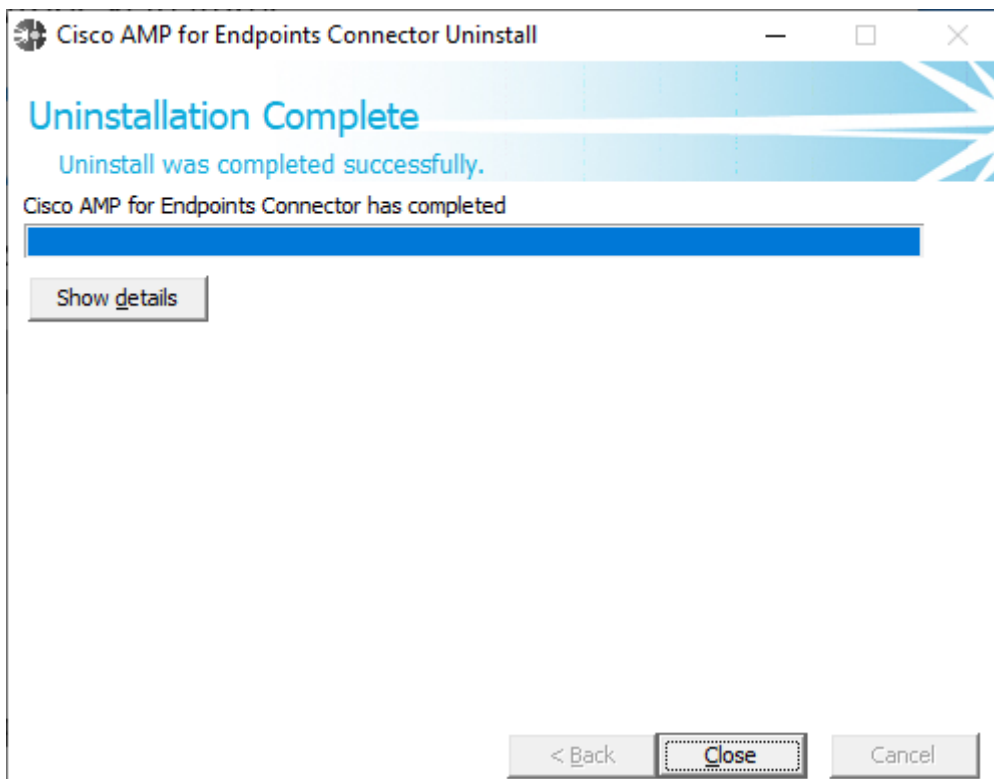


4. Click Next.

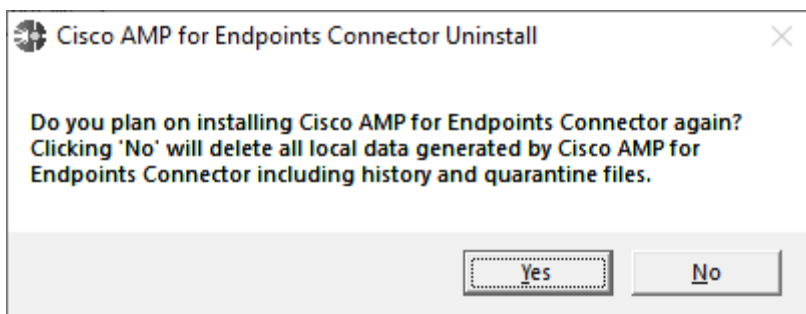




5. Click Close.



6. Click Yes to totally remove all traces of Cisco AMP from your computer.



If you run into any issues removing Cisco AMP, please contact the DoIT Help Desk at [doit.helpdesk@uncp.edu](mailto:doit.helpdesk@uncp.edu) or 910-521-6260.