Duo Mobile Setup

Duo security provides a two factor authentication service to make logins more secure. Before using VPN, Cisco AnyConnect, you must create an account with Duo.

- Using wireless or from off campus, browse to https://secure.uncp.edu and enter your UNCP Credentials. Click “Login”.

- If you have never enrolled with Duo, you’ll get the following screen. Click “Start setup”.

![Login Screen](image1.png)

![Start Setup](image2.png)
- Select the type of device you will be using to authenticate your VPN sign in. A mobile phone is the recommended option.

- Depending on which option is selected, the next step might differ. When adding a mobile phone the screen will prompt for the country and phone number. Click “Continue”.

![Image 1](image1.png)

![Image 2](image2.png)
• Provide phone type and click “Continue”.

![Image](image1.png)

• Install “Duo Mobile” from the App Store. Once the application is installed click “I have Duo Mobile Installed”. Note: It’s imperative not to delete the Duo application from your phone or tablet once you have setup your device.

![Image](image2.png)
- Activate Duo Mobile. This can be done by scanning the barcode from within the app or having an activation link emailed. Once activated, click “Continue”.

![Activate Duo Mobile for iOS](image)

- Select settings and preferred device. Here is where additional devices can be added to the Duo account, if needed. Ensure the phone number and default device are correct. Next to “When I log in”, select the desired authentication method. Click “Save” then click “Continue to Login”.

![My Settings & Devices](image)
Your device is now ready to approve Duo authentication requests. Click “Send me a Push” to give it a try. Open the Duo app and tap “Approve”.