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OF THE UNIVERSITY OF NORTH CAROLINA

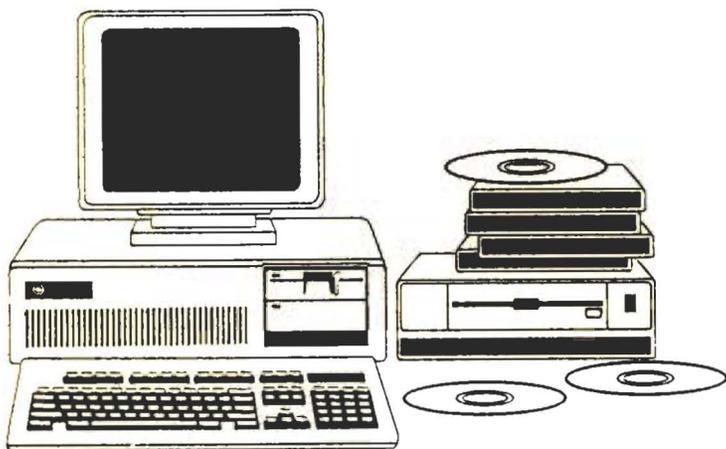
Library Lines

Volume 3, Number 2

Mary Livermore Library
Pembroke State University

October 1994

Library Gets New System



BraveCat is here! That is the name of Livermore Library's new on-line system.

Through BraveCat, people will have access to not only the holdings of Pembroke State University, but also to holdings of Fayetteville State University and The University of North Carolina at Wilmington. The three universities have agreed to lend almost everything to each other. So if a person were doing research on a topic and needed a book from one of the other libraries, all that person would need to do is fill out an interlibrary loan form for the book. Soon (about two weeks) it would be here and available for use by that person.

As of now, BraveCat is still not completely up-to-date. Many of the books checked out on LS/2000 are not checked out on BraveCat. To help the library completely update the new system, all people with books checked out on the old system are being asked to bring the books by the library and get the books rechecked out on BraveCat.

Most people find that BraveCat is easier to use than LS/2000. One habit that may be difficult to break is using the return or enter keys. BraveCat uses menus and when a person chooses something from the menu it is not neces-

sary to hit the return or enter keys. In fact, if a person does hit one of those keys, BraveCat will beep to remind the person not to use the keys.

It is also possible to check your own circulation record on BraveCat. All you have to know is your name and the barcode on the back of your library card. BraveCat will show you your fines and any books you have checked out. If you notice something wrong with your personal information, please notify the library so that it will be fixed. In addition, it is now possible for people to make suggestions or comments while on any terminal connected to BraveCat. These suggestions may also include books that you think the library should own. Unfortunately it is not possible for the library to respond to the comments on-line, but the suggestions and comments are read and taken into consideration.

As the year progresses, more features will become available on BraveCat about the books the library is purchasing and magazines the library has received. That much information is difficult to enter, so the process may not be complete until next year. In the meantime, you may make suggestions or comments on BraveCat and we will read them. Enjoy using **BraveCat!**





Friends
of
Libraries
U.S.A.

Dear Friends of Mary Livermore Library:

The first college president I worked for liked to say that the library was the heart of the campus. He was speaking in an intellectual rather than geographical sense. At the time and place, the library was concerned mostly with bound books and periodicals. The card catalog was just that: trays of cards in a wooden cabinet. There were few computers, and they mostly were used in science and engineering labs.

Technology is overtaking today's libraries. Card catalogs are computerized, and libraries help link researchers with vast storehouses of information called databases, both disk-based and on-line. InfoTrac partly has replaced magazine indices, and Dissertation Abstracts quickly can be searched on-line.

The changing nature of reference material and the growing demands on college faculty and students for more and better research present university libraries with new challenges. My own field of public relations has cast aside its working-with-people image and is emphasizing research as the basis for planning and decision making. Libraries at small schools in part can compensate for lack of bound volumes and journals by helping faculty and students search giant electronic filing cabinets which go by such names as DIALOG and NEXIS--if funds are available.

Private gifts are becoming more and more essential if libraries are to meet today's technological challenges. Some public universities already are emphasizing that they are State-assisted rather than State-supported. Private giving --from individuals, corporations and foundations--provides the vital extras required to achieve true excellence.

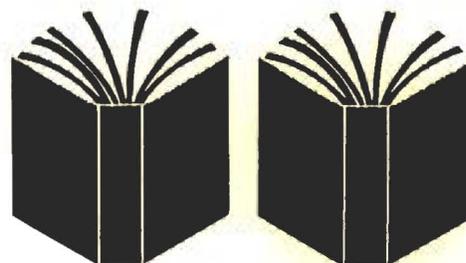
Friends of the Library at Pembroke State University is a relatively new group, trying to take the first small steps toward gaining private gifts for Mary Livermore Library. We hope that members of the community, our faculty, alumni and students will join this effort to help our library attain the vital extras for meeting needs of students, faculty and our service area.

Won't you join in this worthwhile effort and encourage your friends to do so as well?

Sincerely,
Dr. Douglas Norman, President
Friends of the Library

New Arrivals In Reference

Got a question? The librarians at Mary Livermore are here to serve you. We have a solid reference collection, both print and electronic, for meeting your research needs, whether it is beginning extensive research on acculturation (try our newly acquired Encyclopedia of Multiculturalism) or wanting to know the producer price index for lumber in 1992 (the 1994 edition of Economic Indicators Handbook should help here). Listed are some recent additions to the reference collection which may be of interest to you:



Economic Indicators Handbook: Time Series, Conversions, Documentation, compiled and edited by Arsen J. Darnay, 2nd ed. Detroit, MI: Gale Research, 1994.

REF HB1.E46 1994

Encyclopedia of Multiculturalism, edited by Susan Auerbach, New York: Academic Press, 1994.

REF E184.A1E58 1994 vol. 1-6

Encyclopedia of the American Legislative System, edited by Joel H. Silbey. New York: Scribner and Sons, 1994.

REF JP501.E53 1994 vol. 1-3

The Environmental Encyclopedia and Dictionary. London, England: Europa Publishing Co., 1994.

REF GE10.E68 1994

Frost-Knappman, Elizabeth, The ABC-CLIO Companion to Women's Progress in America. Santa Barbara, CA: ABC-CLIO, 1994.

REF HQ1410.F76 1994

Handbook of Research on Science Teaching and Learning, edited by Dorothy L. Gabel. New York: Macmillan Publishing Co., 1994.

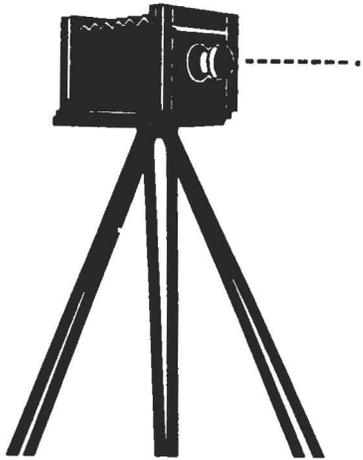
REF Q181.A1H35 1994

Human Sexuality: An Encyclopedia, edited by Vern L. Bullough and Bonnie Bullough. New York: Garland Publishing Co., 1994.

REF HQ9.H846 1994

The Native North American Almanac: A Reference Work on Native North Americans in the U.S.A. and Canada, edited by Duane Champagne. Detroit, MI: Gale Research, 1994.

REF E77.N37 1994



FOCUS ON:

Serials Department

So often we associate a library with just books. But in the research-intensive atmosphere of a university, keeping pace with current knowledge is a must. Here, the Mary Livermore Library's serial holdings play a key role. Which brings to mind, what is a **serial**? This term has been given several definitions, but the best perhaps is: a serial is a publication issued at intervals and is intended to continue indefinitely.

Scholarly journals, magazines, and newspapers comprise the bulk of Mary Livermore's serial holdings. In fact, the Serials area has over 1200 active subscriptions. But it has much more than paper items. Several dozen titles are contained on microfilm. Also, on microfiche, we have full-text articles for ERIC (Educational Resource Information Center) and Newsbank (select articles taken from newspapers all across the country). Serials has not been left behind in the electronic age either. Most of the articles contained in the Business Newsbank CD-ROM Database are full-text which means you are able to print or download entire articles at no charge.

With so many thousands of volumes in a variety of formats, it can at first be confusing to locate material. That is why Serials has a dedicated staff here to serve you. They will be glad to assist you with any question you have regarding the library's serial holdings. Printouts of holdings are also distributed throughout the first floor of the library indicating whether a particular volume is bound or on microfilm. Soon, you will be able to obtain this same information on the new on-line catalog, BraveCat.

It is not unusual, however, for a particular issue to be in limbo between the current shelves and the bindery. If you do not find a journal on the current shelves or bound stacks, quite likely it is in "stacks reserved," which is behind the

periodicals service desk. Please inquire at the desk, and, if the issue is not on hand, the staff can give you the status (at the bindery; publisher behind; etc.), as well as provide helpful suggestions on other facilities nearby which may carry the issue.

The Serials Department is known for its daunting microfilm/microfiche printers. They can be a little tricky to work at first, but please feel free to ask at the desk for a demonstration if you would like to make a printout. The Serials staff is also pleased to help you fully utilize the Newsbank terminals and the photocopier in the area.

Although the Serials Department works hard to maintain a tight schedule for processing mail, sending material to the bindery, and claiming missing issues, it is first and foremost a public service area. Therefore, always feel free to "interrupt" if you have questions. Your needs are always of prime concern to us.



Questions and Answers

Certain questions are asked frequently at Mary Livermore Library. Since some of the questions are of interest to a number of library users, answers to questions commonly asked will be printed in this column. Any questions you may have may be addressed to Dr. Clarence Toomer, Director of Library Services, or may be placed in the suggestion box.

Why does it take so long for best sellers to become available at Mary Livermore Library? It seems like the bookstores have books I am looking for well before they are available at this library.

Answer: Mary Livermore Library devotes only a small percentage of its budget to providing popular reading materials such as best sellers. In order to make the funds stretch as far as possible, Mary Livermore Library is enrolled in a best seller approval program which entitles the library to a significant discount. Unlike a bookstore which may be willing to pass along costs, the library chooses to tolerate a delay in obtaining best sellers in order to qualify for a larger discount.

Why are there sometimes books on the New Book Shelf which are not newly published?

Answer: The books on the New Book Shelf are books which are newly purchased for addition to Mary Livermore Library's collection. Titles which are selected for addition to the collection may have been previously published, or may be replacement copies for lost or damaged books.

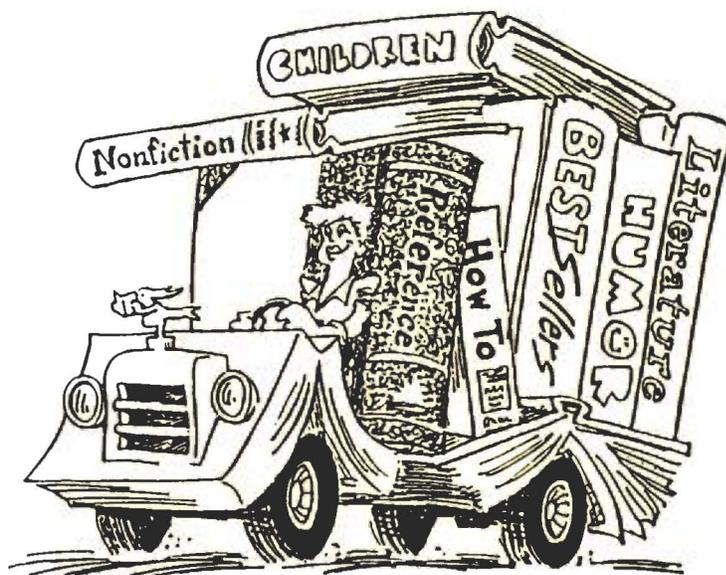
Why is it that I sometimes cannot find the book I am looking for on the shelf, even when the on-line public access catalog states that it is available? What should I do when I can't find it?

Answer: Librarians understand how frustrating it is to not be able to find a title on the shelf when the on-line public access catalog indicates it is available. It may be that the book is in the shelving section, to be returned to the shelf after being used by another library patron, or it may have been left on a cart by a library user and not reshelfed yet. Perhaps the book is a new addition to the collection, which shows up on the computer as available while still being processed in technical services. Sometimes the book is on the shelf where it should be, but through error not found. Finally, the book may be misshelved, or stolen. Whenever you have difficulty locating a book, please consult a

librarian. Librarians can access the record to see whether there is a simple explanation, and can help search for missing books. Alerting the staff to the problem helps the library provide improved services to you and others, since a book which cannot be found can sometimes be replaced.

What should I do when the library does not have the title or information I need?

Answer: Whenever you don't find what you need, please consult a reference librarian. Many times the information or title is available, even when the library user has not been successful in finding it. Reference librarians can provide assistance to find the information in sources with which library users may not be familiar, and they can help determine whether the information or title requested is available in the library. If the library does not have the information or title needed, the reference librarian can alert librarians to the need to acquire the requested materials. Titles not owned by Mary Livermore Library can frequently be provided through Interlibrary Loan Services. Librarians are happy to help you find a way to obtain the information you need, so be sure to ask them for help.



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"A friend may well be reckoned the masterpiece of nature." -Emerson

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