



LIBRARY CELEBRATES NATIONAL HISPANIC HERITAGE MONTH

by Anthony Holderied



Nina Maria Martínez

Photo by Marion Ettlinger

The Mary Livermore Library looks to spice things up as it celebrates National Hispanic Heritage Month in September and October.

Hispanic Heritage Month, which is officially recognized from September 15 through October 15, was originally enacted by the 90th United States Congress on September 17, 1968. Public Law 90-498, however, only made the recognition for one week as it was then known as Hispanic Heritage Week. The 100th Congress changed the resolution on August 17, 1988, striking the word "week" and inserting the word "month," making the celebration month-long.

September 15 was chosen as the start of the celebration because it is the anniversary of independence for five Latin American nations, including Costa Rica, El Salvador, Guatemala, Honduras, and Nicaragua. Mexico and Chile celebrate their independence on September 16 and 18, respectively. This year's Hispanic Heritage Month theme is *Hispanic Americans: Making a Positive Impact on American Society*.

Some of the most notable Hispanic figures from past and present are historical icons, artists, performers, writers, political figures, musicians/singers, scientists/educators, explorers, and athletes. Among these are Pancho Villa, Pablo Picasso, Salvador Dalí, Eva Perón, Che Guevara, Fidel Castro, César Chavéz, Bernardo Houssay, Hernán Cortéz, Ellen Ochoa, Francisco Pizarro, Isabel Allende, Miguel de Cervantes, Gabriel Garcíá Márquez, Desi Arnaz, Salma Hayek and George Lopez.

The Mary Livermore Library is planning a variety of ways for the UNCP community to help celebrate Hispanic Heritage Month. Most notable is the upcoming Friends of the Library event featuring author **Nina Marie Martínez** on September 25.

At the event, the audience will have an opportunity to hear Ms. Martínez discuss her first novel *¡Caramba!: A Tale Told in Turns of the Card*. Reviews of Ms. Martínez's book, published by Knopf in April of 2004, speak to the creative humor she used to describe the plight of six zany characters including a born-again Christian mariachi, his mother, and a drag queen, all of whom live in a fictional California town called Lava Landing.

Ms. Martínez is a native of San Jose, California, where she was raised by a first generation Mexican-American father and a mother of German descent. Although she did not learn Spanish until she was an adult (since Spanish was rarely spoken in her home), Ms. Martínez uses both English and Spanish in her character dialogue in *¡Caramba!*

A high school drop out at the age of 16, Ms. Martínez became a single mother at the age of 20. She eventually went on to obtain a Bachelor's degree in literature. When not typing away, she is busy running her own vintage-clothing business.

You can come hear Nina Marie Martínez discuss her book in the main reading room at the Library on September 25 at 7:00 p.m. The Library will also have some Hispanic heritage displays for your viewing on the first floor. The FOL program, which is free and open to the public, also includes a reception and book signing opportunity afterwards. Prior to the program, Ms. Martínez will be meeting with students in the afternoon at a time to be arranged with **Dr. Liliana E. Wendorff** and **Robert Canida**. Ms. Martínez's appearance is co-sponsored by the Friends of the Library of UNC Pembroke, the Office of Multicultural and Minority Affairs, and the Office of Academic Affairs.

Message from the Dean of Library Services

It's time to begin another academic year and library staff is all set to get started. Read about what's new further in this issue of *Library Lines*.

An exciting new series of programs offered by the Friends of the Library has been lined up; some are described in this publication.

Last year's series of events sponsored by the Friends of the Library concluded with the April 13 benefit event, "Southern Accent @ the Library." Details are contained in the article by Susan Whitt. A highlight of the evening was the announcement of winners of scholarships sponsored by the Friends of the Library for fall semester 2007. Receiving the scholarships, following a review of a large number of applications by members of the Board of Directors, were the following:

Mary Gyves, winner of the endowed scholarship for an Honors College student;

Bryan Howington, recipient of the non-endowed generalist scholarship;

Brooke Caylor, Katherine Montgomery, Lisa Walters, and Anitra Williams, who received book scholarships.

We on the library staff appreciate our students and congratulate those the Friends of the Library chose to honor with scholarships. The next round of applications will be reviewed in the spring of 2008, with an application deadline of March 1. More information can be obtained from any library service desk as that time approaches.



Dr. Elinor Folger Foster
Dean of Library Services
Photo by Raul Rubiera

Message from the FOL President

It is an honor to have been chosen as President of the Friends of the Library for 2007-08. Over the years, Sampson-Livermore Library, with Friends of the Library programs, has provided a valuable service to the University's faculty, staff, students, and to the community. Last year, the FOL provided a remarkable \$2,500 in scholarships—we can build on this.

The FOL offers lectures only available at a university setting. These programs are often specialized, sophisticated, and entertaining. They are unique and they speak to the community.

Illuminating faculty members' works for a broader audience is best provided in an academic setting which still piques the interest of the general public. The FOL does this. We will increase our involvement in sponsoring and advertising such events.

These ambitious projects will require an infusion of new moneys. We will appeal to diverse groups, emphasizing faculty involvement.

The Friends of the Library will continue to provide the varied services for many years to come. As your FOL President, I am enthusiastic at the prospect of leading this forward-looking organization. I hope to be able to build on the successes of those who have previously served in this role.

I look forward to this challenging and rewarding opportunity to serve the Friends of the Library's eclectic audience: faculty, staff, students, and the community.



Dr. Liliana Wendorff
President
Friends of the Library of UNC
Pembroke
Photo by Bobby Ayers

Friends of the Library Endow Another Scholarship!

Due to the success of their benefit event efforts, most recently the April 13 "Southern Accent @ the Library," the Friends of the Library of UNC Pembroke were pleased to present to the UNC Pembroke Foundation May 7 the funds to establish a second endowed scholarship, the UNCP Friends of the Library Generalist Endowed Scholarship. Shown receiving the check in front of the Library from Friends of the Library Executive Secretary **Dr. Elinor Foster** is **Chancellor Allen C. Meadors**. Other Friends of the Library Board of Directors members present for the event were, from left, **Alison DeCinti**, **Lillian Brewington**, **Dr. Mary Russell**, **Anne Coleman**, **Dr. Liliana Wendorff**, and **Susan Whitt**.



Photo by Bobby Ayers

Fall 2007 Library Hours

Monday-Thursday.....7:30 a.m. - 12:00 a.m.
 Friday.....7:30 a.m. - 11:00 p.m.
 Saturday.....9:00 a.m. - 11:00 p.m.
 Sunday..... 2:00 p.m. - 12:00 a.m.

Contest Winners for the 8th Annual Poetry/Short Prose Contest

The Friends of the Library of the University of North Carolina at Pembroke and the Kiwanis of Robeson are proud to announce the winners of the 8th annual Poetry/Short Prose Contest.

The winning entries were read on April 18, 2007 and were well received.

Poetry/Short Prose Contest Winners 2007

UNCP students

1st	Amanda L. Merry	"The First Degree Tournament"
2nd	Francis Bayog	"No Place for Poets"
3rd (tie)	Carine Francois	"Reading Between the Lines"
3rd (tie)	Morgan Lucas	"The First Law of Nature"

High school students

1st	Alexandra Herndon Fayetteville Academy	"Being a Teenage Girl"
2nd	Jessie Gabrielle Locklear Purnell Swett	"A Soldier's Prayer"
3rd	Zachary Ward Dillon Christian School	"Warrior's Ride"

General public

1st	Robert Arndt	"Ezekiel at the Blackboard"
2nd	Alicia Jiles	"Charlatan"
3rd (tie)	Jenny Bruns	"Man-Made Death"
3rd (tie)	Yvonne Barnes Dial	"That Visit Home"
3rd (tie)	Stella Ward Whitlock	"Those Soap Opera Blues"

Thanks to our Judges, **Ms. Linda Ammons**, **Ms. Etta Baldwin**, and **Dr. Charles Tita**.



The winners of the Poetry and Short Prose Contest from the UNCP Student Category, left to right: Amanda L. Merry, Francis Bayog, Carine Francois, and Morgan Lucas

Poetry/Prose Contest Winning Entries

Ezekiel at the Blackboard

by Robert Arndt

Moon slicked grass wavers in tongues,
Reading the stars--
Chalk trails across the vast night,
Tales told in the calligraphy of the dead.
The bone stylus discloses slowly,
Tasting the dust of traveled roads
Lifted by musky heat.

I cannot read.

My head rests on the gnarled root
At the base of the scarred oak.
I watch the ciphering of the stars
Beyond the slow moving fingers.
Mere points of light,
No Ezekiel to connect bone to proper
bone,
I order the stars in my own fashion--
Egocentric forms and symbols,
A broken kaleidoscope.

I have read from this book
And put it aside, unfinished.

The moon arises, anointing
The dew slicked grass to Pentecostal
tongues
That read the stars,
Exalt the stars.
Shall these bones live?

I watch the stars blaze to day,
The last flame of moon candles
The dew which has coalesced me.
I dance in rapture,
Reading the stars for the first time.
I hear the chorus of grass.

Grasses rise from the mouths of the dead;
I listen to the language of flesh and roses,
And read the stars by Pentecostal light.

The First Degree Tournament

by Amanda L. Merry

I am ready to play.
I step up to the line to receive.
I follow through.
I see \$GREEN before me.
Inside the box – general subjects I take.
Outside the box – philosophy,
Which applies to all courses in some aspect,
As those courses do the same for others.

Ties? Am I winning or losing?
What game is this that I am playing?
College! It is not just about studying and earning
grades.
Learning And Growing, through experience,
And this game . . .

Oh the pain!
My feet are burning.
My heart is pulsating!
My brain is hurting.
What I have to do to earn this degree.
Pressure, schedules, prioritized obligations.
I signed up for this game and I must continue to
play.

Competition.
I must be determined.
I must be willing.
I Am Able.

I am ready to play.
Some say it is The Game of Life
I am not entering the US Forces . . .
I am playing tennis . . .
And I have received . . . my degree!
I am ready to serve!

Being a Teenage Girl

by Alexandra Herndon

Being a teenage girl
Is full of fun times
Sleepovers, trips to the malls,
Good friends, and boys

Being a teenage girl
Is full of sad times
Gossip, rejection, no calls,
No friends, and boys

Being a teenage girl
Is full of stressful times
Homework, exams, endless calls,
Gossipy friends, and boys

Being a teenage girl
Is full of important times
Birthdays, drivers' ed, growing tall,
Good friends, and boys

Being a teenage girl
Is full of the best times
Having fun, being young, getting calls.
Lots of friends, and boys



The winners of the Poetry and Short Prose Contest from the General Public Category, left to right: (front) Robert Arndt and Alicia Jiles; (back) Yvonne Barnes Dial, Stella Ward Whitlock, and Jenny Bruns



Two of the winners of the Poetry and Short Prose Contest from the High School Category, left to right: Alexandra Herndon and Jessie Gabrielle Locklear

April Benefit Event: A Success!

by Susan F. Whitt

All things Southern were celebrated at the sixth annual Friends of the Library benefit that was held April 13, 2007, at the Sampson-Livermore Library. Over 130 ticket holders enjoyed the event, "Southern Accent @ the Library." Attendees participated in a silent auction and bid on items such as signed North Carolina pottery, original art work, gift certificates, and other enticing offerings. Entertainment was provided by UNCP musicians led by Music Department faculty members **Dr. Larry Arnold**, **Derek Day**, and **Lindsay Leach**. Food stations featuring delightful choices such as pasta, salads, roast beef, and made-to-order dessert crepes were enjoyed by the attendees.

The evening's entertainment began with a welcome by **Dr. Elinor Foster**, Dean of Library Services. **Dr. Anthony Curtis**, President of the Friends of the Library of UNC Pembroke, announced and introduced the Friends of the Library scholarship recipients. (Please see "Message from the Dean of Library Services" for details.) A live auction followed, with **Raz Autry** entertaining the crowd and creating a humorous and productive bidding session. Live auction items included handmade crafts, a cruise, vacation packages, and Southwest Airlines tickets. The featured highlight of the evening was **Cecilia Budd Grimes**: author, trainer, speaker, and certified etiquette and protocol consultant.

"Southern Accent @ the Library" raised over \$16,000. This was our best attended and most profitable benefit. The money raised will be used to support initiatives of the Friends of the Library. Providing four scholarships, sponsoring author appearances and reading programs, and funding book and DVD lease programs are among the initiatives made possible by the Friends of the Library.

Be sure to mark **April 11, 2008** on your calendars. Beginning at 5:30 p.m. in the Library, the Friends of the Library will present their seventh annual benefit event featuring **Bill Thompson** speaking on "Growing Up in North Carolina." We look forward to again bringing to library supporters an enjoyable event which supports worthwhile projects. To learn more about the Friends of the Library, how to apply for its scholarships, or to join our Friends of the Library, please call the Mary Livermore Library at 910.521.6212 or go to the Library's webpage at www.uncp.edu/library.



Standing Room Only at the 2007 Benefit

Photo by Bobby Ayers



Dr. Eric Dent, Dean of the School of Business, and his wife, Amy, place a bid on a silent auction item
Photo by Bobby Ayers

Library staff members pause for a photo op, left to right: Tim Van Hooser, Anne Coleman, and Rob Wolf



Enjoying the evening are, left to right: Linda Lewis, Bob Lewis, Dr. Betty Brown, and Alan Brown

Dr. Anthony Curtis, Immediate Past President of FOL, closely examines a painting before making a bid
Photo by Bobby Ayers





Benefit speaker, Cecilia Budd Grimes (left), and a fan, Mayme Tubbs, smile for the camera

2007 FOL scholarship winners, left to right: Mary Gyves, Bryan Howington, Lisa Walters



Dr. Elinor Folger Foster, Dean of Library Services, smiles as Raz Autry, auctioneer for the evening, warms up the crowd
Photo by Bobby Ayers

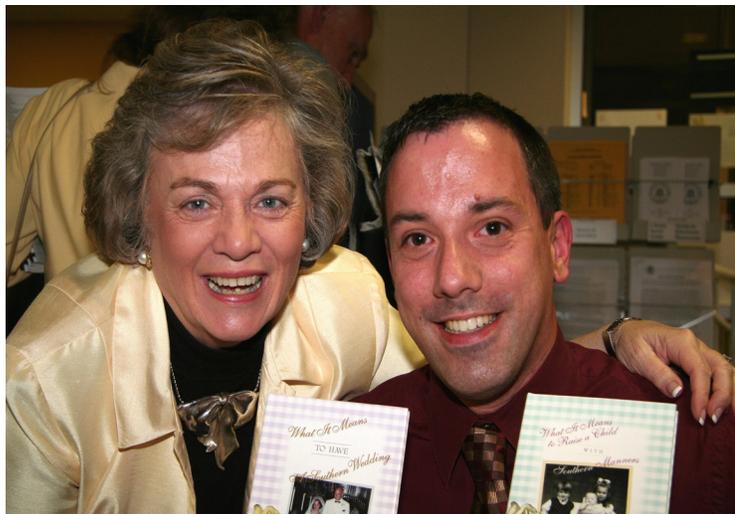
Diners sample the delicious food from the buffet, left to right: Michael Alewine, Gary Long, Dr. Liliana Wendorff, Dr. Teresa Tiffert, and Dr. Henry Izurieta





Student musicians, left to right: Stephen Love, Devin Neely, and Ramon Ruiz; in background, library staff member, Julious Hagans

Susan Whitt, Assistant Dean for Collection Management and Acquisitions, and Bob Fisher, Director of the Robeson County Public Library, toast a triumphant evening of fund raising



Cecilia Budd Grimes and Keats Ellis, Assistant Manager of the University Bookstore, offer signed copies of Ms. Grimes's books to the attendees

Library Events Highlight Authors

by Karen Orr Fritts

Authors from around the state and country are slated to appear at the Mary Livermore Library this year. Kicking off this parade of writers is California native and author **Nina Marie Martínez**. For the first time ever, the Library will celebrate National Hispanic Heritage Month, from September 15 to October 15, 2007. Ms. Martínez will discuss her book *¡Caramba!: A Tale Told in Turns of the Card*. This wonderful story is a Thelma-and-Louise style adventure of six characters set in contemporary California, near the Mexican border.

The program is presented jointly by the Friends of the Library and the Office of Multicultural and Minority Affairs. This discussion, with a book signing opportunity, will take place on Tuesday, September 25, 2007 at 7:00 p.m. in the main reading room of the Mary Livermore Library.

The Library continues to celebrate authors this fall with a program and reception featuring **Mike Lassiter**. A native of North Carolina, Mr. Lassiter has authored a book titled, *Our Vanishing Americana: A North Carolina Portrait*. Containing a collection of photographs taken by Mr. Lassiter, the book includes stories about historic storefronts from cities and towns throughout North Carolina. This program is scheduled for Tuesday, October 23, 2007 at 7:00 p.m. in the main reading room of the Mary Livermore Library.

The Friends of the Library will present **Dr. Melton McLaurin**, Professor Emeritus at UNC Wilmington and author of *The Marines of Montford Point: America's First Black Marines*. Professor McLaurin will discuss his research about the country's first African American Marines. The author or co-author of seven books and numerous articles, Professor McLaurin's research focuses on the history of the American South. The event will be on February 19, 2008 at 7:00 p.m. at the Mary Livermore Library followed by a reception and book signing opportunity.

In conjunction with National Library Week, the annual Friends of the Library benefit is planned for April 11, 2008. The 2008 benefit will feature **Bill Thompson** speaking on "Growing Up in North Carolina." Mr. Thompson writes a newspaper column that appears in several newspapers in both North and South Carolina and has a monthly column in *Our State*. His most current work is *Sweet Tea, Fried Chicken, and Lazy Dogs : Reflections on North Carolina Life*. Mr. Thompson is the President of Boys and Girls Homes of North Carolina, Inc. The benefit starts at 5:30 p.m. and will include dinner, a silent auction, and a live auction. Tickets are \$50.00 per person.

The Library will celebrate National Library Week, April 14-19, 2008. The book sale will be held on April 14-18, with April 14 reserved for Friends of the Library members. The general membership meeting, followed by the Poetry/Short Prose/Campus Authors Program, will be held April 16, beginning at 3:30 p.m.

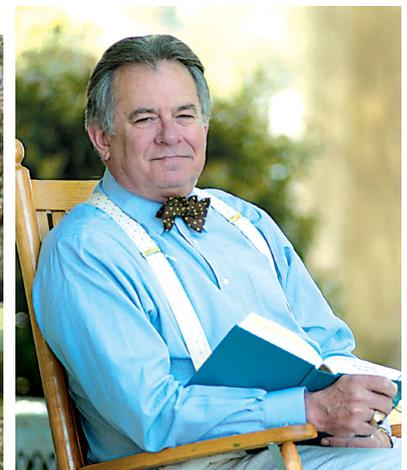
The latest information on library events can be found on the Library's website at www.uncp.edu/library/friends/events.html.



Mike Lassiter
Photo by Kate Howe



Dr. Melton McLaurin
Photo provided by author



Bill Thompson
Photo provided by author

Staffing Updates and Scholarship at the Library

by David W. Young



The staff of the Mary Livermore Library welcomes a new librarian, celebrates the promotions and awarding of tenure to three librarians, and acknowledges the expertise sharing and scholarship of staff members.

New Librarian

Karen Orr Fritts joined the library staff on May 1, 2007 as the Government Documents/ Development Librarian. A native of Burgettstown, Pennsylvania, Karen holds a Bachelor of Science degree in geology from West Virginia University (May 1999) and a Master of Library and Information Science degree from the University of Pittsburgh (December 2001).

Karen Orr Fritts

Photo by
Raul Rubiera

Karen's primary duties have two important aspects. The first is to encourage the utilization of state and federal documents. This is accomplished by ensuring they are available to all library patrons, electronically or otherwise. The second part of Karen's job pertains to the exploration of external funding sources for the Library. This can include grants and working closely with the Friends of the Library (FOL) with its fundraising activities. Prior to her arrival at UNC Pembroke, Karen was with the Charles W. Chestnutt Library at Fayetteville State University as the Government Documents Librarian.

Currently, she lives in Parkton, North Carolina with her family. She is the proud mother of three-year-old twin boys, Zachary and Dylan. Karen says she likes to spend her spare time "playing with the boys, teaching them to ride a bike or pick up little rocks, and reading them *Hop on Pop* and *Go Dog Go*." She also aspires to run a 10K race someday and relishes the chance to read books without pictures and to cook.

Promotion and Tenure Announcements

Susan Whitt, Assistant Dean for Collection Management and Acquisitions, was promoted to the rank of Associate Librarian, effective April 19, 2007. Susan has been with the Library since 1999 and is responsible for purchase and management of the book, serials, electronic database, and media collections in the Library.

Carl Danis, Collection Development/Electronic Resources Librarian, and **Anne Coleman**, Electronic Resources/Media Catalog Librarian, both were awarded the rank of Associate Librarian and granted tenure effective on April 19, 2007. Carl and Anne both came to the Library in 2002. Carl is responsible for making recommendations regarding the growth and development of the Library's collections. Anne is responsible for adding new electronic resources and media items to the catalog.



Promotion and Tenure Recipients, left to right: Susan Whitt, Carl Danis, and Anne Coleman

(scholarship, continued on page 12)

Scholarship

Several staff members have taken the opportunity in recent months to attend conferences, provide presentations on specific topics at workshops, or contribute timely articles to professional journals. These activities are summarized below:

Dr. Elinor Foster, Dean of Library Services, attended the 2007 American Library Association (ALA) Annual Conference in Washington, D.C., June 22-27. While there, she took an active role in the work of two committees of which she is a member. The two committees were the Effective Practices Committee, part of the Association of College and Research Libraries (ACRL) and the Human Resources Advisory Committee, which is under the supervision of ALA.

Cynthia E. Saylor, Assistant Dean for Research Services and Systems, attended the 15th Annual Innovative Users Group Conference in San Jose, California, May 14-17. Cindy and Susan Whitt, Assistant Dean for Collection Management and Acquisitions, attended a workshop entitled "State of the State on Scholarly Communication" that was presented by the College and University Section of the North Carolina Library Association at UNC Greensboro on April 27.

Robert Wolf, Serials Librarian, and Susan Whitt participated in the 16th Annual North Carolina Serials Conference in Chapel Hill, March 29-30, at which Rob presented a session entitled "User-Based Serials Collection Development." On May 18, Rob presented "Using Journal Finder Statistics, ILL and Reference Requests" at the Journal Finder Users Group Conference at UNC Greensboro. Finally, Rob attended the 2007 North American Serials Interest Group Conference in Louisville, Kentucky, May 31-June 3.

Jean Sexton, Coordinator of Cataloging Services, contributed an article entitled "Learning to Swim with the Sharks" to *Captain's Log* #35 (May 2007). She also was recognized for her proofreading abilities and was placed as a volunteer on the staff for Amarillo Design Bureau, Inc. as Director of Proofreading and Product Professionalization.

Michael Alewine, Outreach/Distance Education Librarian, and Dr. Charles Tita, Director of the UNCP Office of Continuing Education and Distance Education, co-wrote an article entitled "Flexibility, Variety, and Quality in Teacher Education" which appeared in the Summer 2007 issue of *SEEN Magazine*, published by the Southeastern Education Network.

June Power, Access Services/Reference Librarian, attended the 2007 International Illiad Conference in Virginia Beach, Virginia, March 14-16.

Anthony Holderied, Instructional Services/Reference Librarian, contributed a feature article entitled "The New Face of Library Instruction is the Interface" to *Associates: The Electronic Library Support Staff Journal* (July 2007). Anthony participated in the 2007 Library Orientation Exchange (LOEX) National Conference in San Diego, California, May 3-5. He also attended the 2nd Annual Information Literacy Conference at Johnson & Wales University in Charlotte on June 14.

Karen Orr Fritts attended the North Carolina State Publications Clearinghouse Advisory Committee meeting in Raleigh on May 11. She is currently serving a one-year term on the committee.

Jessica Riesbeck, Systems Library Technical Assistant, presented a workshop called "Intermediate Document Formatting" to library staff on March 5.

Tela Brooks, Eric Chavis, Susan Cummings, Julious Hagans, Ester Hedrick, Penny Locklear, Sherry Locklear, Geraldine Macmillan, and Jessica Riesbeck participated in the 4th Annual Enrichment Workshop, a workshop designed to support library paraprofessionals in eastern North Carolina. The workshop was entitled "Support Staff: What a Valuable Resource!" It was held at East Carolina University in Greenville on May 11.

Library User Satisfaction Survey 2007

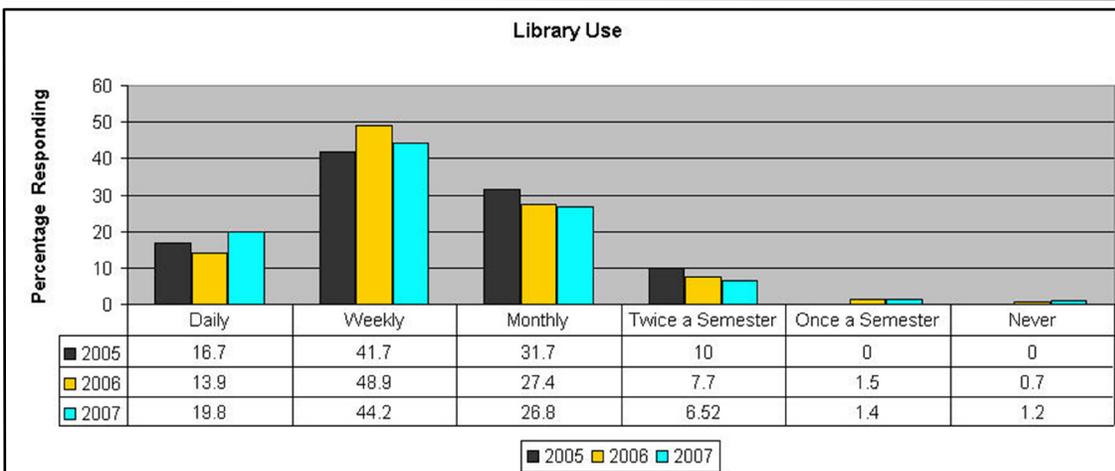
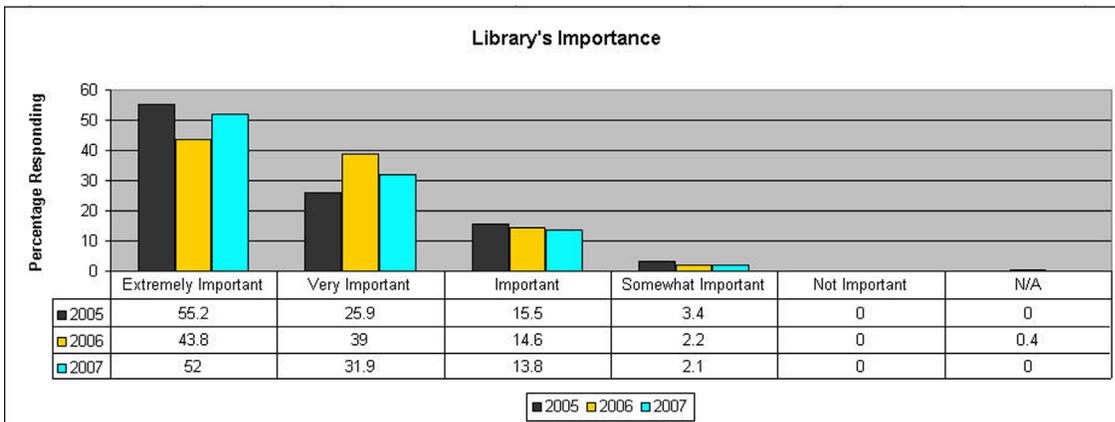
by Robert Wolf and Tim Van Hooser

The Library conducted its annual "Library User Satisfaction Survey" during National Library Week, April 15-21, 2007. The survey is designed to get feedback from library patrons to determine how satisfied they are with library resources, services, and staff. All visitors to the Library were encouraged to take the survey. All of the 414 people who did were given "goody bags" in appreciation for their participation.

According to the survey, the majority of those who responded regularly use the Library on a monthly or weekly basis. They also believe the Library is extremely important to their academic success. Respondents said they were extremely satisfied with the laptops that the Library has available for checkout. They said the Library is a very comfortable building but could use more study rooms. In response, the Library divided two larger study rooms to create four smaller study rooms. Unfortunately, the Library will be unable to create any additional study rooms in the current building.

A recurring request from the 2007 and past surveys was for longer hours of operation for the Library. In response to these requests in 2005, Friday and Saturday hours during the regular semesters were extended to 9:00 p.m. In 2006, Sunday hours were extended to midnight. In response to the request for longer hours of operation in the 2007 survey, the Library's hours on Fridays and Saturdays will be extended to 11:00 p.m. beginning in the upcoming fall semester. Students also requested more current videos in this and previous surveys. The Library has responded to the requests by more than tripling its media budget in the past two years to meet the demands of our users. The Library also leases some popular DVDs from the McNaughton Leasing Program. We have also reorganized our collection to allow more growth room for our media collection.

Overall, our library users are very satisfied with the resources available in the Library and found the staff to be extremely helpful. The Library is proud of these results and will continue to strive to meet the needs of our patrons and our community.



Where Has the Summer Gone? Changes at Access Services

by June Power

The summer months are often thought to be a quiet and peaceful time in academic libraries, a time to catch up from the frenzy of the fall and spring semesters. Since there are fewer students on campus, one might think there should be less to do. However, this was far from the case this summer at Access Services in the Mary Livermore Library. New shelving and the shifting of thousands of volumes, as well as the change in the Library's name, were just the beginning of the many transformations and modifications that took place over the summer months. Changes were also made to expand and improve our existing services to benefit both library patrons and staff.

Circulation Services updated several of its policies in order to keep current with the needs of the campus community and the trends of peer university libraries. The first of these updates was to eliminate renewals by phone. Today's privacy concerns and the legal requirement that Social Security numbers not be used for identification purposes made this policy amendment necessary. Library patrons wishing to renew items now may do so online by logging in with their secure PIN or by coming by the Circulation Desk with their BravesOne card.

A huge transformation in Circulation Services was an overhaul of the fines and fees. The Library is eliminating daily overdue fees on certain items. The Library is more interested in having library materials returned than in collecting overdue fines. However, patrons and students will not be allowed to keep materials indefinitely at no charge. Instead of fines, replacement bills will be issued for severely overdue materials. A bill for a General Collection item will be issued 28 days after the item was due back to the Library. A bill for a media or bestseller item will be sent 12 days after the due date of the item. Each bill will include a nonrefundable \$15 processing fee.

Because of this new system, and the desire to bring the Library in congruence with our peer libraries, the level of fines at which patrons are blocked from using library services and will have a hold placed on their student account was raised to \$25. Previously, patrons were blocked when fines reached \$5. This new level will be fairer to patrons and reduce the amount of staff time used in placing and removing blocks on patron accounts. All existing blocks for fees and fines involving less than \$25 were removed from students' accounts.

Interlibrary Loan Services also saw a number of modifications. The first is a new name – Document Delivery Services. Interlibrary loan, the lending and borrowing of materials between libraries, is still included in Document Delivery Services, but is only one component of the services now offered. Over the spring and summer sessions, an electronic delivery system was implemented that will now allow us to deliver requested articles electronically, rather than having patrons come in to pick up paper copies. Patrons can specify their delivery preference in their ILLiad account, the web interface used to make requests for materials. Patrons can log in to their ILLiad account at uncp.illiad.oclc.org/illiad/logon.html.

Document Delivery Services expands this fall to include delivery of items owned by the Library. All library patrons may now place holds on available items in the Library's online catalog, whereas they were previously limited to holds on checked-out items and items available at UNC Wilmington and Fayetteville State University. Library staff will now retrieve these items for patrons. Materials will be mailed to faculty and staff through campus mail, and to the home addresses of graduate and distance education students. Materials retrieved for undergraduates will be kept on the hold shelf at the Circulation Desk for one week before being reshelfed. However, patrons should be aware that the pull slips take 24 hours to generate in the Library's computer system, and materials needed sooner than 24 hours should still be retrieved in person by the individual needing the materials. Additionally, using an ILLiad account, article requesting is also now available. Faculty, staff, and graduate and distance education students may request electronic document delivery of articles owned by the Library. Library staff will retrieve, and digitize as necessary, requested articles for electronic delivery through ILLiad. This service is not available to undergraduate students. Undergraduates needing assistance retrieving articles owned by the Library should contact the Reference Desk by e-mailing refdesk@uncp.edu, instant messaging, or by calling 910.521.6656. (see *Power, page 15*)

(Power, continued from page 14)

Service expansions continued in Document Delivery with an extension of interlibrary loan services to Friends of the Library members. Previously limited to use of this service through their local public library, Friends members may now sign up online for an ILLiad account to request materials. Document delivery services to Friends members are the same as those currently available for undergraduates. This means that they will be eligible for electronic delivery of interlibrary loan articles and will be responsible for any costs incurred, but will have to come to the Library to pick up returnable items and will not be eligible for local article delivery. Friends of the Library needing assistance retrieving articles owned by the Library should also contact the Reference Desk.

Access Services staff members think the recently implemented changes will be beneficial for our patrons and make the use of library resources more efficient and productive. If additional information is needed about any of the changes, June Power, Access Services/Reference Librarian, can be reached at 910.521.6369 or via e-mail at june.power@uncp.edu.

Library Name and Other Changes

by Michael Alewine and Lillian Brewington

William Shakespeare once questioned what is in a name. Well, sometimes a name can convey a rich and varied history, such as with the Library at UNCP. On July 16, 2007, a new classroom building, named for **Oscar R. Sampson**, was dedicated, and the Library became again the Mary Livermore Library.

The Library was for many years housed in Old Main and in 1949 was moved to a wing of Sampson Hall, which was named for Oscar R. Sampson. In May 1963, the library wing of Sampson Hall was officially named in honor of **Mary Hoyland Livermore**. Four years later, a new library building was built and named Mary Livermore Library. In 1995, Sampson Hall, which was adjacent to the Library, was torn down to make room for a new addition to the Library. On April 22, 1998, with the building addition completed, the Library became the Sampson-Livermore Library.

Mary H. Livermore was born on October 11, 1883, at Pates, North Carolina. Miss Livermore taught at several schools, including the Baptist University for Women, which later became Meredith College. She joined the Pembroke State College faculty in 1941 and served until 1951. At Pembroke State College, Miss Livermore taught English and was both initiator and first professor of the Religious Education Department. Mary Livermore died on January 1, 1965.

Dr. Elinor Foster, Dean of Library Services, said, "It is entirely appropriate that both Miss Livermore and Mr. Sampson now have academic buildings named for them, as they were outstanding educators who each made important contributions to the development of the academic mission of UNC Pembroke."

There have been some other recent changes in the Library, such as the new shelving on the second floor. Due to a lack of space for the ever-growing book collections, the Library purchased new shelving, which allowed for the Juvenile Collection to be moved to the second floor and for the Folio Collection to be shifted in order to make additional space for General Collection items. This purchase also included wider shelves for periodicals on the first floor. According to Access Services/Reference Librarian **June Power**, "With the new shelves, we will have limited but much-needed space to accommodate growth in the Library's collections, at least for the immediate future." Specific details of changes in the Access Services area are contained in a separate newsletter article by June Power.

The Library will also be adding special shelving to the space where the Juvenile Collection was located on the first floor in order to provide more shelving for the Library's expanding media collections. The Library has also added study rooms, which are constantly filled with students working on projects or studying together for exams. Two existing large group-study rooms were divided into four smaller rooms, so the Library now has a total of seven. Each study room contains a table, chairs, and a dry-erase whiteboard. Erasers and dry-erase markers can be checked out at the Circulation Desk.

An Invitation To Join

"A friend may well be reckoned the masterpiece of nature." -- Emerson

FRIENDS OF THE MARY LIVERMORE LIBRARY MEMBERSHIP FORM

Please use this form to become a member of the Friends of the Library of The University of North Carolina at Pembroke. The form and your check, made out to UNCP, should be mailed to: Membership Chair, Friends of the Library Committee, Mary Livermore Library, UNC Pembroke, P.O. Box 1510, Pembroke, NC 28372-1510. Phone 1.800.949.8627.

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