Part I: Faculty Contributions

Faculty Contributions: The extent to which instructors encourage class discussion

Faculty Contributions: How carefully instructors explain the expectations of student performance

Faculty Contributions: How well instructors explain course material
Faculty Contributions: How effectively instructors use instructional technology in teaching and learning activities

Faculty Contributions: How quickly instructors provide feedback on my work

Faculty Contributions: The helpfulness of instructors feedback on my work
Part II: Help Outside the Classroom

Faculty Contributions: Their ability to motivate me to do my best

Faculty Contributions: Overall Satisfaction with instructors in your major

Help Outside the Classroom: Advisor spending sufficient time with me
Help Outside the Classroom: Advisor providing accurate information about degree requirements & course sequencing

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>48.4</td>
</tr>
<tr>
<td>Satisfied</td>
<td>27.8</td>
</tr>
<tr>
<td>Neither Satisfied nor Dissatisfied</td>
<td>9.5</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>9.5</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>1.6</td>
</tr>
<tr>
<td>Do Not Know/Not Applicable</td>
<td>3.2</td>
</tr>
</tbody>
</table>

Help Outside the Classroom: Advisor's knowledge about campus policies and procedures

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
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</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>41.3</td>
</tr>
<tr>
<td>Satisfied</td>
<td>34.1</td>
</tr>
<tr>
<td>Neither Satisfied nor Dissatisfied</td>
<td>11.9</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>5.6</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>2.4</td>
</tr>
<tr>
<td>Do Not Know/Not Applicable</td>
<td>4.8</td>
</tr>
</tbody>
</table>

Help Outside the Classroom: Advisor's knowledge about post-graduate educational opportunities

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>41.3</td>
</tr>
<tr>
<td>Satisfied</td>
<td>26.2</td>
</tr>
<tr>
<td>Neither Satisfied nor Dissatisfied</td>
<td>15.9</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>7.9</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>2.4</td>
</tr>
<tr>
<td>Do Not Know/Not Applicable</td>
<td>6.3</td>
</tr>
</tbody>
</table>

Help Outside the Classroom: Advisor's knowledge about post-graduate employment opportunities

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<tbody>
<tr>
<td>Very Satisfied</td>
<td>37.3</td>
</tr>
<tr>
<td>Satisfied</td>
<td>33.9</td>
</tr>
<tr>
<td>Neither Satisfied nor Dissatisfied</td>
<td>12.7</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>7.1</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>1.6</td>
</tr>
<tr>
<td>Do Not Know/Not Applicable</td>
<td>7.9</td>
</tr>
</tbody>
</table>
Help Outside the Classroom: Training/instruction for using library and information resources

- Very Satisfied: 27.8%
- Satisfied: 43.7%
- Neither Satisfied nor Dissatisfied: 13.5%
- Dissatisfied: 3.2%
- Very Dissatisfied: 11.9%

Help Outside the Classroom: Access to online library resources

- Very Satisfied: 41.3%
- Satisfied: 47.6%
- Neither Satisfied nor Dissatisfied: 4.8%
- Dissatisfied: 3.2%
- Very Dissatisfied: 6.3%

Help Outside the Classroom: Access to databases and resources

- Very Satisfied: 33.3%
- Satisfied: 50.8%
- Neither Satisfied nor Dissatisfied: 8.7%
- Dissatisfied: 0.8%
- Very Dissatisfied: 6.3%

Help Outside the Classroom: Effectiveness of library resources and services in improving my learning experience

- Very Satisfied: 33.3%
- Satisfied: 50.8%
- Neither Satisfied nor Dissatisfied: 8.7%
- Dissatisfied: 0.8%
- Very Dissatisfied: 6.3%
<table>
<thead>
<tr>
<th>Help Outside the Classroom: Hours of operation for university computer labs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Response</td>
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<tr>
<td>Satisfied</td>
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<td>Very Dissatisfied</td>
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<tr>
<td>Do Not Know/Not Applicable</td>
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<table>
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<tr>
<th>Help Outside the Classroom: Availability of wireless access on campus</th>
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<td>Response</td>
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<tr>
<td>Do Not Know/Not Applicable</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Help Outside the Classroom: Availability of equipment and software in university computer labs to meet my needs</th>
</tr>
</thead>
<tbody>
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<td>Response</td>
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</tbody>
</table>

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<tr>
<th>Help Outside the Classroom: Online course management system(s) used in my classes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Response</td>
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</tr>
<tr>
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<tr>
<td>Very Dissatisfied</td>
</tr>
<tr>
<td>Do Not Know/Not Applicable</td>
</tr>
</tbody>
</table>
Help Outside the Classroom: Effectiveness of information technology in improving my learning experience

- Very Satisfied: 24.4%
- Satisfied: 55.3%
- Neither Satisfied nor Dissatisfied: 11.4%
- Dissatisfied: 0.8%
- Very Dissatisfied: 8.1%
- Do Not Know/Not Applicable: 0%

Help Outside the Classroom: Helpfulness of staff

- Very Satisfied: 21.8%
- Satisfied: 43.5%
- Neither Satisfied nor Dissatisfied: 13.7%
- Dissatisfied: 0.8%
- Very Dissatisfied: 20.2%
- Do Not Know/Not Applicable: 0%

Help Outside the Classroom: Information technology services overall

- Very Satisfied: 21%
- Satisfied: 61.3%
- Neither Satisfied nor Dissatisfied: 8.9%
- Dissatisfied: 2.4%
- Very Dissatisfied: 0%
- Do Not Know/Not Applicable: 6.5%

Help Outside the Classroom: Information on internships, co-ops, and other career-related experiences

- Very Satisfied: 18.7%
- Satisfied: 31.7%
- Neither Satisfied nor Dissatisfied: 20.3%
- Dissatisfied: 4.9%
- Very Dissatisfied: 0.8%
- Do Not Know/Not Applicable: 15%
Part III: Knowledge, Skills, and Personal Growth (KSPG)

Help Outside the Classroom: Help in preparing for interviews, resumes, etc.

Help Outside the Classroom: Career services overall

KSPG: Writing Effectively
KSPG: Developing Leadership Skills

- Very Much: 48.4%
- Somewhat: 38.5%
- Very Little: 11.5%
- Not At All: 0.8%
- Do Not Know: 0.8%

KSPG: Experiencing Personal Growth

- Very Much: 68.9%
- Somewhat: 27%
- Very Little: 4.1%
- Not At All: 0.8%
- Do Not Know: 0%

KSPG: Working Effectively as Part of a Team

- Very Much: 52.9%
- Somewhat: 36.4%
- Very Little: 9.1%
- Not At All: 1.7%
- Do Not Know: 0%

KSPG: Ability to Work With Other People From Diverse Backgrounds

- Very Much: 66.7%
- Somewhat: 25.2%
- Very Little: 7.3%
- Not At All: 0.8%
- Do Not Know: 0%
KSPG: Sensitivity to Issues Associated with Racial Equity

- Very Much: 49.2%
- Somewhat: 32%
- Very Little: 11.5%
- Not At All: 2.5%
- Do Not Know: 4.9%

KSPG: Sensitivity to Issues Associated with Gender Equity

- Very Much: 48%
- Somewhat: 33.3%
- Very Little: 11.4%
- Not At All: 1.6%
- Do Not Know: 5.7%

KSPG: Did Your Major Include a Co-op, Internship, etc.?

- Yes: 61%
- No: 39%

KSPG: If yes, to what extent did this experience contribute to your personal and professional growth?

- Very Much: 75.3%
- Somewhat: 19.2%
- A Little: 2.7%
- Not at All: 2.7%
KSPG: During the past 2 years, did you work on a research project with a faculty outside of course requirement?

- Yes: 22.1%
- No: 77.9%

KSPG: If yes, to what extent did this experience contribute to your personal and professional growth?

- Very Much: 77.8%
- Somewhat: 11.1%
- A Little: 7.4%
- Not at All: 3.7%

KSPG: During the past 2 years, did you participate in any community services projects?

- Yes: 45.1%
- No: 54.9%

KSPG: If yes, to what extent did this experience contribute to your personal and professional growth?

- Very Much: 61.1%
- Somewhat: 29.5%
- A Little: 9.3%
- Not at All: 0%
KSPG: While school was session this academic year, how many hours per week have you spent working for pay **on campus**?

Part IV: Other Offices That Serve You

KSPG: While school was session this academic year, how many hours per week have you spent working for pay **off campus**?

Rate your satisfaction with services: Registrar's Office
Rate your satisfaction with services: Financial Aid - Applications and Award Process

Rate your satisfaction with services: Financial Aid - Disbursement process

Rate your satisfaction with services: Dining Services

Rate your satisfaction with services: Health Services
Rate your satisfaction with services: Counseling (personal, interpersonal, or psychological)

Rate your satisfaction with services: Housing and Residence Life

Rate your satisfaction with services: Cashier/Student Accounts/Billing Office

Rate your satisfaction with services: Bookstore
Rate your satisfaction with Staff:
Health Services

Rate your satisfaction with Staff:
Housing and Residence Life

Rate your satisfaction with Staff:
Cashier/Student Accounts/Billing Office

Rate your satisfaction with Staff:
Bookstore
Rate your satisfaction with Staff: Campus Recreation

Rate your satisfaction with Staff: Campus Police Department

All things considered, how would you evaluate the quality of instructional?

All things considered, how would you evaluate the overall education that you are receiving at UNCP?
Would you recommend UNCP to a friend considering college?

- Yes: 79.2%
- Not Sure: 16.7%
- No: 4.2%

Has it taken you longer than 4 years to graduate?

- Yes: 39.7%
- No: 60.3%

If you could start over again, would you still choose to attend UNCP?

- Yes: 63.3%
- Not Sure: 27.5%
- No: 9.2%