











1. How satisfied are you with our books and other printed materials?

#	Answer	Bar	Response	%
1	Extremely Satisfied		49	38%
2	Very Satisfied		39	30%
3	Satisfied		28	22%
4	Somewhat Satisfied		7	5%
5	Not Satisfied		6	5%
	Total		129	






2. How satisfied are you with our videos and DVDs?

#	Answer	Bar	Response	%
1	Extremely Satisfied		48	37%
2	Very Satisfied		38	29%
3	Satisfied		34	26%
4	Somewhat Satisfied		6	5%
5	Not Satisfied		3	2%
	Total		129	

3. How satisfied are you with our web-based electronic resources?

#	Answer	Bar	Response	%
1	Extremely Satisfied		41	32%
2	Very Satisfied		41	32%
3	Satisfied		34	27%
4	Somewhat Satisfied		8	6%
5	Not Satisfied		3	2%
	Total		127	






4. How satisfied are you with the Library-provided laptops?

#	Answer	Bar	Response	%
1	Extremely Satisfied		36	35%
2	Very Satisfied		25	24%
3	Satisfied		33	32%
4	Somewhat Satisfied		3	3%
5	Not Satisfied		6	6%
	Total		103	






5. How satisfied are you the Library's hours? (Current hours: Monday-Thursday, 7:30 a.m.-midnight; Friday, 7:30 a.m.-11:00 p.m.; Saturday, 9:00 a.m.-11:00 p.m.; and Sunday, 2:00 p.m.-midnight.)

#	Answer	Bar	Response	%
1	Extremely Satisfied		48	38%
2	Very Satisfied		28	22%
3	Satisfied		28	22%
4	Somewhat Satisfied		10	8%
5	Not Satisfied		14	11%
	Total		128	






6. How helpful is our staff?

#	Answer	Bar	Response	%
1	Extremely Helpful		57	44%
2	Very Helpful		43	33%
3	Helpful		21	16%
4	Somewhat Helpful		5	4%
5	Not Helpful		4	3%
	Total		130	








7. How comfortable do you find the physical facilities of the Library?

#	Answer	Bar	Response	%
1	Extremely Comfortable		45	35%
2	Very Comfortable		38	29%
3	Comfortable		32	25%
4	Somewhat Comfortable		11	8%
5	Not Comfortable		4	3%
	Total		130	







8. Once you have identified materials you need that are located in the Library, how easy is it for you to find them?

#	Answer	Bar	Response	%
1	Extremely Easy		31	25%
2	Very Easy		42	34%
3	Easy		28	22%
4	Somewhat Easy		16	13%
5	Not Easy		8	6%
	Total		125	








9. How important is the Library to you?

#	Answer	Bar	Response	%
1	Extremely Important		67	52%
2	Very Important		41	32%
3	Somewhat Important		8	6%
4	Important		8	6%
5	Somewhat Important		1	1%
6	Not Important		3	2%
7	N/A		2	2%
	Total		130	









10. How often do you use the Library any purpose, such as research, entertainment, or study?

#	Answer	Bar	Response	%
1	Daily		51	39%
2	Weekly		59	45%
3	Monthly		17	13%
4	Twice a semester		1	1%
5	Once a semester		1	1%
6	Never		2	2%
	Total		131	

11. How often do you ask a librarian for help?

#	Answer	Bar	Response	%
1	Daily		15	11%
2	Weekly		35	26%
3	Monthly		36	27%
4	Twice a semester		15	11%
5	Once a Month		8	6%
6	Once a semester		13	10%
7	Never		12	9%
	Total		134	

12. Are there improvements you would like to see the Library make?








#	Answer	Bar	Response	%
1	More books		46	35%
2	More videos/DVDs		78	59%
3	More electronic resources		26	20%
4	Longer hours		41	31%
5	More laptops		19	14%
6	Less noise		19	14%
7	More study rooms		47	36%
8	No opinion		12	9%

13. If you have improvements not listed above, please add them here. If you selected longer hours above, please add what hours you believe the Library should be open.







Text Response
More audio books
more videos, better organization of movies; better "heads up" when library is closed.
24 hours
larger facility
Open at 7:00 a.m.
It's always a little bit to cold in the Library
I would like there to be an expanded American literature section, I find a lot of the materials to be outdated and often elementary.
a little more leniency with the iPads. coming in daily to renew one seems like a hassel
I really wish that we had 24 hr library facility !!!
Comfortable Chairs.
I would love for the library to be 24 hours! I think that it would meet the needs of many graduate and undergraduate students.
be open all the hours!!
more videos, better organization of movies; better "heads up" when library is closed.
weekend hours extended
Books make me happy.
i like the atmosphere. very nice. i think we need more books. i like to read. it makes me very happy, to see books. very very happy indeed. it makes me feel very satisfied to help a needy organization out.
open before 2 on weekends
24/7
There should be more study rooms available along with longer hours for students who stay long hours.
Close at 2 AM
"More is always better in a library :)."
More fiction books.
Week days should be 24/7
More movie and more current selections like a campous Netflix account
Possibly stay open to 1-2 AM versus 12 AM
open until 2 AM
until 2 AM

Statistic	Value
Total Responses	27

14. Please select a status .

#	Answer	Bar	Response	%
1	Faculty/Staff		11	10%
2	Alumni		5	5%
3	Local Patron		3	3%
4	Visitor		7	7%
5	Residential student		57	53%
6	Commuting student		32	30%
7	Distance Education student		2	2%

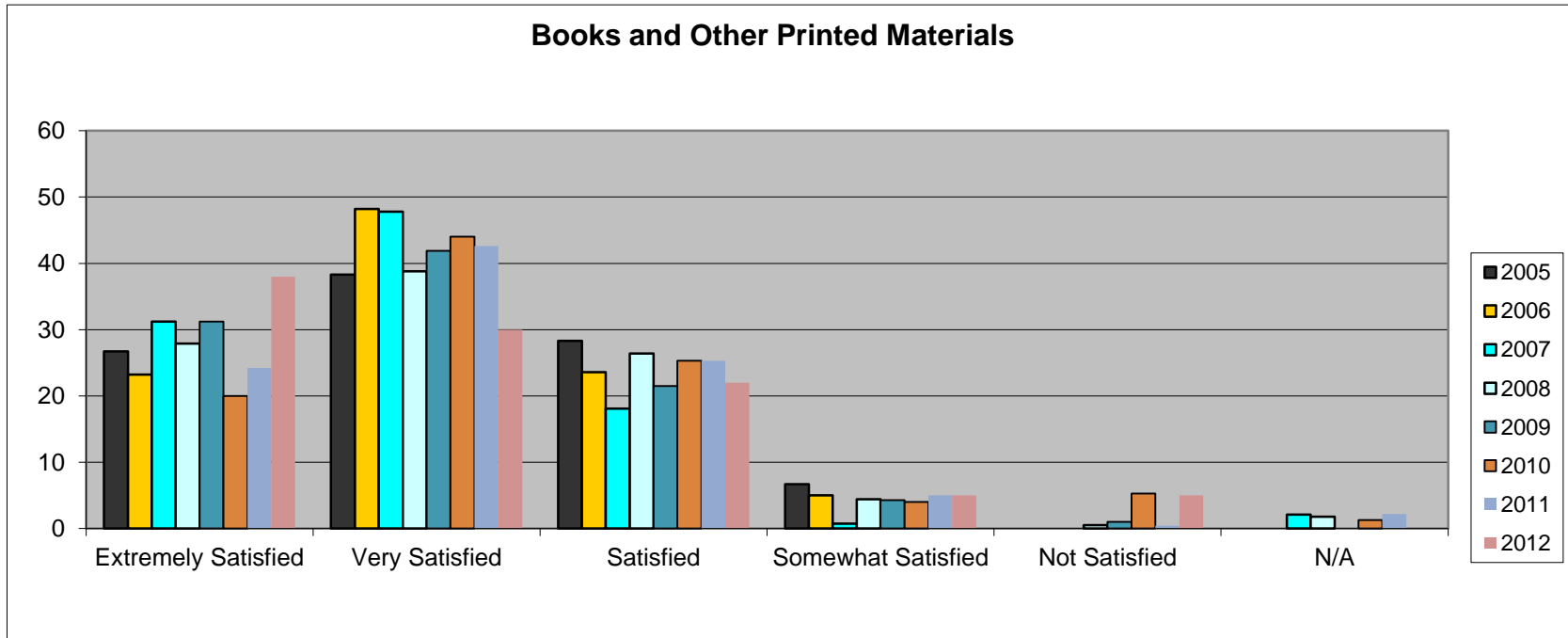
15. Please select a student status.

#	Answer	Bar	Response	%
1	Freshman		21	19%
2	Sophomore		21	19%
3	Junior		26	23%
4	Senior		36	32%
5	Graduate student		6	5%
6	Special student		1	1%
	Total		111	

16. Please make any additional comments here.

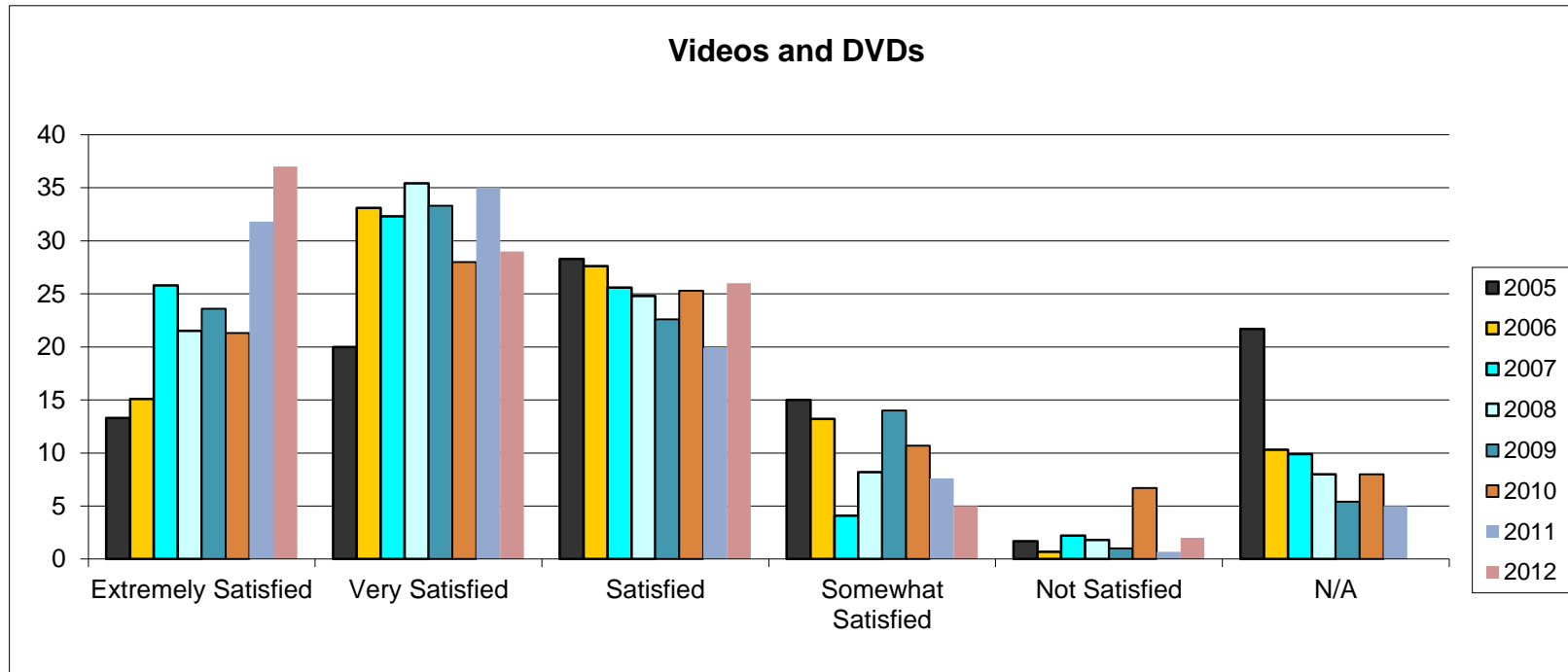
Text Response	
I love my Library	
The library should have a bigger section on subcultures.	
Overall I am extremely pleased with Livermore and staff! Thank You !!	
Sundays open @ 1PM	
I love this place	
I do enjoy coming to this library but I think it needs to be confirmed that this is for studying and not for parties.	
The staff is always more than willing to help me, and that I am thankful for.	
I used to be a film major, I really don't see A LOT of movies that should be here. The selection is more than adequate though. For example I really believe the film Psycho should be here on DVD. Also the movie Waltz with Bashir should be here as well. Culturally they have impacted society in many key ways.	
Very pleased with services,	
must be open all the hours!! i will take night shifts:)	
Frito lays suck	
none	
im happy with this. although i want my chips. i will be coming back tommorrow for them. they payed me to say this.	
Special student was also checked	
"Learn to arrange your movies stupid f---."	
":)"	
":)"	
I find it extremely frustrating to come to he library to study and find that there is a presentation in the library. The presentations are all done in the main area so the study cubbies upstairs can hear and you can't get a study room because you need three people. I think the library should never be a place for that especially since we have a very nice UC annex (WITH A STAGE!!)	
More books are always nice, but additional audio books would be great too.	
also indicated "junior" in #13	
Keep up the good work.	
Also indicated "Senior" in #13	
Chris B. is great help!	
Love this place.	
Extremely beneficial	
Statistic	Value
Total Responses	25

Library Survey Results 2005-2012



	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2005	26.7	38.3	28.3	6.7	0	0
2006	23.2	48.2	23.6	5	0	0
2007	31.2	47.8	18.1	0.72	0	2.1
2008	27.9	38.8	26.4	4.4	0.5	1.8
2009	31.2	41.9	21.5	4.3	1	
2010	20	44	25.3	4	5.3	1.3
2011	24.2	42.6	25.3	5	0.4	2.2
2012	38	30	22	5	5	

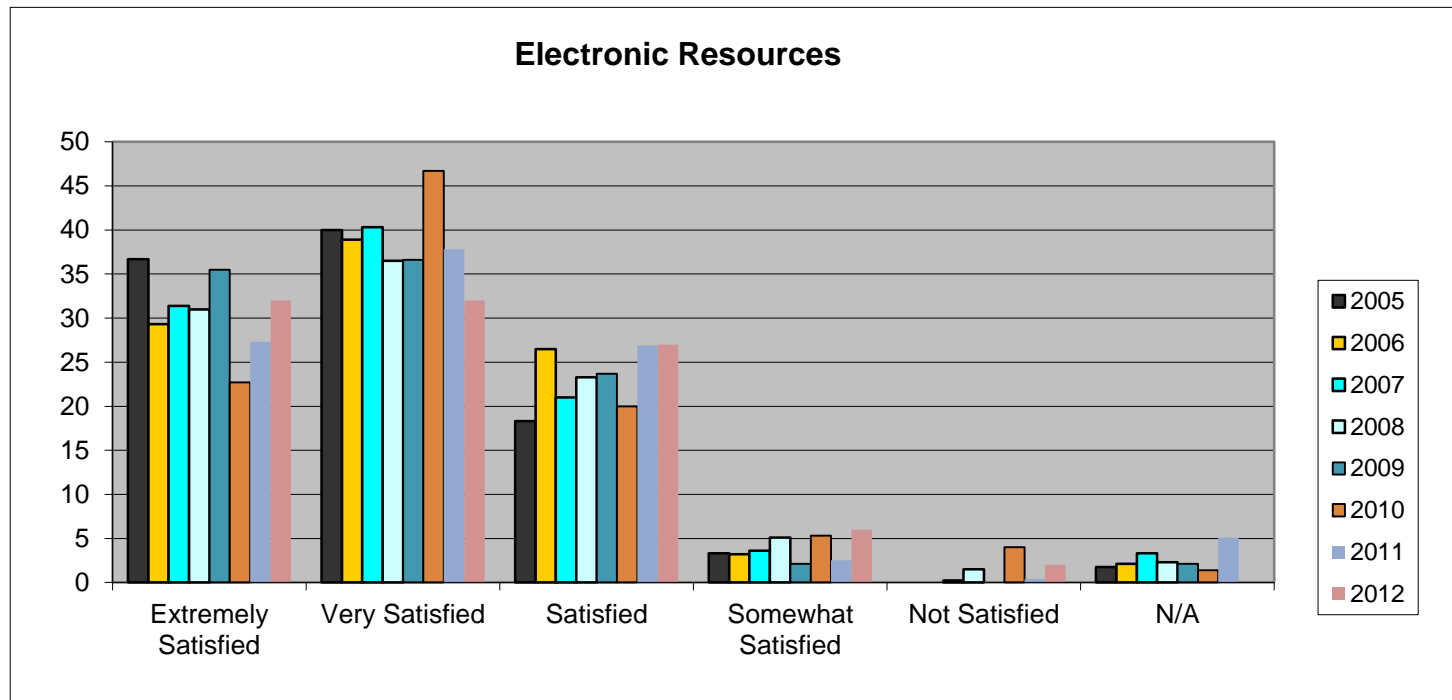
Library Survey Results 2005-2012



	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2005	13.3	20	28.3	15	1.7	21.7
2006	15.1	33.1	27.6	13.2	0.7	10.3
2007	25.8	32.3	25.6	4.1	2.2	9.9
2008	21.5	35.4	24.8	8.2	1.8	8
2009	23.6	33.3	22.6	14	1	5.4
2010	21.3	28	25.3	10.7	6.7	8
2011	31.8	35	19.9	7.6	0.7	5
2012	37	29	26	5	2	

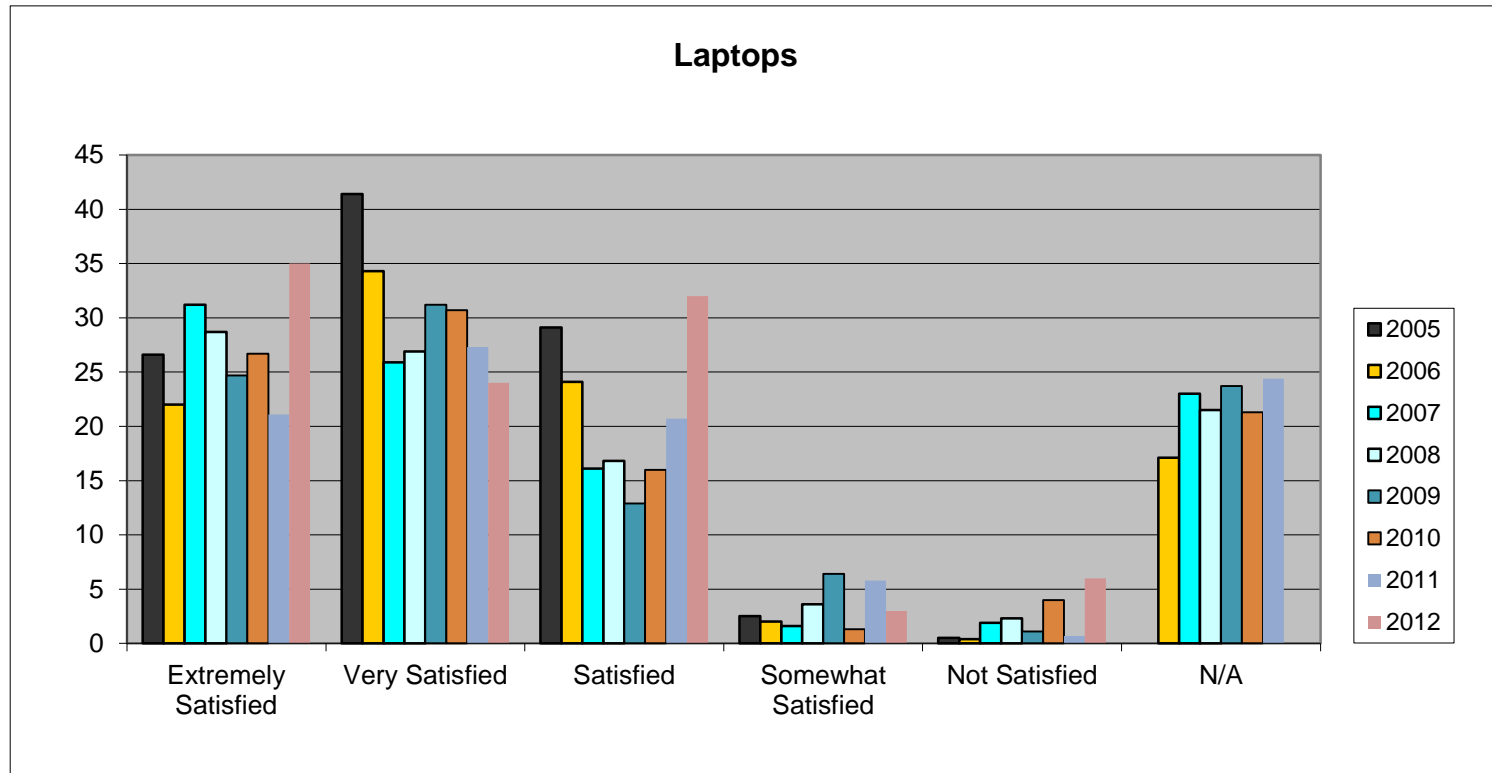
Library Survey Results 2005-2012

	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2005	36.7	40	18.3	3.3	0	1.75
2006	29.3	38.9	26.5	3.2	0	2.1
2007	31.4	40.3	21	3.62	0.24	3.3
2008	31	36.5	23.3	5.1	1.5	2.3
2009	35.5	36.6	23.7	2.1		2.1
2010	22.7	46.7	20	5.3	4	1.4
2011	27.3	37.8	26.9	2.5	0.4	5.1
2012	32	32	27	6	2	



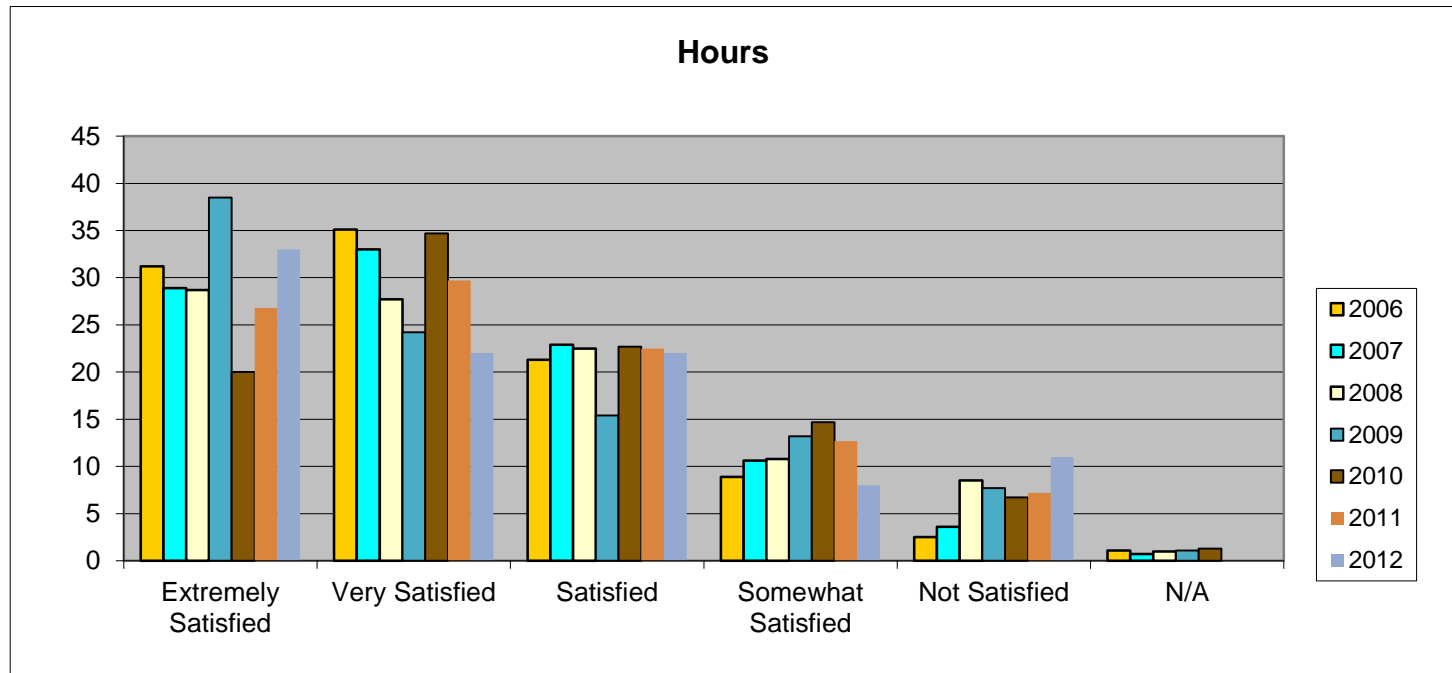
Library Survey Results 2005-2012

	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2005	26.6	41.4	29.1	2.5	0.5	0
2006	22	34.3	24.1	2	0.4	17.1
2007	31.2	25.9	16.1	1.6	1.9	23
2008	28.7	26.9	16.8	3.6	2.3	21.5
2009	24.7	31.2	12.9	6.4	1.1	23.7
2010	26.7	30.7	16	1.3	4	21.3
2011	21.1	27.3	20.7	5.8	0.7	24.4
2012	35	24	32	3	6	



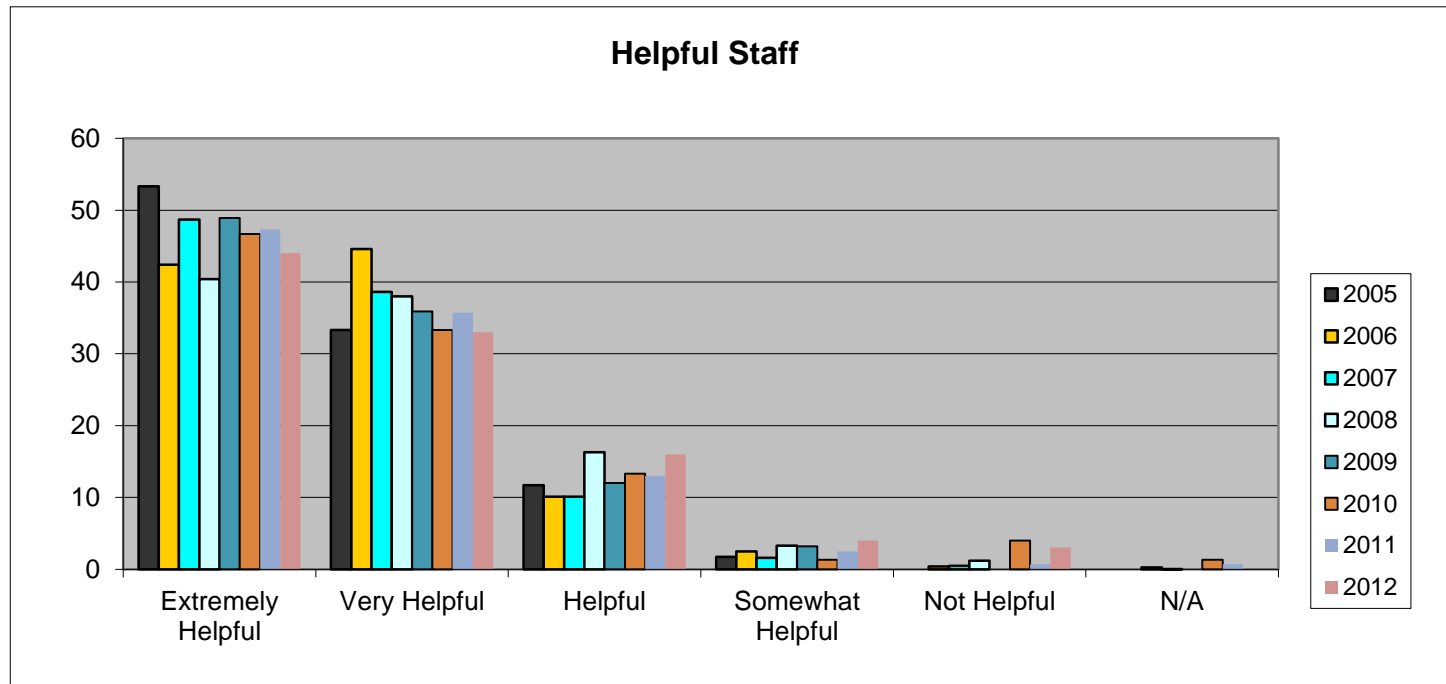
Library Survey Results 2006-2012

	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2006	31.2	35.1	21.3	8.9	2.5	1.1
2007	28.9	33	22.9	10.6	3.6	0.72
2008	28.7	27.7	22.5	10.8	8.5	1
2009	38.5	24.2	15.4	13.2	7.7	1.1
2010	20	34.7	22.7	14.7	6.7	1.3
2011	26.8	29.7	22.5	12.7	7.2	
2012	33	22	22	8	11	



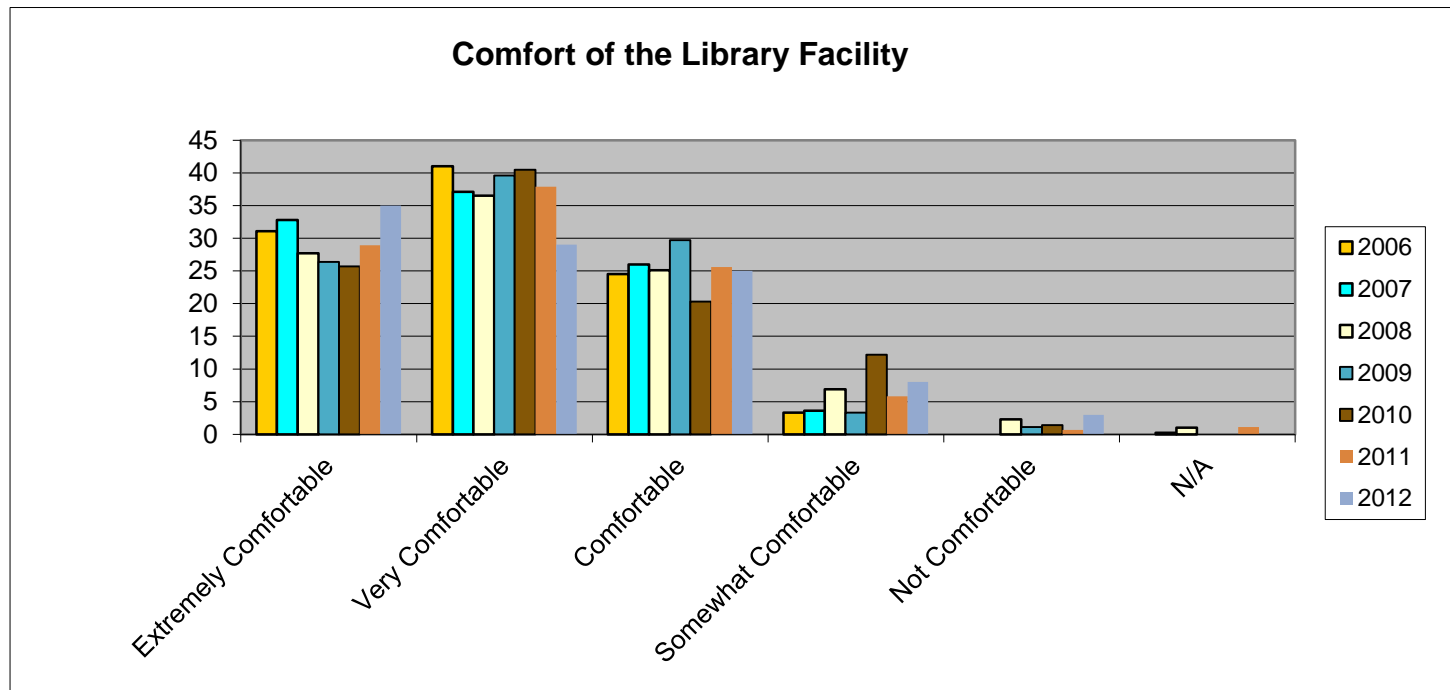
Library Survey Results 2005-2012

	Extremely Helpful	Very Helpful	Helpful	Somewhat Helpful	Not Helpful	N/A
2005	53.3	33.3	11.7	1.7	0	0
2006	42.4	44.6	10.1	2.5	0.4	0
2007	48.7	38.6	10.1	1.6	0.48	0.24
2008	40.4	38	16.3	3.3	1.2	0.02
2009	48.9	35.9	12	3.2		
2010	46.7	33.3	13.3	1.3	4	1.3
2011	47.3	35.7	13	2.5	0.7	0.7
2012	44	33	16	4	3	



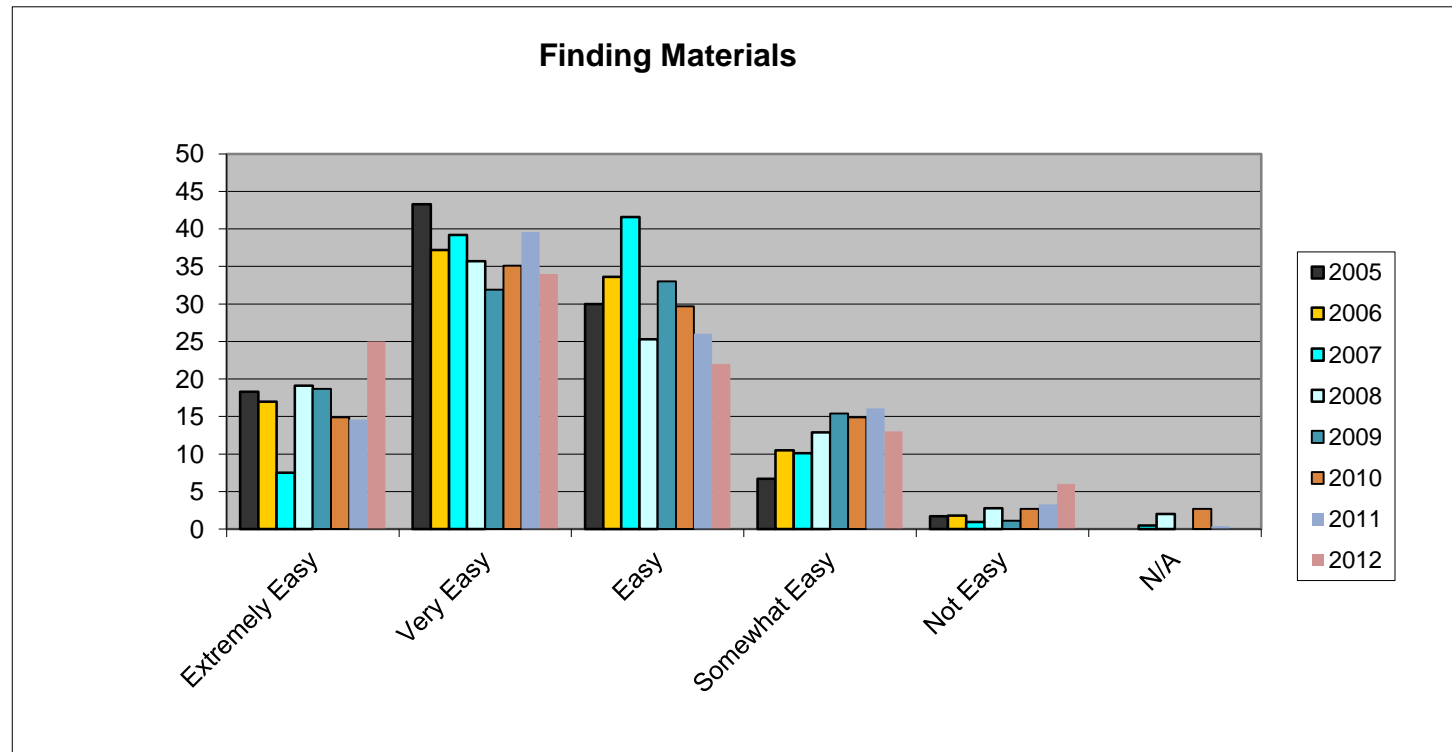
Library Survey Results 2006-2012

	Extremely Comfortable	Very Comfortable	Comfortable	Somewhat Comfortable	Not Comfortable	N/A
2006	31.1	41	24.5	3.3	0	0
2007	32.8	37.1	26	3.6	0	0.24
2008	27.7	36.5	25.1	6.9	2.3	1
2009	26.4	39.6	29.7	3.3	1.1	
2010	25.7	40.5	20.3	12.2	1.4	
2011	28.9	37.9	25.6	5.8	0.7	1.1
2012	35	29	25	8	3	



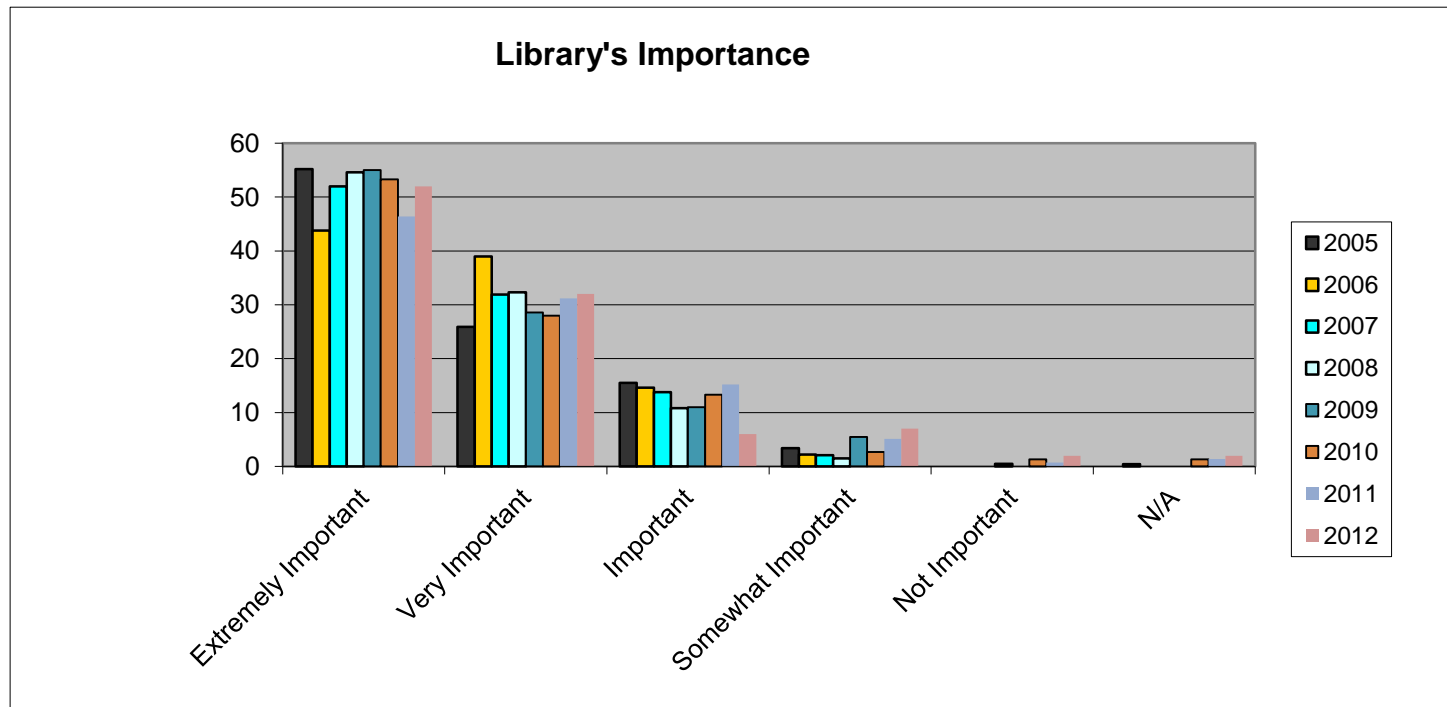
Library Survey Results 2005-2012

	Extremely Easy	Very Easy	Easy	Somewhat Easy	Not Easy	N/A
2005	18.3	43.3	30	6.7	1.7	0
2006	17	37.2	33.6	10.5	1.8	0
2007	7.5	39.2	41.6	10.1	0.96	0.48
2008	19.1	35.7	25.3	12.9	2.8	2
2009	18.7	31.9	33	15.4	1.1	
2010	14.9	35.1	29.7	14.9	2.7	2.7
2011	14.6	39.6	26	16.1	3.3	0.4
2012	25	34	22	13	6	



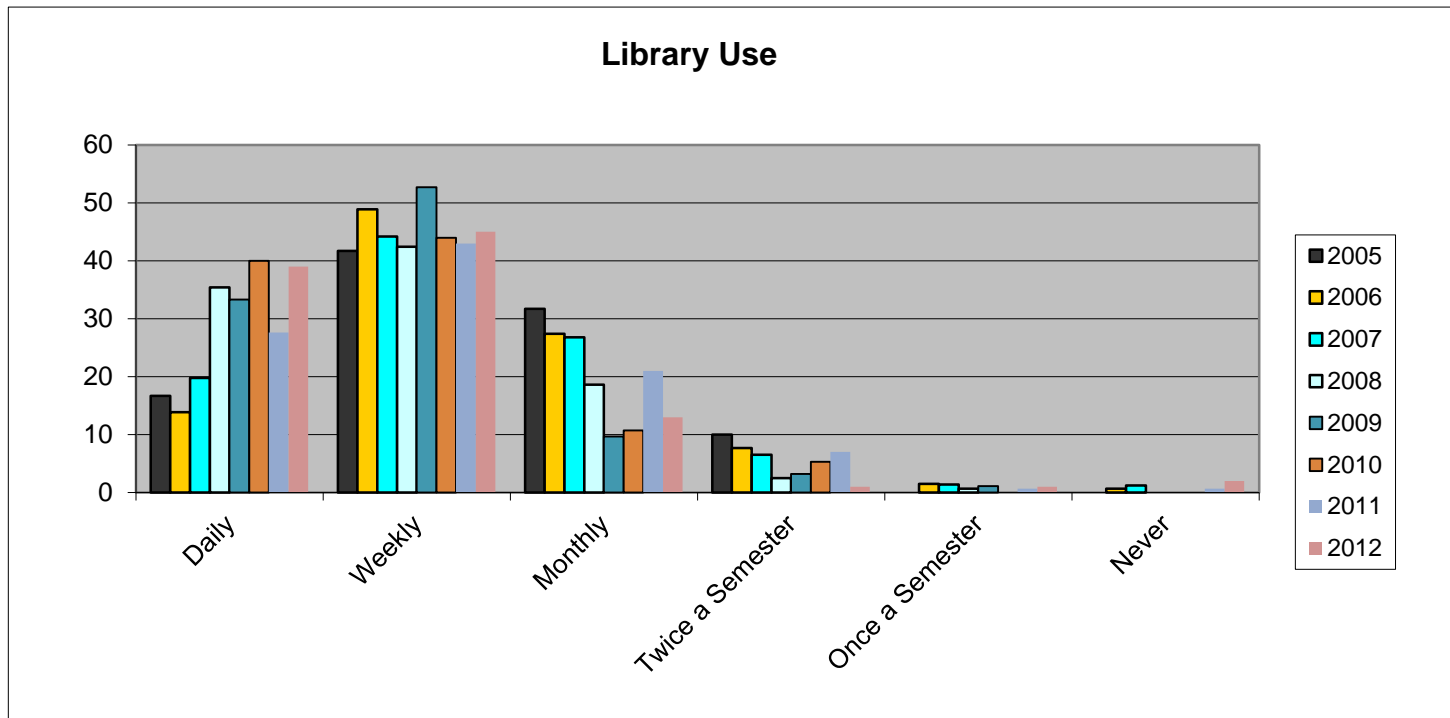
Library Survey Results 2005-2012

	Extremely Important	Very Important	Important	Somewhat Important	Not Important	N/A
2005	55.2	25.9	15.5	3.4	0	0
2006	43.8	39	14.6	2.2	0	0.4
2007	52	31.9	13.8	2.1	0	0
2008	54.6	32.3	10.8	1.5	0.5	0
2009	55	28.6	11	5.5		
2010	53.3	28	13.3	2.7	1.3	1.3
2011	46.4	31.2	15.2	5.1	0.7	1.4
2012	52	32	6	7	2	2



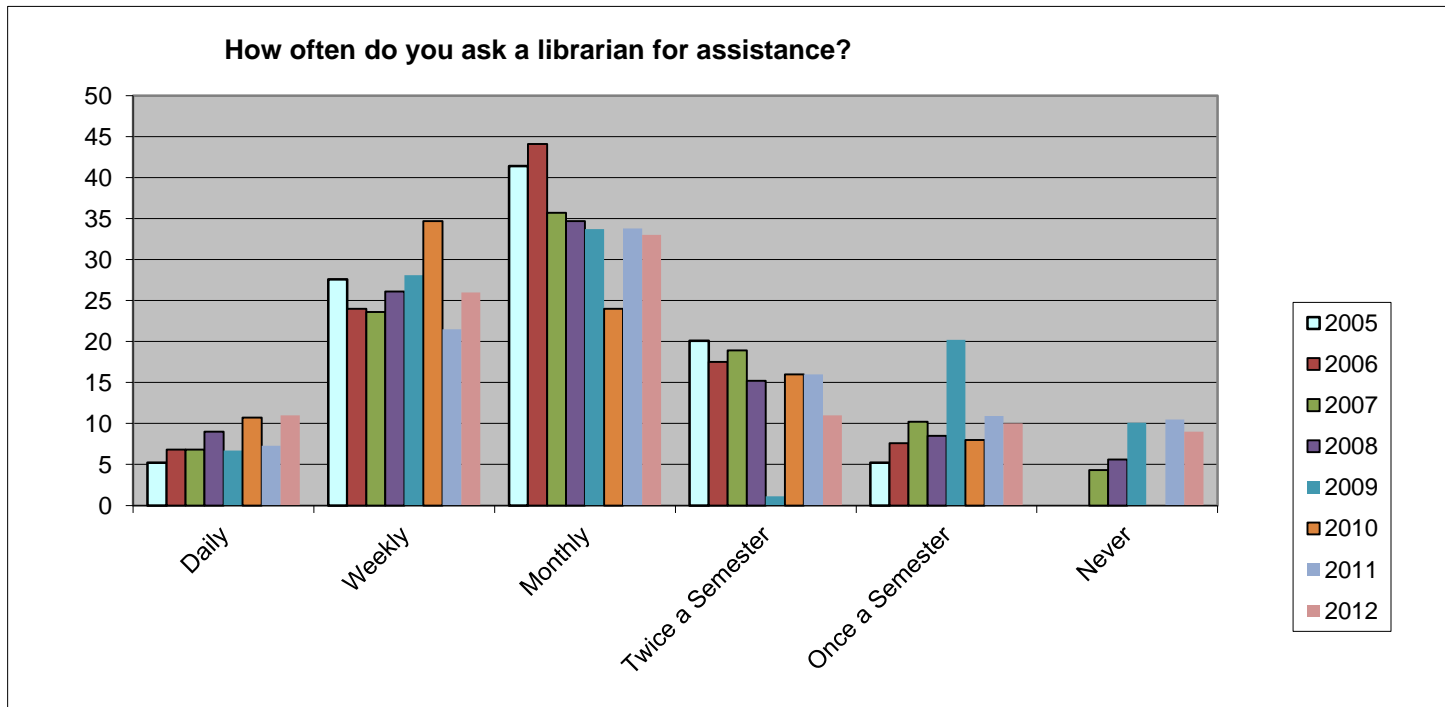
Library Survey Results 2005-2012

	Daily	Weekly	Monthly	Twice a Semester	Once a Semester	Never
2005	16.7	41.7	31.7	10	0	0
2006	13.9	48.9	27.4	7.7	1.5	0.7
2007	19.8	44.2	26.8	6.52	1.4	1.2
2008	35.4	42.4	18.6	2.5	0.7	0
2009	33.3	52.7	9.7	3.2	1.1	
2010	40	44	10.7	5.3	0	0
2011	27.6	43	21	7	0.7	0.7
2012	39	45	13	1	1	2



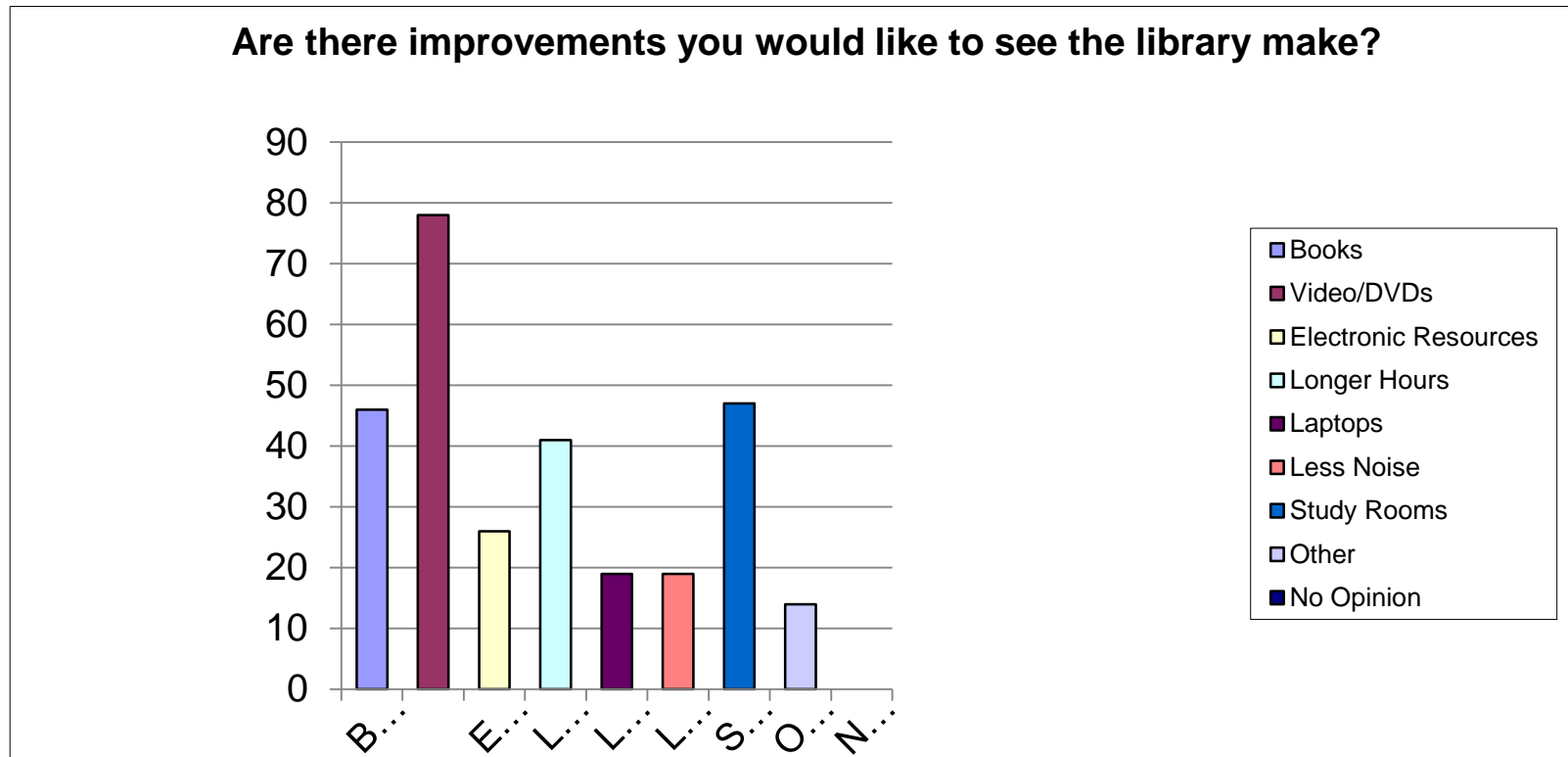
Library Survey Results 2005-2012

	Daily	Weekly	Monthly	Twice a Semester	Once a Semester	Never
2005	5.2	27.6	41.4	20.1	5.2	
2006	6.8	24	44.1	17.5	7.6	
2007	6.8	23.6	35.7	18.9	10.2	4.3
2008	9	26.1	34.7	15.2	8.5	5.6
2009	6.7	28.1	33.7	1.1	20.2	10.1
2010	10.7	34.7	24	16	8	0
2011	7.3	21.5	33.8	16	10.9	10.5
2012	11	26	33	11	10	9



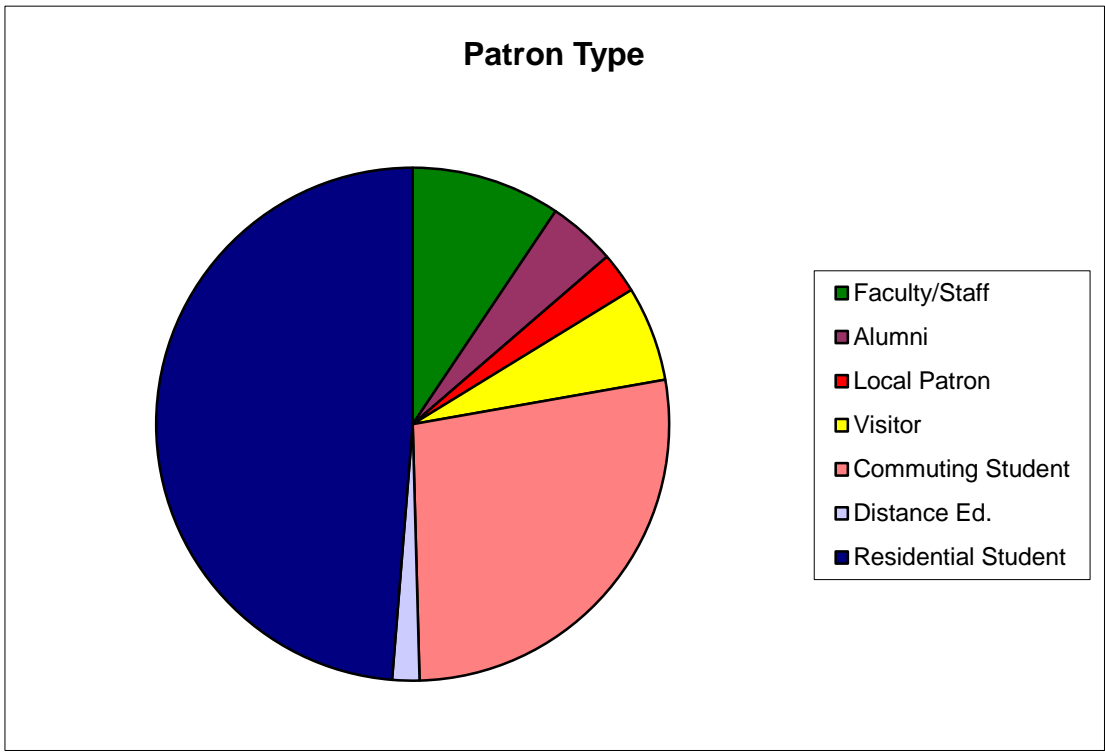
Library Survey Results 2012

Books	Video/DVDs	Electronic Resources	Longer Hours	Laptops	Less Noise	Study Rooms
46	78	26	41	19	19	47
Other	No Opinion					
	9					



Library Survey Results 20112

Faculty/Staff	Alumni	Local Patron	Visitor	Commuting Student	Distance Ed.
11	5	3	7	32	2
Residential Student					
					57



Library Survey Results 2011

Freshman	Sophomore	Junior	Senior	Graduate Student	Special Student
21	21	26	36	6	1

