

Please fill out the information below and submit this form to UCIS Help Desk, D.F. Lowry Building, (910) 521-6260.

IMPORTANT: Please allow 24 hours after submission to UCIS for processing. Your Internet connection may become operational before this time period. If, after 24 hours, your connection is not working, and/or you need more help setting up your connection to ResNet, please call the UCIS Helpdesk 910-521-6260 or visit Room 120 Science Bldg. where a student ResNet Technician will be assigned to assist you.

A. GENERAL INFORMATION

1. **Name:** _____
Last First MI

2. **Campus Information** _____
Phone Building Room No. Campus

3. **School Year:** _____ 4. **Email Address:** _____
(Fresh., Soph., Jr., Sr., Grad.)

B. COMPUTER INFORMATION

1. **Computer Brand:** _____ 2. **Computer Model:** _____
(Example: Compaq, Dell, Etc...) (Example: P133,9600, G3)

3. **Operating System**

Windows 95/98/ME

Windows NT/2000

Mac OS

Unix / Linux

Other (what is it?): _____
(Example: NeXT, BeOS, OS/2, etc...)

C. NETWORK ADAPTER INFORMATION

1. **Network Adapter Make:** _____
(Example: Intel, 3Com, SMC, D-Link, etc...)

2. **Network Adapter Model:** _____
(Example: Pro 100+, Etherlink XL, FNT10A, etc...)

3. **Adapter Address*:** _____
* See ResNet Self-Setup Instructions – Page 2 (Example: 00-90-27-7d-C5-)

Signature

Date

For Office Use Only

Ip Address Assigned

Assigned By (initials)

Work Order Number