Library User Satisfaction Survey 2013
Let us know what you think!

We want our Library and its staff to meet your needs. Please take a moment to answer these questions and let us know how we are doing. Please circle the answer that applies. Select N/A if you have not used the service.

1. How satisfied are you with our books and other printed materials? (419)

<table>
<thead>
<tr>
<th>Satisfied Level</th>
<th>Extremely Satisfied</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Not Satisfied</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>156 (37.1%)</td>
<td>138 (32.9%)</td>
<td>99 (23.6%)</td>
<td>14 (3.3%)</td>
<td>3 (0.7%)</td>
<td>9 (2.1%)</td>
</tr>
</tbody>
</table>

2. How satisfied are you with our videos and DVDs? (419)

<table>
<thead>
<tr>
<th>Satisfied Level</th>
<th>Extremely Satisfied</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Not Satisfied</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>144 (34.4%)</td>
<td>138 (32.9%)</td>
<td>71 (16.9%)</td>
<td>36 (8.6%)</td>
<td>7 (1.7%)</td>
<td>23 (5.4%)</td>
</tr>
</tbody>
</table>

3. How satisfied are you with our web-based electronic resources? (415)

<table>
<thead>
<tr>
<th>Satisfied Level</th>
<th>Extremely Satisfied</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Not Satisfied</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>131 (31.6%)</td>
<td>147 (35.4%)</td>
<td>110 (26.5%)</td>
<td>16 (3.9%)</td>
<td>3 (0.7%)</td>
<td>8 (1.9%)</td>
</tr>
</tbody>
</table>

4. How satisfied are you with the Library-provided laptops? (419)

<table>
<thead>
<tr>
<th>Satisfied Level</th>
<th>Extremely Satisfied</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Not Satisfied</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>126 (30%)</td>
<td>117 (27.9%)</td>
<td>73 (17.4%)</td>
<td>20 (4.8%)</td>
<td>6 (1.4%)</td>
<td>77 (18.3%)</td>
</tr>
</tbody>
</table>

5. How satisfied are you the Library’s hours? (Current hours: Monday-Thursday, 7:30 a.m.-midnight; Friday, 7:30 a.m.-11:00 p.m.; Saturday, 9:00 a.m.-11:00 p.m.; and Sunday, 2:00 p.m.-midnight.) (415)

<table>
<thead>
<tr>
<th>Satisfied Level</th>
<th>Extremely Satisfied</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Not Satisfied</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>154 (37.1%)</td>
<td>95 (22.9%)</td>
<td>85 (20.5%)</td>
<td>39 (9.3%)</td>
<td>37 (8.9%)</td>
<td>5 (1.2%)</td>
</tr>
</tbody>
</table>

6. How helpful is our staff? (417)

<table>
<thead>
<tr>
<th>Satisfied Level</th>
<th>Extremely Helpful</th>
<th>Very Helpful</th>
<th>Helpful</th>
<th>Somewhat Helpful</th>
<th>Not Helpful</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>183 (43.9%)</td>
<td>158 (37.9%)</td>
<td>58 (13.9%)</td>
<td>17 (4%)</td>
<td>0 (0%)</td>
<td>1 (0.2%)</td>
</tr>
</tbody>
</table>

7. How comfortable do you find the physical facilities of the Library? (418)

<table>
<thead>
<tr>
<th>Satisfied Level</th>
<th>Extremely Comfortable</th>
<th>Very Comfortable</th>
<th>Comfortable</th>
<th>Somewhat Comfortable</th>
<th>Not Comfortable</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>130 (31%)</td>
<td>147 (35.2%)</td>
<td>114 (27.3%)</td>
<td>21 (5%)</td>
<td>4 (1%)</td>
<td>2 (0.5%)</td>
</tr>
</tbody>
</table>

8. Once you have identified materials you need that are located in the Library, how easy is it for you to find them? (418)

<table>
<thead>
<tr>
<th>Satisfied Level</th>
<th>Extremely Easy</th>
<th>Very Easy</th>
<th>Easy</th>
<th>Somewhat Easy</th>
<th>Not Easy</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>105 (25.1%)</td>
<td>129 (30.9%)</td>
<td>115 (27.5%)</td>
<td>47 (11.2%)</td>
<td>16 (3.8%)</td>
<td>6 (1.4%)</td>
</tr>
</tbody>
</table>

9. How important is the Library to you? (416)

<table>
<thead>
<tr>
<th>Satisfied Level</th>
<th>Extremely Important</th>
<th>Very Important</th>
<th>Important</th>
<th>Somewhat Important</th>
<th>Not Important</th>
<th>No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>211 (50.7%)</td>
<td>128 (30.8%)</td>
<td>44 (10.6%)</td>
<td>29 (7%)</td>
<td>3 (0.7%)</td>
<td>1 (0.2%)</td>
</tr>
</tbody>
</table>
10. How often do you use the Library any purpose, such as research, entertainment, or study? (412)

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Daily</td>
<td>106</td>
<td>25.7%</td>
</tr>
<tr>
<td>Weekly</td>
<td>215</td>
<td>52.2%</td>
</tr>
<tr>
<td>Monthly</td>
<td>69</td>
<td>16.7%</td>
</tr>
<tr>
<td>Twice a semester</td>
<td>17</td>
<td>4.1%</td>
</tr>
<tr>
<td>Once a semester</td>
<td>2</td>
<td>0.5%</td>
</tr>
<tr>
<td>Never</td>
<td>3</td>
<td>0.7%</td>
</tr>
</tbody>
</table>

11. How often do you ask a librarian for help? (417)

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Daily</td>
<td>37</td>
<td>9.8%</td>
</tr>
<tr>
<td>Weekly</td>
<td>102</td>
<td>24.5%</td>
</tr>
<tr>
<td>Monthly</td>
<td>141</td>
<td>33.8%</td>
</tr>
<tr>
<td>Twice a semester</td>
<td>59</td>
<td>14.1%</td>
</tr>
<tr>
<td>Once a semester</td>
<td>57</td>
<td>13.7%</td>
</tr>
<tr>
<td>Never</td>
<td>21</td>
<td>5%</td>
</tr>
</tbody>
</table>

12. Are there improvements you would like to see the Library make?

<table>
<thead>
<tr>
<th>Improvement</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>More books</td>
<td>126</td>
<td>30.1%</td>
</tr>
<tr>
<td>More videos/DVDs</td>
<td>237</td>
<td>56.6%</td>
</tr>
<tr>
<td>More electronic resources</td>
<td>91</td>
<td>21.7%</td>
</tr>
<tr>
<td>Longer hours (please specify below)</td>
<td>131</td>
<td>31.3%</td>
</tr>
<tr>
<td>More laptops</td>
<td>86</td>
<td>20.5%</td>
</tr>
<tr>
<td>Less noise</td>
<td>48</td>
<td>11.5%</td>
</tr>
<tr>
<td>More study rooms</td>
<td>194</td>
<td>46.3%</td>
</tr>
<tr>
<td>Other (please explain below)</td>
<td>37</td>
<td>8.8%</td>
</tr>
<tr>
<td>No Opinion</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

13. Please circle all below that apply. I am a: (357)

<table>
<thead>
<tr>
<th>Role</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Faculty/Staff</td>
<td>19</td>
<td>5.3%</td>
</tr>
<tr>
<td>Alumni</td>
<td>10</td>
<td>2.8%</td>
</tr>
<tr>
<td>Local Patron</td>
<td>13</td>
<td>3.6%</td>
</tr>
<tr>
<td>Visitor</td>
<td>21</td>
<td>5.9%</td>
</tr>
<tr>
<td>Commuting Student</td>
<td>103</td>
<td>28.6%</td>
</tr>
<tr>
<td>Distance Education Student</td>
<td>8</td>
<td>2.2%</td>
</tr>
<tr>
<td>Residential Student</td>
<td>203</td>
<td>56.9%</td>
</tr>
<tr>
<td>Freshman</td>
<td>101</td>
<td>29.3%</td>
</tr>
<tr>
<td>Sophomore</td>
<td>67</td>
<td>19.4%</td>
</tr>
<tr>
<td>Junior</td>
<td>66</td>
<td>19.1%</td>
</tr>
<tr>
<td>Senior</td>
<td>90</td>
<td>26.1%</td>
</tr>
<tr>
<td>Graduate Student</td>
<td>15</td>
<td>4.3%</td>
</tr>
<tr>
<td>Special Student</td>
<td>6</td>
<td>1.7%</td>
</tr>
</tbody>
</table>

Comments:
Library Survey Results 2005-2013

Books and Other Printed Materials

<table>
<thead>
<tr>
<th>Year</th>
<th>Extremely Satisfied</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Not Satisfied</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005</td>
<td>26.7</td>
<td>38.3</td>
<td>28.3</td>
<td>6.7</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2006</td>
<td>23.2</td>
<td>48.2</td>
<td>23.6</td>
<td>5</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2007</td>
<td>31.2</td>
<td>47.8</td>
<td>18.1</td>
<td>0.72</td>
<td>0</td>
<td>2.1</td>
</tr>
<tr>
<td>2008</td>
<td>27.9</td>
<td>38.8</td>
<td>26.4</td>
<td>4.4</td>
<td>0.5</td>
<td>1.8</td>
</tr>
<tr>
<td>2009</td>
<td>31.2</td>
<td>41.9</td>
<td>21.5</td>
<td>4.3</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>2010</td>
<td>20</td>
<td>44</td>
<td>25.3</td>
<td>4</td>
<td>5.3</td>
<td>1.3</td>
</tr>
<tr>
<td>2011</td>
<td>24.2</td>
<td>42.6</td>
<td>25.3</td>
<td>5</td>
<td>0.4</td>
<td>2.2</td>
</tr>
<tr>
<td>2012</td>
<td>38</td>
<td>30</td>
<td>22</td>
<td>5</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>2013</td>
<td>37.1</td>
<td>32.9</td>
<td>23.6</td>
<td>3.3</td>
<td>0.7</td>
<td>2.1</td>
</tr>
</tbody>
</table>

2011 Survey Results
Library Survey Results 2005-2013

Videos and DVDs

<table>
<thead>
<tr>
<th>Year</th>
<th>Extremely Satisfied</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Not Satisfied</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005</td>
<td>13.3</td>
<td>20</td>
<td>28.3</td>
<td>15</td>
<td>1.7</td>
<td>21.7</td>
</tr>
<tr>
<td>2006</td>
<td>15.1</td>
<td>33.1</td>
<td>27.6</td>
<td>13.2</td>
<td>0.7</td>
<td>10.3</td>
</tr>
<tr>
<td>2007</td>
<td>25.8</td>
<td>32.3</td>
<td>25.6</td>
<td>4.1</td>
<td>2.2</td>
<td>9.9</td>
</tr>
<tr>
<td>2008</td>
<td>21.5</td>
<td>35.4</td>
<td>24.8</td>
<td>8.2</td>
<td>1.8</td>
<td>8</td>
</tr>
<tr>
<td>2009</td>
<td>23.6</td>
<td>33.3</td>
<td>22.6</td>
<td>14</td>
<td>1</td>
<td>5.4</td>
</tr>
<tr>
<td>2010</td>
<td>21.3</td>
<td>28</td>
<td>25.3</td>
<td>10.7</td>
<td>6.7</td>
<td>8</td>
</tr>
<tr>
<td>2011</td>
<td>31.8</td>
<td>35</td>
<td>19.9</td>
<td>7.6</td>
<td>0.7</td>
<td>5</td>
</tr>
<tr>
<td>2012</td>
<td>37</td>
<td>29</td>
<td>26</td>
<td>5</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>2013</td>
<td>34.4</td>
<td>32.9</td>
<td>16.9</td>
<td>8.6</td>
<td>1.7</td>
<td>5.4</td>
</tr>
</tbody>
</table>
### Library Survey Results 2005-2013

<table>
<thead>
<tr>
<th>Year</th>
<th>Extremely Satisfied</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Not Satisfied</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005</td>
<td>36.7</td>
<td>40</td>
<td>18.3</td>
<td>3.3</td>
<td>0</td>
<td>1.75</td>
</tr>
<tr>
<td>2006</td>
<td>29.3</td>
<td>38.9</td>
<td>26.5</td>
<td>3.2</td>
<td>0</td>
<td>2.1</td>
</tr>
<tr>
<td>2007</td>
<td>31.4</td>
<td>40.3</td>
<td>21</td>
<td>3.62</td>
<td>0.24</td>
<td>3.3</td>
</tr>
<tr>
<td>2008</td>
<td>31</td>
<td>36.5</td>
<td>23.3</td>
<td>5.1</td>
<td>1.5</td>
<td>2.3</td>
</tr>
<tr>
<td>2009</td>
<td>35.5</td>
<td>36.6</td>
<td>23.7</td>
<td>2.1</td>
<td></td>
<td>2.1</td>
</tr>
<tr>
<td>2010</td>
<td>22.7</td>
<td>46.7</td>
<td>20</td>
<td>5.3</td>
<td>4</td>
<td>1.4</td>
</tr>
<tr>
<td>2011</td>
<td>27.3</td>
<td>37.8</td>
<td>26.9</td>
<td>2.5</td>
<td>0.4</td>
<td>5.1</td>
</tr>
<tr>
<td>2012</td>
<td>32</td>
<td>32</td>
<td>27</td>
<td>6</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>2013</td>
<td>31.6</td>
<td>35.4</td>
<td>26.5</td>
<td>3.9</td>
<td>0.7</td>
<td>1.9</td>
</tr>
</tbody>
</table>

#### Electronic Resources

- **2005**
- **2006**
- **2007**
- **2008**
- **2009**
- **2010**
- **2011**
- **2012**
- **2013**

2011 Survey Results
## Library Survey Results 2005-2013

<table>
<thead>
<tr>
<th>Year</th>
<th>Extremely Satisfied</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Not Satisfied</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005</td>
<td>26.6</td>
<td>41.4</td>
<td>29.1</td>
<td>2.5</td>
<td>0.5</td>
<td>0</td>
</tr>
<tr>
<td>2006</td>
<td>22</td>
<td>34.3</td>
<td>24.1</td>
<td>2</td>
<td>0.4</td>
<td>17.1</td>
</tr>
<tr>
<td>2007</td>
<td>31.2</td>
<td>25.9</td>
<td>16.1</td>
<td>1.6</td>
<td>1.9</td>
<td>23</td>
</tr>
<tr>
<td>2008</td>
<td>28.7</td>
<td>26.9</td>
<td>16.8</td>
<td>3.6</td>
<td>2.3</td>
<td>21.5</td>
</tr>
<tr>
<td>2009</td>
<td>24.7</td>
<td>31.2</td>
<td>12.9</td>
<td>6.4</td>
<td>1.1</td>
<td>23.7</td>
</tr>
<tr>
<td>2010</td>
<td>26.7</td>
<td>30.7</td>
<td>16</td>
<td>1.3</td>
<td>4</td>
<td>21.3</td>
</tr>
<tr>
<td>2011</td>
<td>21.1</td>
<td>27.3</td>
<td>20.7</td>
<td>5.8</td>
<td>0.7</td>
<td>24.4</td>
</tr>
<tr>
<td>2012</td>
<td>35</td>
<td>24</td>
<td>32</td>
<td>3</td>
<td>3</td>
<td>6</td>
</tr>
<tr>
<td>2013</td>
<td>30</td>
<td>27.9</td>
<td>17.4</td>
<td>4.8</td>
<td>1.4</td>
<td>18.3</td>
</tr>
</tbody>
</table>

### Laptops

#### 2011 Survey Results
### Library Survey Results 2006-2013

<table>
<thead>
<tr>
<th>Year</th>
<th>Extremely Satisfied</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Not Satisfied</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006</td>
<td>31.2</td>
<td>35.1</td>
<td>21.3</td>
<td>8.9</td>
<td>2.5</td>
<td>1.1</td>
</tr>
<tr>
<td>2007</td>
<td>28.9</td>
<td>33</td>
<td>22.9</td>
<td>10.6</td>
<td>3.6</td>
<td>0.72</td>
</tr>
<tr>
<td>2008</td>
<td>28.7</td>
<td>27.7</td>
<td>22.5</td>
<td>10.8</td>
<td>8.5</td>
<td>1</td>
</tr>
<tr>
<td>2009</td>
<td>38.5</td>
<td>24.2</td>
<td>15.4</td>
<td>13.2</td>
<td>7.7</td>
<td>1.1</td>
</tr>
<tr>
<td>2010</td>
<td>20</td>
<td>34.7</td>
<td>22.7</td>
<td>14.7</td>
<td>6.7</td>
<td>1.3</td>
</tr>
<tr>
<td>2011</td>
<td>26.8</td>
<td>29.7</td>
<td>22.5</td>
<td>12.7</td>
<td>7.2</td>
<td></td>
</tr>
<tr>
<td>2012</td>
<td>33</td>
<td>22</td>
<td>22</td>
<td>8</td>
<td>11</td>
<td></td>
</tr>
<tr>
<td>2013</td>
<td>37.1</td>
<td>22.9</td>
<td>20.5</td>
<td>9.3</td>
<td>8.9</td>
<td>1.2</td>
</tr>
</tbody>
</table>

#### Hours

The bar chart shows the distribution of responses for each year, with different colors representing each year from 2006 to 2013.
### Library Survey Results 2005-2013

<table>
<thead>
<tr>
<th>Year</th>
<th>Extremely Helpful</th>
<th>Very Helpful</th>
<th>Helpful</th>
<th>Somewhat Helpful</th>
<th>Not Helpful</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005</td>
<td>53.3</td>
<td>33.3</td>
<td>11.7</td>
<td>1.7</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2006</td>
<td>42.4</td>
<td>44.6</td>
<td>10.1</td>
<td>2.5</td>
<td>0.4</td>
<td>0</td>
</tr>
<tr>
<td>2007</td>
<td>48.7</td>
<td>38.6</td>
<td>10.1</td>
<td>1.6</td>
<td>0.48</td>
<td>0.24</td>
</tr>
<tr>
<td>2008</td>
<td>40.4</td>
<td>38</td>
<td>16.3</td>
<td>3.3</td>
<td>1.2</td>
<td>0.02</td>
</tr>
<tr>
<td>2009</td>
<td>48.9</td>
<td>35.9</td>
<td>12</td>
<td>3.2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2010</td>
<td>46.7</td>
<td>33.3</td>
<td>13.3</td>
<td>1.3</td>
<td>4</td>
<td>1.3</td>
</tr>
<tr>
<td>2011</td>
<td>47.3</td>
<td>35.7</td>
<td>13</td>
<td>2.5</td>
<td>0.7</td>
<td>0.7</td>
</tr>
<tr>
<td>2012</td>
<td>44</td>
<td>33</td>
<td>16</td>
<td>4</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>2013</td>
<td>43.9</td>
<td>37.9</td>
<td>13.9</td>
<td>4</td>
<td>0</td>
<td>0.2</td>
</tr>
</tbody>
</table>

### Helpful Staff

2011 Survey Results
## Library Survey Results 2006-2013

<table>
<thead>
<tr>
<th>Year</th>
<th>Extremely Comfortable</th>
<th>Very Comfortable</th>
<th>Comfortable</th>
<th>Somewhat Comfortable</th>
<th>Not Comfortable</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006</td>
<td>31.1</td>
<td>41</td>
<td>24.5</td>
<td>3.3</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2007</td>
<td>32.8</td>
<td>37.1</td>
<td>26</td>
<td>3.6</td>
<td>0</td>
<td>0.24</td>
</tr>
<tr>
<td>2008</td>
<td>27.7</td>
<td>36.5</td>
<td>25.1</td>
<td>6.9</td>
<td>2.3</td>
<td>1</td>
</tr>
<tr>
<td>2009</td>
<td>26.4</td>
<td>39.6</td>
<td>29.7</td>
<td>3.3</td>
<td>1.1</td>
<td></td>
</tr>
<tr>
<td>2010</td>
<td>25.7</td>
<td>40.5</td>
<td>20.3</td>
<td>12.2</td>
<td>1.4</td>
<td></td>
</tr>
<tr>
<td>2011</td>
<td>28.9</td>
<td>37.9</td>
<td>25.6</td>
<td>5.8</td>
<td>0.7</td>
<td>1.1</td>
</tr>
<tr>
<td>2012</td>
<td>35</td>
<td>29</td>
<td>25</td>
<td>8</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>2013</td>
<td>31</td>
<td>35</td>
<td>27.3</td>
<td>5</td>
<td>1</td>
<td>0.5</td>
</tr>
</tbody>
</table>

### Comfort of the Library Facility

![Chart showing comfort levels from 2006 to 2013]

2011 Survey Results
# Library Survey Results 2005-2013

<table>
<thead>
<tr>
<th>Year</th>
<th>Extremely Easy</th>
<th>Very Easy</th>
<th>Easy</th>
<th>Somewhat Easy</th>
<th>Not Easy</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005</td>
<td>18.3</td>
<td>43.3</td>
<td>30</td>
<td>6.7</td>
<td>1.7</td>
<td>0</td>
</tr>
<tr>
<td>2006</td>
<td>17</td>
<td>37.2</td>
<td>33.6</td>
<td>10.5</td>
<td>1.8</td>
<td>0.2</td>
</tr>
<tr>
<td>2007</td>
<td>7.5</td>
<td>39.2</td>
<td>41.6</td>
<td>10.1</td>
<td>0.96</td>
<td>0.48</td>
</tr>
<tr>
<td>2008</td>
<td>19.1</td>
<td>35.7</td>
<td>25.3</td>
<td>12.9</td>
<td>2.8</td>
<td>2</td>
</tr>
<tr>
<td>2009</td>
<td>18.7</td>
<td>31.9</td>
<td>33</td>
<td>15.4</td>
<td>1.1</td>
<td></td>
</tr>
<tr>
<td>2010</td>
<td>14.9</td>
<td>35.1</td>
<td>29.7</td>
<td>14.9</td>
<td>2.7</td>
<td>2.7</td>
</tr>
<tr>
<td>2011</td>
<td>14.6</td>
<td>39.6</td>
<td>26</td>
<td>16.1</td>
<td>3.3</td>
<td>0.4</td>
</tr>
<tr>
<td>2012</td>
<td>25</td>
<td>34</td>
<td>22</td>
<td>13</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>2013</td>
<td>25.1</td>
<td>30.9</td>
<td>27.5</td>
<td>11.2</td>
<td>3.8</td>
<td>1.4</td>
</tr>
</tbody>
</table>

# Finding Materials

2011 Survey Results
### Library Survey Results 2005-2013

<table>
<thead>
<tr>
<th>Year</th>
<th>Extremely Important</th>
<th>Very Important</th>
<th>Important</th>
<th>Somewhat Important</th>
<th>Not Important</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005</td>
<td>55.2</td>
<td>25.9</td>
<td>15.5</td>
<td>3.4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2006</td>
<td>43.8</td>
<td>39</td>
<td>14.6</td>
<td>2.2</td>
<td>0</td>
<td>0.4</td>
</tr>
<tr>
<td>2007</td>
<td>52</td>
<td>31.9</td>
<td>13.8</td>
<td>2.1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2008</td>
<td>54.6</td>
<td>32.3</td>
<td>10.8</td>
<td>1.5</td>
<td>0.5</td>
<td>0</td>
</tr>
<tr>
<td>2009</td>
<td>55</td>
<td>28.6</td>
<td>11</td>
<td>5.5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2010</td>
<td>53.3</td>
<td>28</td>
<td>13.3</td>
<td>2.7</td>
<td>1.3</td>
<td>1.3</td>
</tr>
<tr>
<td>2011</td>
<td>46.4</td>
<td>31.2</td>
<td>15.2</td>
<td>5.1</td>
<td>0.7</td>
<td>1.4</td>
</tr>
<tr>
<td>2012</td>
<td>52</td>
<td>32</td>
<td>6</td>
<td>7</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>2013</td>
<td>50.7</td>
<td>30.8</td>
<td>10.6</td>
<td>7</td>
<td>0.7</td>
<td>0.2</td>
</tr>
</tbody>
</table>

#### Library's Importance

![Library's Importance Chart](chart.png)

- **2005**
- **2006**
- **2007**
- **2008**
- **2009**
- **2010**
- **2011**
- **2012**
- **2013**

**2011 Survey Results**
### Library Survey Results 2005-2012

<table>
<thead>
<tr>
<th></th>
<th>Daily</th>
<th>Weekly</th>
<th>Monthly</th>
<th>Twice a Semester</th>
<th>Once a Semester</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005</td>
<td>16.7</td>
<td>41.7</td>
<td>31.7</td>
<td>10</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2006</td>
<td>13.9</td>
<td>48.9</td>
<td>27.4</td>
<td>7.7</td>
<td>1.5</td>
<td>0.7</td>
</tr>
<tr>
<td>2007</td>
<td>19.8</td>
<td>44.2</td>
<td>26.8</td>
<td>6.52</td>
<td>1.4</td>
<td>1.2</td>
</tr>
<tr>
<td>2008</td>
<td>35.4</td>
<td>42.4</td>
<td>18.6</td>
<td>2.5</td>
<td>0.7</td>
<td>0</td>
</tr>
<tr>
<td>2009</td>
<td>33.3</td>
<td>52.7</td>
<td>9.7</td>
<td>3.2</td>
<td>1.1</td>
<td></td>
</tr>
<tr>
<td>2010</td>
<td>40</td>
<td>44</td>
<td>10.7</td>
<td>5.3</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2011</td>
<td>27.6</td>
<td>43</td>
<td>21</td>
<td>7</td>
<td>0.7</td>
<td>0.7</td>
</tr>
<tr>
<td>2012</td>
<td>39</td>
<td>45</td>
<td>13</td>
<td>1</td>
<td>1</td>
<td>2</td>
</tr>
</tbody>
</table>

#### Library Use

![Bar chart showing library use from 2005 to 2012](chart.png)

2011 Survey Results
### Library Survey Results 2005-2013

<table>
<thead>
<tr>
<th></th>
<th>2005</th>
<th>2006</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Daily</td>
<td>5.2</td>
<td>6.8</td>
<td>6.8</td>
<td>9</td>
<td>6.7</td>
<td>10.7</td>
<td>7.3</td>
<td>11</td>
<td>9.8</td>
</tr>
<tr>
<td>Weekly</td>
<td>27.6</td>
<td>24</td>
<td>23.6</td>
<td>26.1</td>
<td>28.1</td>
<td>34.7</td>
<td>21.5</td>
<td>26</td>
<td>24.5</td>
</tr>
<tr>
<td>Monthly</td>
<td>41.4</td>
<td>44.1</td>
<td>35.7</td>
<td>34.7</td>
<td>33.7</td>
<td>24</td>
<td>33.8</td>
<td>33</td>
<td>33.8</td>
</tr>
<tr>
<td>Twice a Semester</td>
<td>20.1</td>
<td>17.5</td>
<td>18.9</td>
<td>15.2</td>
<td>1.1</td>
<td>16</td>
<td>16</td>
<td>11</td>
<td>14.1</td>
</tr>
<tr>
<td>Once a Semester</td>
<td>5.2</td>
<td>7.6</td>
<td>10.2</td>
<td>8.5</td>
<td>20.2</td>
<td>8</td>
<td>10.9</td>
<td>10</td>
<td>13.7</td>
</tr>
<tr>
<td>Never</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### How often do you ask a librarian for assistance?

<table>
<thead>
<tr>
<th>Year</th>
<th>Daily</th>
<th>Weekly</th>
<th>Monthly</th>
<th>Twice a Semester</th>
<th>Once a Semester</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005</td>
<td>5.2</td>
<td>27.6</td>
<td>41.4</td>
<td>20.1</td>
<td>5.2</td>
<td></td>
</tr>
<tr>
<td>2006</td>
<td>6.8</td>
<td>24</td>
<td>44.1</td>
<td>17.5</td>
<td>7.6</td>
<td></td>
</tr>
<tr>
<td>2007</td>
<td>6.8</td>
<td>23.6</td>
<td>35.7</td>
<td>18.9</td>
<td>10.2</td>
<td>4.3</td>
</tr>
<tr>
<td>2008</td>
<td>9</td>
<td>26.1</td>
<td>34.7</td>
<td>15.2</td>
<td>8.5</td>
<td>5.6</td>
</tr>
<tr>
<td>2009</td>
<td>6.7</td>
<td>28.1</td>
<td>33.7</td>
<td>1.1</td>
<td>20.2</td>
<td>10.1</td>
</tr>
<tr>
<td>2010</td>
<td>10.7</td>
<td>34.7</td>
<td>24</td>
<td>16</td>
<td>8</td>
<td>0</td>
</tr>
<tr>
<td>2011</td>
<td>7.3</td>
<td>21.5</td>
<td>33.8</td>
<td>16</td>
<td>10.9</td>
<td>10.5</td>
</tr>
<tr>
<td>2012</td>
<td>11</td>
<td>26</td>
<td>33</td>
<td>11</td>
<td>10</td>
<td>9</td>
</tr>
<tr>
<td>2013</td>
<td>9.8</td>
<td>24.5</td>
<td>33.8</td>
<td>14.1</td>
<td>13.7</td>
<td>5</td>
</tr>
</tbody>
</table>

2011 Survey Results
## Library Survey Results 2013

### Are there improvements you would like to see the library make?

<table>
<thead>
<tr>
<th></th>
<th>Books</th>
<th>Video/DVDs</th>
<th>Electronic Resources</th>
<th>Longer Hours</th>
<th>Laptops</th>
<th>Less Noise</th>
<th>Study Rooms</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>126</td>
<td>237</td>
<td>91</td>
<td>131</td>
<td>86</td>
<td>48</td>
<td>194</td>
</tr>
<tr>
<td>Other</td>
<td>9</td>
<td>No Opinion</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2011 Survey Results
<table>
<thead>
<tr>
<th>Patron Type</th>
<th>Faculty/Staff</th>
<th>Alumni</th>
<th>Local Patron</th>
<th>Visitor</th>
<th>Commuting Student</th>
<th>Distance Ed.</th>
<th>Residential Student</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011 Survey Results</td>
<td>19</td>
<td>9</td>
<td>13</td>
<td>21</td>
<td>102</td>
<td>7</td>
<td>202</td>
</tr>
</tbody>
</table>
Library Survey Results 2013

<table>
<thead>
<tr>
<th>Student Status</th>
<th>Freshman</th>
<th>Sophomore</th>
<th>Junior</th>
<th>Senior</th>
<th>Graduate Student</th>
<th>Special Student</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freshman</td>
<td>101</td>
<td>67</td>
<td>66</td>
<td>90</td>
<td>15</td>
<td>6</td>
</tr>
</tbody>
</table>

2011 Survey Results