UNIVERSITY of NORTH CAROLINA
PEMBROKE

A GUIDE FOR STUDENT CONSUMER INFORMATION

In accordance with federal regulations set forth by the Higher Education Act of 1965, as amended by HEOA of 2008, this guide is available for all prospective and enrolled students to inform them of the availability of specific types of consumer information. This guide provides a brief description of important topics as well as university public web addresses. Specific information about programs and services is available from the appropriate university departments. The guide is available on line or by requesting a paper copy from the Office of Financial Aid at:

University of North Carolina at Pembroke
Office of Financial Aid
One University Drive, P.O. Box 1510
Pembroke, NC 28372-1510
fa@uncp.edu
(910) 521-6255

TOPIC	BRIEF DESCRIPTION	ASSOCIATED WEB ADDRESS or CONTACT INFORMATION
Accreditation	The University of North Carolina at Pembroke is accredited by the Commission on Colleges of the Southern Association of Colleges and Schools.	http://www.uncp.edu/about-uncp/quick-facts
Academic Programs	Descriptions of academic programs and degree offerings are available on line and in the University Catalog	http://www.uncp.edu/academics/colleges-schools-departments
Athletic Program Participation and Financial Support	The annual Equity in Athletics Disclosure Act report contains participation rates, financial support and other information on men's and women's intercollegiate athletic programs.	http://ope.ed.gov/athletics/
Completion & Graduation Rates for Student Athletes	The graduation rates for student athletes must be provided to every student-athlete, parents, high school coaches, and guidance counselors when an athletically- related student aid offer is made. The NCAA provides this information to high schools.	http://www.ncaa.org/about/resources/research/graduation-rates
Campus Security	Campus security policies, crime statistics, fire safety, law enforcement, emergency response and evacuation, log files and missing person procedures	http://www.uncp.edu/police/

Emergency Response and Evacuation Procedures	The UNCP Office of Emergency Management is within the Police and Public Safety Department.	http://studentaffairs.uncp.edu/police-public-safety/emergency-information/
Family Educational Rights and Privacy Act (FERPA)	The federal Family Educational Rights and Privacy Act (FERPA) affords students certain rights with respect to their educational records.	http://www.uncp.edu/academics/opportunities-programs-resources/academic-resources/registrar/inspection-and-release-student-records
Financial Aid	Descriptions of available federal, state, institutional and private sources of student assistance, application procedures, eligibility criteria, criteria to determine award amounts methods of disbursement, terms and conditions for accepting financial aid, employment opportunities and student rights and responsibilities are available on the Office of Student Financial Aid web site.	http://www.uncp.edu/fa/
Code of Conduct	The UNCP Office of Financial Aid staff, as well as other affiliated UNCP employees abides by the established Code of	http://www.uncp.edu/admissions-aid/costs-financial-aid-information/financial-aid/policies
General University Information	General information about the University of North Carolina at Pembroke	http://www.uncp.edu/uncp/about/
Immunizations	Immunization requirements for students entering UNCP as well as the required form are available from Student Health Services	http://studentaffairs.uncp.edu/student-health/for-students/immunization/
Institutional Drug and Alcohol Policy	This policy is adopted by the Board of Trustees of The University of North Carolina at Pembroke in conformity with the direction of the Board of Governors of The University of North Carolina. It is applicable to all students, faculty members, administrators, and other employees. This policy is also intended to comply with the requirements of the Drug-Free Schools and Campuses regulations of the U.S. Department of Education.	http://www.uncp.edu/about-uncp/administration/policies-and-regulations/all-policies/pol-042501-drug-and-alcohol-policy
Cost of Attendance	Tuition and fee costs and other costs associated with attendance	http://www.uncp.edu/about-uncp/administration/departments/bursar/tuition-and-fees http://nces.ed.gov/collegenavigator/
Copyright Infringement	The Division of Information Technology oversees the policies and sanctions related to copyright infringement and liabilities students may face for unauthorized distribution of copyrighted materials.	http://www.uncp.edu/node/52188
Disabilities Services	The Accessibility Resource Center has information available for various campus groups.	http://www.uncp.edu/student-services/accessibility-resource-center/about-accessibility-resource-center
College Navigator	Compare UNCP to other institutions	http://nces.ed.gov/collegenavigator/

Net Price Calculator	The NPC provides prospective students with personalized net price estimates, based on their unique characteristics and our financial aid offerings. With customizable options and broad accessibility, our NPC is a reliable and convenient tool for students.	http://www.collegeportraits.org/NC/UNCP/estimator/agree
Refund Policies	Institutional policies regarding refunds due to students upon withdrawal from the University of dropping courses including impact for financial aid recipients.	http://www.uncp.edu/about-uncp/administration/policies-and-regulations/all-regulations/refund-regulation-075501
Student Complaint Process	The Office of Academic Affairs maintains our records of student complaints.	http://www.uncp.edu/about-uncp/administration/departments/academic-affairs/policies-and-procedures
Student Loan Disclosures	Entrance and Exit Counseling, Student Loan Deferment and Repayment	http://www.studentloans.gov
Student Retention and Completion Data	The Office of Institutional Research serves as the central office for maintenance of data regarding UNCP students.	http://www.uncp.edu/about-uncp/administration/departments/institutional-research/about-us http://nces.ed.gov/collegenavigator/
Study Abroad	The Office of International Programs is responsible for assisting students with Study Abroad opportunities.	http://www.uncp.edu/student-services/international/international-programs/study-abroad
Title IX and Campus SaVE Act Compliance	The Office of Title IX and Clery Act Compliance is responsible for ensuring campus-wide Title IX and Clery compliance.	http://www.uncp.edu/about-uncp/administration/departments/chancellor/office-title-ix-and-clery-compliance
Transfer of Credit and Articulation Agreements	The Office of Undergraduate Admissions manages the University's policies and procedures.	http://www.uncp.edu/admissions-aid/undergraduate-admissions/transfer-students/transferring-credits
Teacher Preparation Program Report	Title II of the Higher Education Act requires annual reports on the quality of teacher preparation.	http://www2.ed.gov/about/reports/annual/teachprep/index.html
University Withdrawal Policy	The policy concerning withdrawing from the University is available from the Office of the Registrar.	http://www.uncp.edu/academics/opportunities-programs-resources/academic-resources/registrar/registrars-bulletin-and-catalogs/withdrawing-university
Voter Registration	Basic information and application in regards to voter registration	Robeson County: http://co.robeson.nc.us/departments-a-0/board-of-elections/register-to-vote/ Elsewhere in NC: https://www.ncsbe.gov/registering-to-vote