

The staff of the James B. Chavis University Center would like to extend their thanks to you for using our facilities for your event. So that we can evaluate and improve our services, will you please take a moment to complete this survey. Your comments and suggestions will help ensure the success of future events at our facility. Thank you for your assistance. Fax (910) 521-6605.

**Check your status**

Date of Visit \_\_\_\_\_

**On-Campus User:**

- Student Group
- Faculty Group
- Staff Group

**Off-Campus User:**

- Meeting
- Conference
- Other \_\_\_\_\_

**James B. Chavis University Center Facilities**

Please evaluate our service in the following areas:

	Excellent			Poor	Does Not Apply
<b>I. The Building</b>					
a. Cleanliness of the building	4	3	2	1	0
b. Appearance of the building	4	3	2	1	0
c. Atmosphere	4	3	2	1	0
d. Service	4	3	2	1	0
e. Hours	4	3	2	1	0
<b>II. Parking Facilities</b>					
a. Adequate spaces	4	3	2	1	0
b. Accessibility to facility	4	3	2	1	0
<b>III. Campus Scheduling</b>					
a. Friendliness/Helpfulness of staff	4	3	2	1	0
b. Efficiency of scheduling	4	3	2	1	0
c. Room set-up	4	3	2	1	0
d. Equipment	4	3	2	1	0
<b>IV. Commuter Lounge</b>					
a. Equipment	4	3	2	1	0
b. Hours	4	3	2	1	0
c. Atmosphere	4	3	2	1	0
<b>V. Game Room</b>					
a. Friendliness/Helpfulness of staff	4	3	2	1	0
b. Cost for services offered	4	3	2	1	0
c. Atmosphere	4	3	2	1	0
d. Condition of facility	4	3	2	1	0
e. Arcade selection	4	3	2	1	0
f. Hours	4	3	2	1	0

Excellent

Poor

Does Not Apply

**VI. Information Center and Supply Store**

a. Friendliness/Helpfulness of staff	4	3	2	1	0
b. Cost of merchandise	4	3	2	1	0
c. Timeliness of transaction	4	3	2	1	0
d. Selection	4	3	2	1	0
e. Hours	4	3	2	1	0

**VII. Sodexo-Marriott Dining Service**

a. Friendliness/Helpfulness of staff	4	3	2	1	0
b. Quality of food	4	3	2	1	0
c. Menu selection	4	3	2	1	0
d. Hours	4	3	2	1	0
e. Efficiency of scheduling	4	3	2	1	0

**VIII. Sodexo-Marriott Catering Service**

a. Friendliness/Helpfulness of staff	4	3	2	1	0
b. Quality of food	4	3	2	1	0
c. Menu selection	4	3	2	1	0
d. Hours	4	3	2	1	0
e. Efficiency of scheduling	4	3	2	1	0

**IX. Bert's Snack Bar**

a. Friendliness/Helpfulness of staff	4	3	2	1	0
b. Quality of food	4	3	2	1	0
c. Menu selection	4	3	2	1	0
d. Hours	4	3	2	1	0

**Comments:**

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**OPTIONAL:**

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone:** (     ) \_\_\_\_\_

# James B. Chavis University Center



*The University of North Carolina at Pembroke*

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P.O. Box 1510  
Pembroke, North Carolina 28372-1510  
Phone: (910) 521-6584  
Fax: (910) 521-6605

## **FACILITIES/SERVICES USAGE SURVEY**

Place  
Stamp  
Here

James B. Chavis University Center  
c/o Cynthia Oxendine, Director  
The University of North Carolina at Pembroke  
P.O. Box 1510  
Pembroke, NC 28372-1510

--- Fold and Staple ---