

Cisco AnyConnect VPN Client Installation Guide

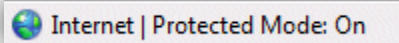
Getting Started



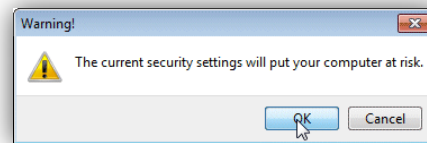
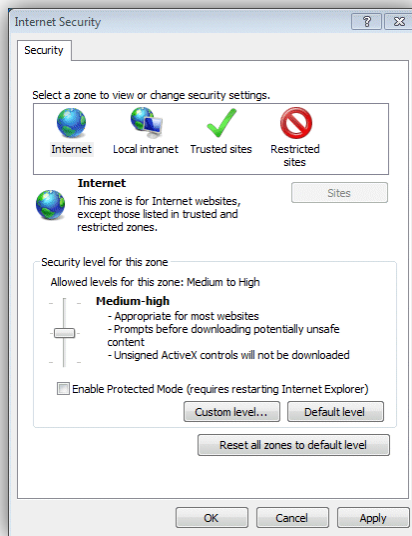
Open Internet Explorer
Make sure you are connected to the internet

If you're running Windows 7

In Windows 7, Internet Explorer starts in the Protected Mode, which will not allow the VPN software to install correctly. It must be disabled in order to continue. To disable this mode, double-click on 'Internet | Protected Mode: On' at the bottom right of the Internet Explorer window:



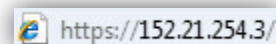
The Internet Security window will appear. Uncheck 'Enable Protected Mode', then click OK, then OK again when a Warning box appears.



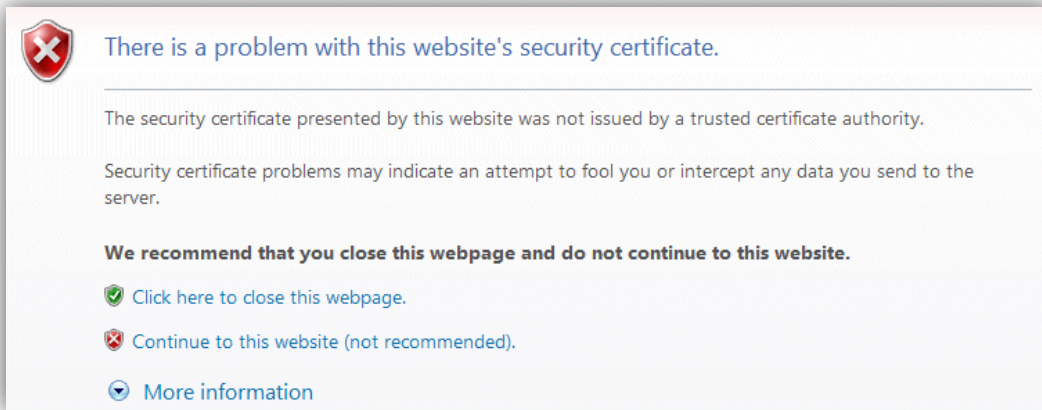
Close and re-open Internet Explorer.

Starting the installation – logging into the site

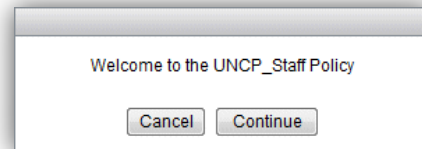
Proceed to the following webpage: <https://152.21.254.3>
Please note the use of https instead of the usual http.



You may be greeted with a website security certificate error page as pictured below. This is fine. It is safe to click 'Continue to this website (not recommended).' This will take you to the main login for the VPN software.

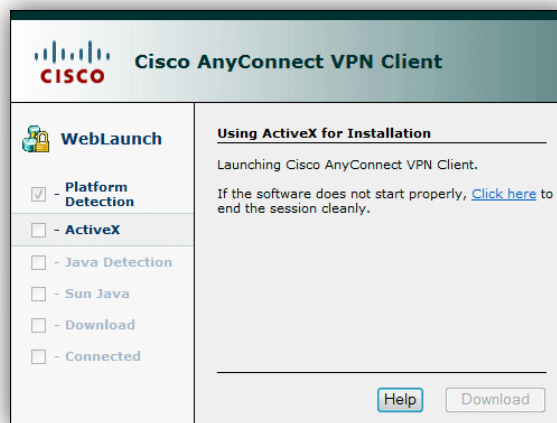


Once at the login page, enter your university username and password (the same used for BraveWeb and email). For group, select UNCP_Staff and click Login. If your information is correct, you will get a 'Welcome to the UNCP_Staff Policy' message. Click Continue.



Installing the VPN software

Your browser will immediately start the installation process automatically. Most of the process is done automatically without your input, but a few times some boxes will pop-up asking for your input. First, your screen will look like this:

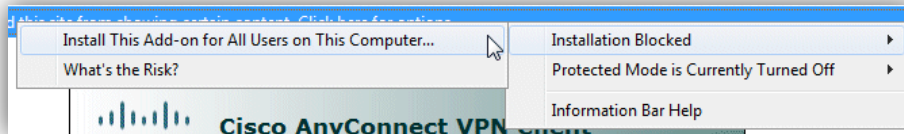


The installer will prompt you to allow the installation of an ActiveX Control. Simple click the pale yellow bar that appears at the top of window and select:

For older Internet Explorer: Install This Add-on for All Users on This Computer...

For newer Internet Explorer: Installation Blocked >>

Install This Add-on for All Users on This Computer...



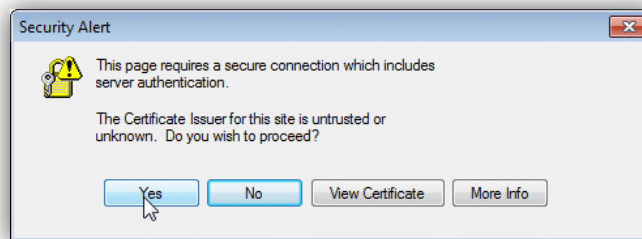
If you are running Windows XP:

A window will appear asking if you want to install this software. Click Install.

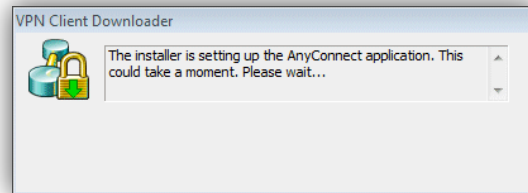
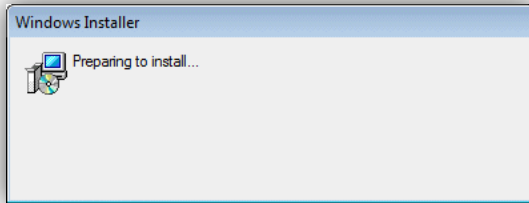
If you are running Windows 7:

A User Account Control will appear asking if you want to allow the program to make changes to your computer. Click Yes.

You may get a security alert, just click 'Yes' to proceed.



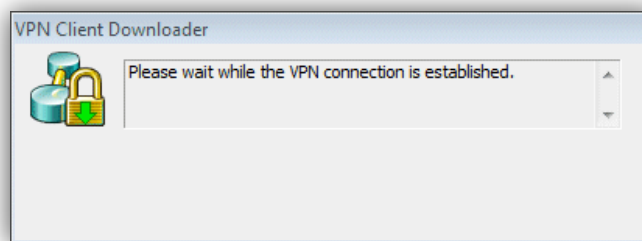
Next, a series of smaller boxes will appear indicating the process of the installation:



If you are running Windows 7:

After a short wait, another User Account Control will appear. Click Yes.

Finally, a box will appear indicating that that the VPN is attempting to connect.



If the attempt is successful, you should get a 'Connection Established' message:



Finishing installation (only if running Windows 7)

Follow the steps under 'If you're running Windows 7' and re-enable Protected Mode by checking 'Enable Protected Mode'

Congratulations! You are now connected through VPN!