



STUDENT HEALTH SERVICES

UNIVERSITY OF NORTH CAROLINA PEMBROKE

FREQUENTLY ASKED QUESTIONS

WHERE IS STUDENT HEALTH SERVICES LOCATED?

The new Brave Health Center, located at 113 Hawk Drive, is where you will find Student Health Services. The Center is located behind the Health Sciences Building, on the north end of campus, across from Courtyard Apartments.

WHAT ARE UNC PEMBROKE'S STUDENT HEALTH SERVICES ENROLLMENT REQUIREMENTS?

There are three requirements: (1) completing the medical history form, (2) submitting immunizations, and (3) enrolling or waiving the health insurance.

HOW DO I SUBMIT MY MEDICAL HISTORY AND IMMUNIZATIONS?

Submit your health information and immunizations online by visiting uncp.medicatconnect.com. All immunizations must be verified through an uploaded document.

IS A SKIN TEST OR PHYSICAL REQUIRED FOR ADMISSION TO UNC PEMBROKE?

The PPD skin test is only required for international students. Physicals are not required for admission to UNC Pembroke, however, some programs (athletics, education, etc.) require physicals for admission. Please refer to those programs for specific requirements.

WHERE CAN I FIND MY IMMUNIZATION RECORD?

Check with your medical provider, your local health department, or your high school for copies of your childhood immunization record.

WHAT HAPPENS IF I DO NOT MEET THE IMMUNIZATION REQUIREMENTS?

If immunization requirements are not met, dismissal from school is mandatory under North Carolina State Law.

WHAT ARE YOUR HOURS? WHAT ARE THE PROVIDER HOURS?

During the academic year, Student Health Services will be open Monday – Friday 8 a.m.–5 p.m. The medical provider is available for appointments July 1 – May 31 of each academic year.

WHO IS ELIGIBLE TO BE SEEN AT STUDENT HEALTH SERVICES?

All students who pay the Student Health Fee are eligible, at no cost. However, any lab work, prescriptions, or diagnostic services will be billed to your health insurance.

DOES STUDENT HEALTH SERVICES PROVIDE MEDICAL EXCUSES?

Yes. Medical excuses for students are provided at the discretion of the Student Health Services medical provider and may be obtained only when the student is seen before the class is missed.

CONTINUED ON REVERSE

WHAT DO I DO IF STUDENT HEALTH SERVICES IS CLOSED?

For emergencies, call 911 or UNC Pembroke's Police and Public Safety office at 910.521.6235. A nurse triage line is available after hours by calling 1.888.267.3675.

DO I NEED TO MAKE AN APPOINTMENT TO BE SEEN?

Student Health Services operates just like private doctors' offices — most patients are seen by appointment. While we will certainly address urgent problems like asthma attacks, lacerations, acute injuries, allergic reactions, and burns as walk-in patients, all routine illnesses and medical issues require an appointment.

IS THERE A PHARMACY ON CAMPUS?

Student Health Services does not have a pharmacy on campus. There are several pharmacies located on main street in Pembroke. The closest pharmacy to campus is Old Main Pharmacy (located beside Jersey Mike's). The address for this pharmacy is 407 West 3rd Street, Pembroke, NC (910.521.5600).

WHY DOES UNC PEMBROKE REQUIRE HEALTH INSURANCE?

The UNC Board of Governors approved the implementation of a 'hard waiver' Student Health Insurance Plan (SHIP) on all sixteen, 4-year campuses which began fall 2010. The term 'hard waiver' means any student meeting specific criteria is required to show evidence of an existing 'creditable coverage' health insurance policy or enroll in the UNC System-Wide Student Health Insurance Plan.

WHY DO I NEED HEALTH INSURANCE IF I PAY A STUDENT HEALTH FEE?

Visits with a provider at Student Health Services are covered by the Student Health Fee. However, there are additional fees associated with laboratory work, medical imaging, medical equipment/supplies, and prescription medications not covered by the Student Health Fee.

HOW DO I WAIVE THE SCHOOL INSURANCE?

UNC Pembroke offers insurance through Blue Cross Blue Shield – Student Blue. To waive/or enroll in this plan visit studentbluenc.com/#/uncp.

DO I NEED TO WAIVE OUT EVERY YEAR?

If you waive out of the insurance plan during the fall semester, you have the option to waive for the entire academic year. However, insurance coverage will be verified every semester. If no waiver is submitted by the deadline, you will automatically purchase the insurance and the charge will remain on your account.

WILL MY MEDICAL RECORDS BE SHARED WITH ANYONE, INCLUDING MY PARENTS?

Your medical records are completely confidential. Unless you provide written permission, or you are 17 years old or younger, we cannot disclose any information to anyone, including parents, friends, or professors.

CONNECT WITH STUDENT HEALTH SERVICES

Phone | 910.521.6219

Web | uncp.edu/SHS

Location | Brave Health Center

Facebook | UNCP Student Health Services

