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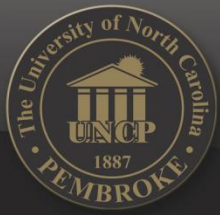


Factors Related to Student Retention & Success: A Study of FTFT First-Generation Students at UNC Pembroke

Chunmei Yao, Ed. D.
Office of Institutional Research

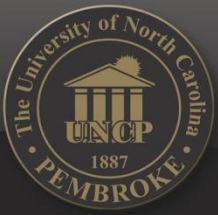
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School of Business

University of North Carolina at Pembroke
February 28, 2018



Overview

- Introduction
- Conceptual Framework
- Methodology
- Data Analysis
- Findings & Results
- Conclusions & Further Studies



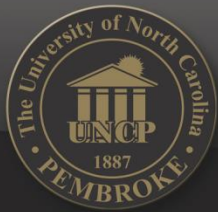
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Introduction

UNC Pembroke, 1887





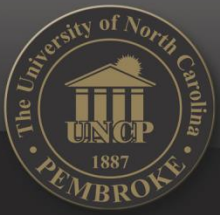
Introduction Cont.

- Issues & Challenges in the Past
 - Retention & Graduation Rates (chart)
 - Transfer-out/Drop-off Rates
 - Freshmen in COP & Summer Bridge Programs
 - Degree Efficiency Ratio
 - Undergraduate degree credential award by per 100 FTE (6-YR average)

Number of Undergraduates Credential Awards

Annual Total Student Credit Hours / 29.6

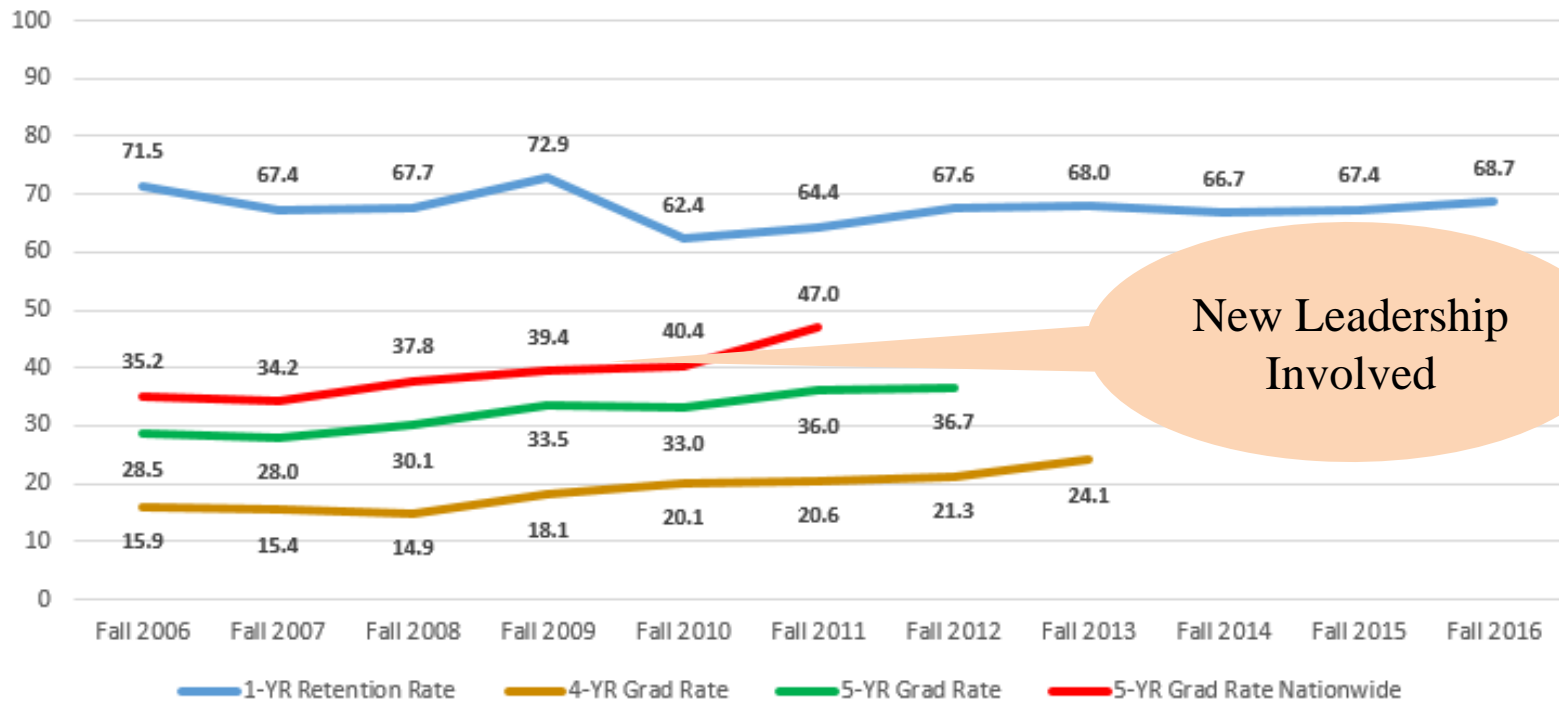
X 100



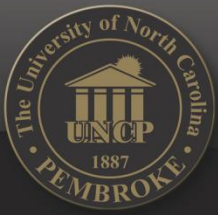
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Student Success Indicators

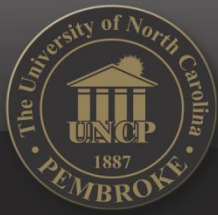


New Leadership
Involved



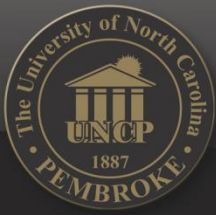
Introduction Cont.

- **Issues & Challenges in the Past**
 - Lumina Study in Fall 2011
 - Male Student Success
 1. Faculty advising & tutoring – 51% (B/AI)
 2. Family support – 51% (AI)
 3. Personal goals – 48% (AI)
 4. Financial support – 45% (All)
 5. High school preparation – 44% (AI/B)
 6. Social connection and belonging – 36% (B)



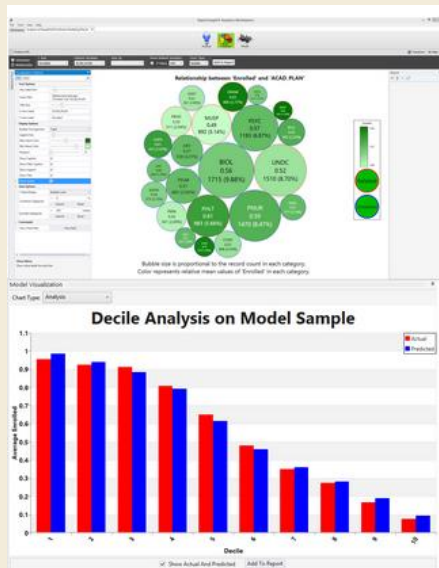
Introduction Cont.

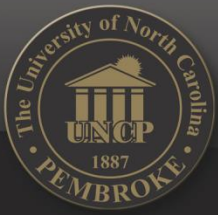
- **Current Focus & Change**
 - Learning Community: COP
 - Initiatives
 - Re-structure Advising & Tutoring -- CSS
 - Leadership Change in Admission, Advising & Tutoring
 - Building University College
 - Campus Planning
 - Student Success Grant -- \$266k
 - Student Success Coaches
 - 3 Math Supplemental Instruction
 - 4 New English Composition Faculty positions



Introduction Cont.

- Current Focus & Change on Technology
 - Predictive Modeling
 - Rapid Insight – Veera & Analytics
 - EAB – Education Advisory Board
 - PAR Framework

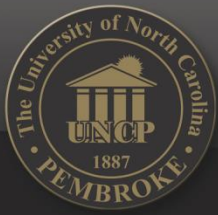




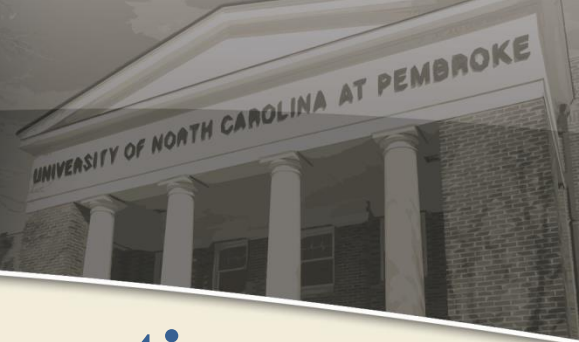
Rapid Insight

Analyze the Past, Understand the Present, Predict the Future

Attrition Probability Matrix					
Group	Count	Risk Probability			
		Small	Large	Risk Level	
1	103	56%	90%	High Risk	2nd Focus Group
2	115	48%	56%		
3	117	43%	48%	Medium Risk	1st Focus Group
4	117	39%	43%		
5	118	34%	39%	Low Risk	
6	117	30%	34%		
7	118	27%	30%		
8	117	22%	27%		
9	118	15%	22%		
10	117	1%	15%		



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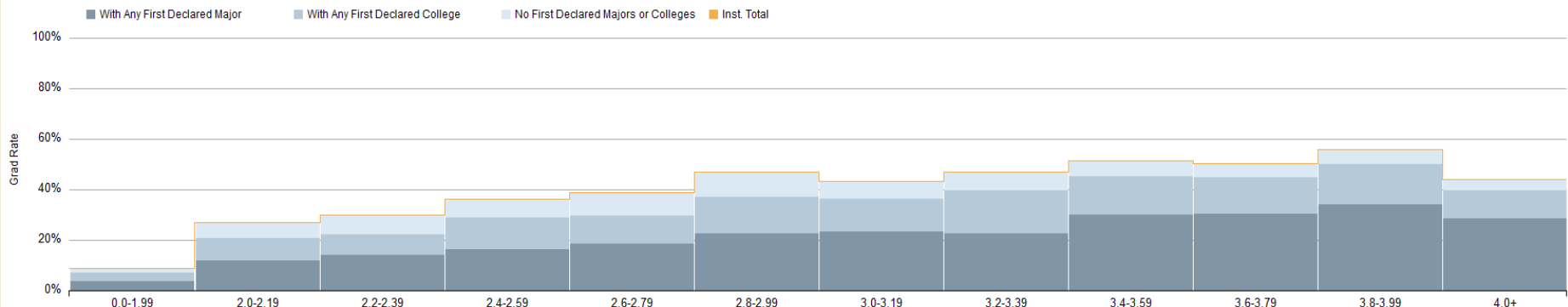


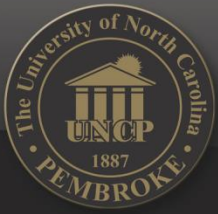
EAB: Student Success Collaborative

Overview | Success Progress | History | Class Info | Major Explorer | More ▾

Course Grade D/F	Repeated Courses	Withdrawn Courses	Missed Success Markers	Cumulative GPA
8 ▲	2 ▲	1 ▲	2 ▲	1.300 ▲
ACC2270 2017 Fall DSC2090 2017 Fall DSC2090 2016 Spring View All Bachelor of Science with a concentration in Business School of Business	F DSC2090 2017 Fall F 2016 Spring F 2015 Fall PED1300 2016 Spring 2015 Fall	ENG1050 2015 Fall F F F A F STUDENT ID 840125019 CLASSIFICATION Sophomore	ART2050 (complete 1); C+; 0-45 Needs attention 1 Attempt SOC1020 (complete 1); C+; 0-45 Needs attention 1 Attempt View All Success Markers	Institution GPA <u>1.300</u>

Grad Rate by 1st Term GPA













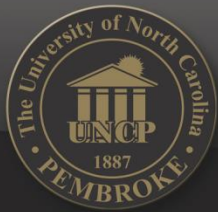
PAR Framework

Student Success Matrix

Student Success Matrix > Interventions Matrix



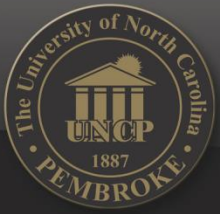
  	Predictor Categories	Total	Connection	Entry	Progress	Completion
 <u>LEARNER CHARACTERISTICS</u> 0 Intervention(s) in Draft		7	3	7	3	3
 <u>LEARNER BEHAVIORS</u> 1 Intervention(s) in Draft		2	0	1	2	1
 <u>FIT/LEARNER PERCEPTIONS OF BELONGING</u> 1 Intervention(s) in Draft		10	3	9	6	3
 <u>OTHER LEARNER SUPPORTS</u> 0 Intervention(s) in Draft		2	0	2	2	2
 <u>COURSE/PROGRAM CHARACTERISTICS</u> 1 Intervention(s) in Draft		5	2	4	2	1



Research Questions

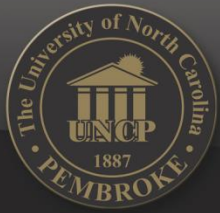
- What factors significantly predicted first-year retention and six-year graduation for FTFT Freshmen who were first-generation

- What we knew about more our students?
 - Student Commitment: **Short-term Goal vs. Long-term Goal**
 - Student Engagement
 - Students-Faculty Interaction
 - Students attended advising and tutoring
 - Early Alert



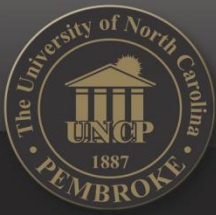
Methodology

- Literature Review
- Conceptual Framework
- Research Questions
- **Database Building & Cleaning*****
- Population
- Research Variables
- Modeling
- Limitation

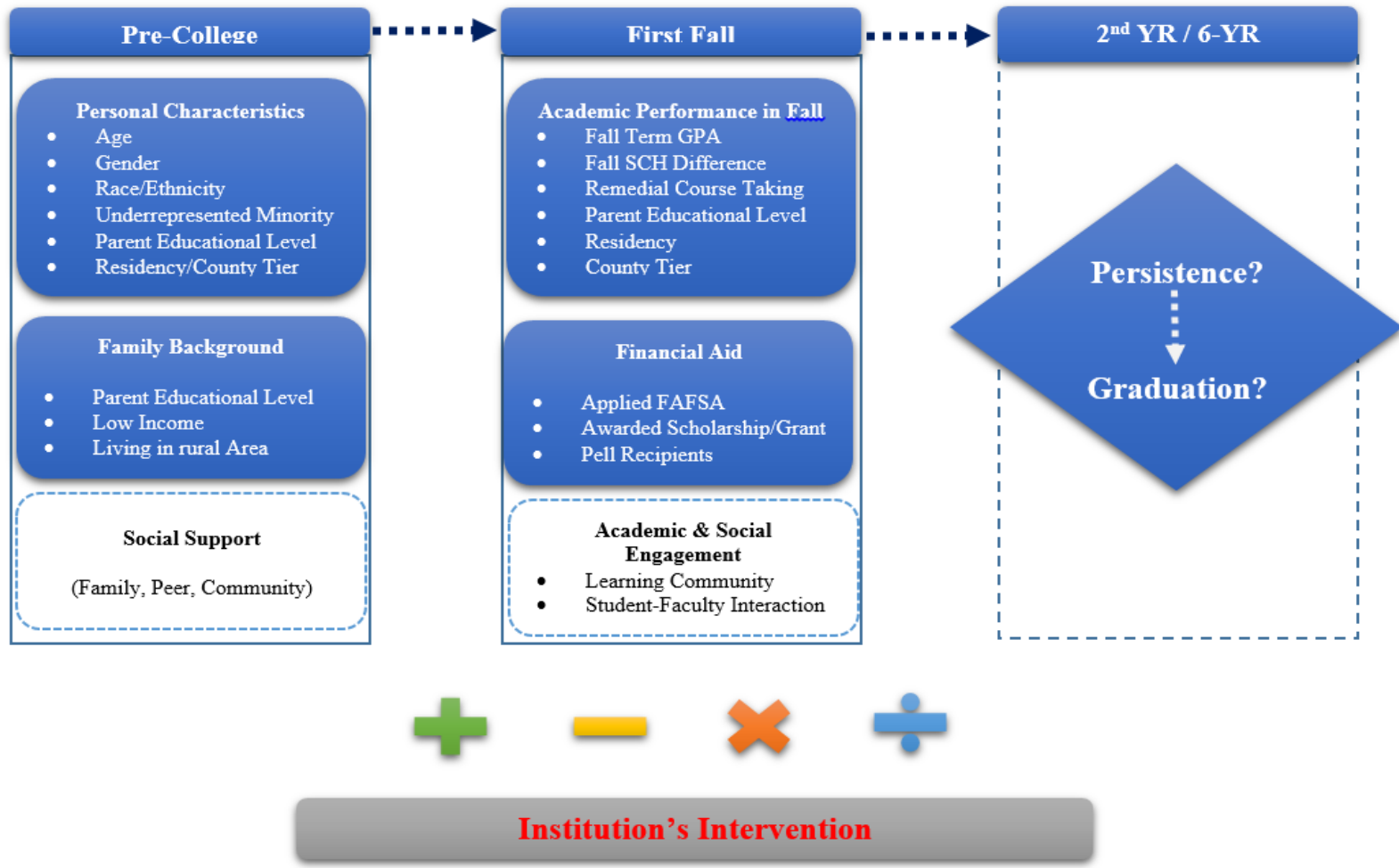


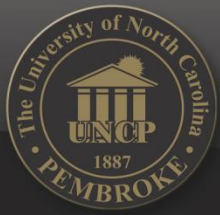
Literature Review

- **First Generation Students**
 - It is well documented in the literature that college student retention and graduation are impacted by many factors across different categories.
 - More likely to be unprepared for college academically, financially, and socially.
 - Factors such as demographic characteristics, academic performance, financial status, and so forth are very important predictors for retention and graduation.



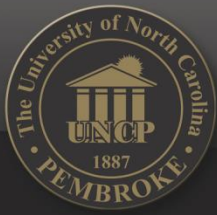
Conceptual Framework



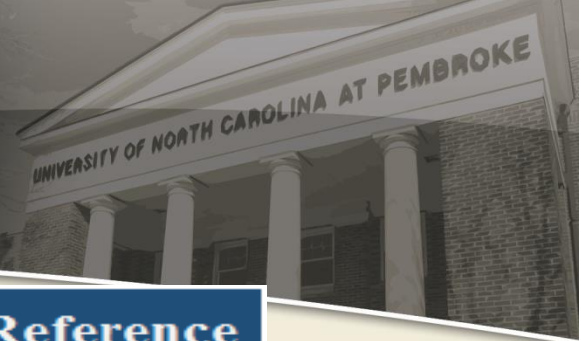


Population

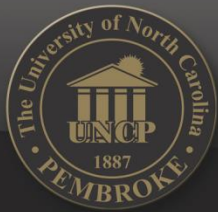
- **Building Database*****
 - Cohort: Fall 2008-2010
 - FTFT Freshmen who were first-generation students
 - Including Financial Aid Info and Course Taking Pattern.
- **Exclusion**
 - Int'l Students
 - Students who dropped off before the first Fall term
- **Limitations**



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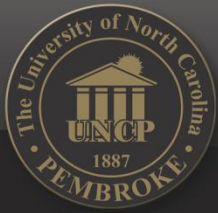


Independent Variables		Reference
Demographic	Age	≥ 19
	Gender	Female
	Race/Ethnicity	White
	Residency	Out-of-state
	County Tier	Out-of-state
	Living on Campus (Y/N)	No
	Underrepresented Minority (Y/N)	No
Academic Performance	First Generation (Y/N)	No
	High School GPA	Numeric
	SAT Reading Score	Numeric
	SAT Math Score	Numeric
	SAT Combined	Numeric
	Admission Type	Fully Admitted
	Fall Term GPA (# or Grouped)	< 2.0
Financial Aid	Fall Term DFWs (# or Y/N)	No
	Difference Credit Hours in 1st Fall	Numeric
	Fall Major Decision (Y/N)	No
	Fall Remedial Flag (# or Y/N)	No
	FAFSA Application (Y/N)	No
	Scholarship & Grant (Y/N)	No
Interaction	Low Income Family (Y/N)	No
	1st generation*Low Income	No
Dependent Variables		
Model 1	First-year Retention (Y/N)	
Model 2	Six-year Graduation (Y/N)	



Special Coding

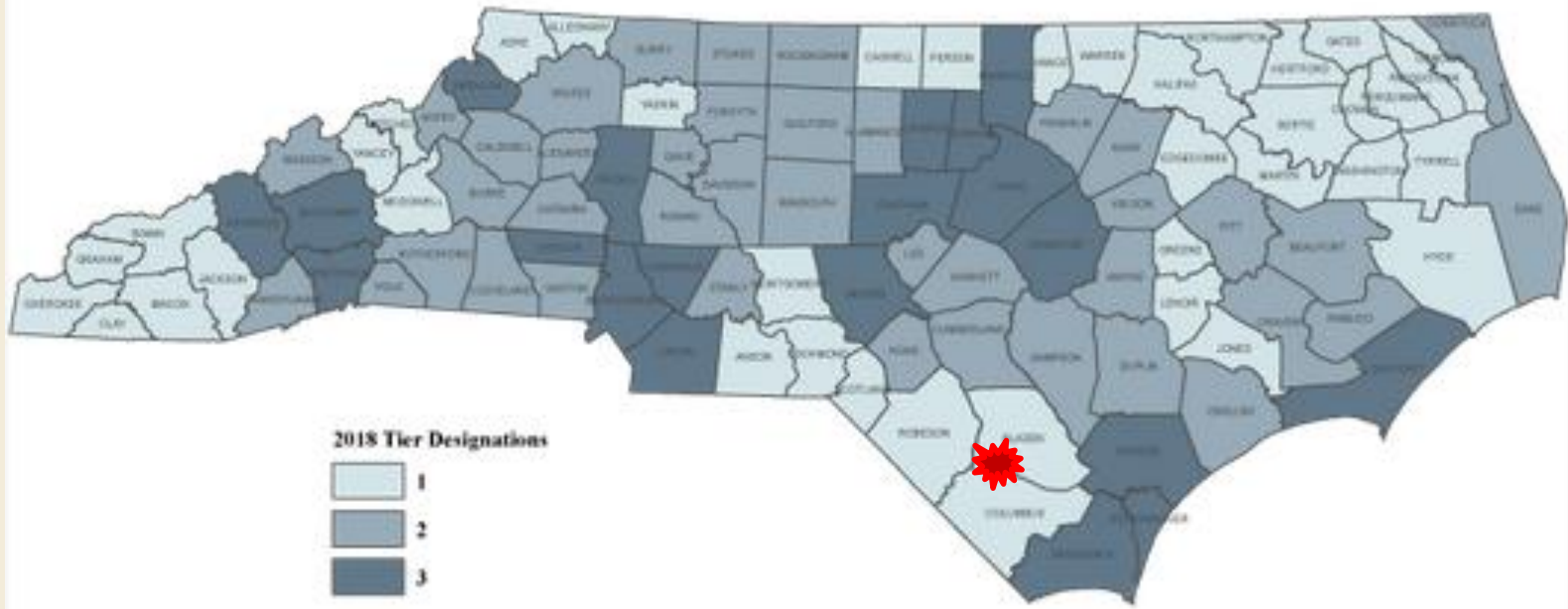
1. Age: <19 & ≥ 19
2. Underrepresent Minority
3. First Generation
FAFSA Application = Yes
Either Father and Mather Educational Level: high school and below
4. Low-Income Family
FAFSA Application = Yes
Pell recipients = Yes
5. Rural Areas
County Tiers: <https://www.nccommerce.com/research-publications/incentive-reports/county-tier-designations>
Rural Areas = Tier 1 & Tier 2***



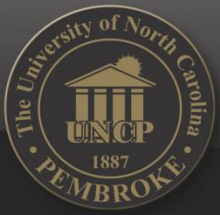
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2018 County Tier Designations

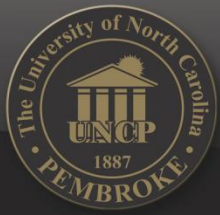


1. NC Department of Commerce
2. Annual Assessment and Rank
3. 100 counties based on economic well-being and assigns each a Tier designation¹⁹



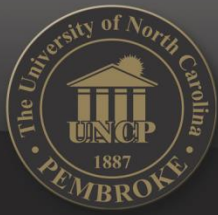
Special Coding Cont.

- Fall Term GPA (#, Yes/No)
 1. Fall_Term_GPA (≥ 3.5)
 2. Fall_Term_GPA (≥ 3.0 & < 3.5)
 3. Fall_Term_GPA (≥ 2.5 & < 3.0)
 4. Fall_Term_GPA (≥ 2.0 & < 2.5)
 5. Fall_Term_GPA (< 2.0)
- Fall Term DFW Flag (#, Yes/No)
- Remedial Course Taking Flag (#, Yes/No)
- Major Decision (Decided/Undecided)
- Difference SCH (Attempted SCH - Earned SCH)



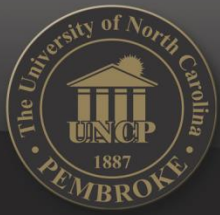
Model Building

- **Descriptive Analysis for Non-Returning Students**
- **Univariate Tests:** how a single variable influences first-year retention and six-year graduation
- **Logistic Regression:**
 - How multiple variables interplay and were associated with first-year retention and six-year graduation.
 - First-year retention and six-year graduation were treated as the dependent variable, respectively.



Limitations

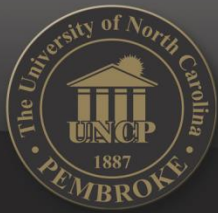
- Each type of institution may have their own influential factors on student retention and success.
 - Reginal University
 - Diversity
- First generation students were identified using FAFSA application.
- Only three cohorts from Fall 2008 to Fall 2010 were included in the study.



Descriptive Analysis

Non-Returners

Before presenting the results from the binary logistic regression model, we would like at first to report the key statistical summary for non-returners in the second year ($N = 1066$).

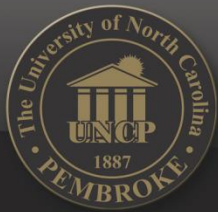


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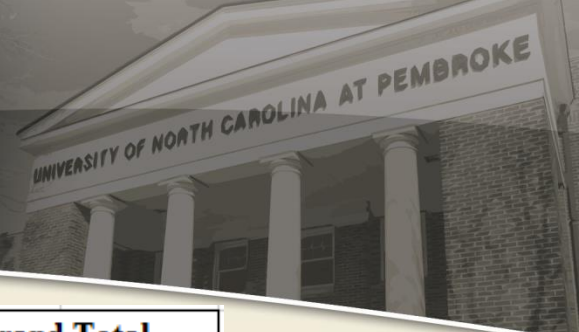


Race/Ethnicity	Female		Male		Grand Total	
	#	%	#	%	#	%
White	233	49.5	238	50.5	471	44.2
Black or African American	161	50.6	157	49.4	318	29.8
American Indian	79	59.4	54	40.6	133	12.5
Hispanic	20	51.3	19	48.7	39	3.7
Two or more races	11	73.3	4	26.7	15	1.4
Unknown	31	47.0	35	53.0	66	6.2
Others	13	54.2	11	45.8	24	2.3
Grand Total	548	51.4	518	48.6	1066	100

HS GPA	Female		Male		Grand Total	
	#	%	#	%	#	%
Outstanding (GPA >= 3.5)	111	66.5	56	33.5	167	15.7
High (3 >= GPA < 3.5)	150	53.0	133	47.0	283	26.5
Medium (2.7 >= GPA < 3)	128	55.4	103	44.6	231	21.7
Low (GPA < 2.7)	159	41.3	226	58.7	385	36.1
Grand Total	548	51.4	518	48.6	1066	100



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Residency	Female		Male		Grand Total	
	#	%	#	%	#	%
In-state	506	51.5	477	48.5	983	92.2
Out-of-state	42	50.6	41	49.4	83	7.8
Grand Total	548	51.4	518	48.6	1066	100



Academic Standing in 1st Fall	Female		Male		Grand Total	
	#	%	#	%	#	%
Academic Warning	179	45.1	218	54.9	397	37.2
Good Standing	331	53.9	283	46.1	614	57.6
Placed on Probation	34	72.3	13	27.7	47	4.4
Missing	4	50.0	4	50.0	8	0.8
Grand Total	548	51.4	518	48.6	1066	100

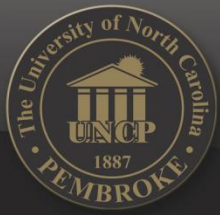


Major Decision	Female		Male		Grand Total	
	#	%	#	%	#	%
Decided	476	52.7	428	47.3	904	84.8
Undecided	72	44.4	90	55.6	162	15.2
Grand Total	548	51.4	518	48.6	1066	100



Other Factors	Female		Male		Grand Total	
	#	%	#	%	#	%
Applied FA	507	52.2	465	47.8	972	91.2
First Generation	168	57.3	125	42.7	293	27.5
Pell Recipients	323	55.2	262	44.8	585	54.9

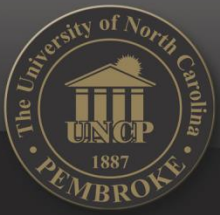




Model Diagnosis

First-year Retention Model

- Goodness-of-Fit Test
 - Hosmer and Lemeshow, $Chi\text{-square} = 8.5397$, $p\text{-value} = 0.383 > 5\%$
- McFadden $R^2 = 0.1570$
- Overall Accuracy: 74.8%
- Nagelkerke $R^2 = 0.246$



Model Diagnosis

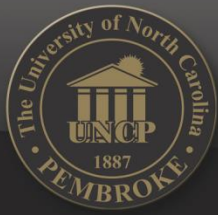
Six-year Graduation Model

- Goodness-of-Fit Test
 - Hosmer and Lemeshow, $Chi\text{-square} = 1.4331$, $p\text{-value} = 0.994 > 5\%$
- McFadden $R^2 = 0.1950$
- Overall Accuracy: 70.3%
- Nagelkerke $R^2 = 0.312$

Table 2: Tests for Individual Variables Associated with First-YR Retention and 6-YR Graduation (N = 3151).

Model	Reference	First-year Retention			6-YR Graduation		
		B	Sig.	Exp(B)	B	Sig.	Exp(B)
Age Group	>=19	0.272**	0.005	1.312	0.252**	0.009	1.287
Gender	Female						
Male ★		-0.163*	0.037	0.85	-0.385***	0.000	0.68
Race/Ethnicity	White						
American Indian or Alaska Native		0.239	0.054	1.27			
Black or African American		0.300**	0.001	1.349			
Underrepresented Minority (URM)	No						
Yes		0.271**	0.001	1.311			
Residency	Out-of-state						
In-state		0.832***	0.000	2.298	0.581**	0.003	1.788
County Ties ★	Out-of-state						
Tier 1		-0.705***	0.000	0.494	-0.433*	0.031	0.649
Tier 2		0.199*	0.026	1.22	0.230**	0.007	1.259
Tier 3		0.254*	0.041	1.289	0.230*	0.045	1.258
Fall_Term_GPA_Group	< 2.0						
Fall_Term_GPA_Coded: A (>=3.5)		1.711***	0.000	5.533	2.744***	0.000	15.545
Fall_Term_GPA_Coded: B (>=3.0 & <3.5)		1.827***	0.000	6.214	2.446***	0.000	11.542
Fall_Term_GPA_Coded: C (>=2.5 & <3.0)		1.682***	0.000	5.378	2.053***	0.000	7.792
Fall_Term_GPA_Coded: D (>=2.0 & <2.5)		1.347***	0.000	3.847	1.555***	0.000	4.733
Fall_Term_DFW (Y/N)★	No						
Yes		-0.902***	0.000	0.406	-1.192***	0.000	0.517
Fall Remedial Flag (Y/N)	No						
Yes		-0.212*	0.021	0.809	-0.370***	0.000	0.691
Low Income Family★	No						
Yes					-0.177*	0.016	0.838
First Generation*Low Income Family ★	No						
Yes					-0.189*	0.028	0.828
Scholarship & Grant	No						
Yes		0.223*	0.012	1.25			
HS GPA	Numeric	0.834***	0.000	2.303	1.105***	0.000	3.021
Fall_Term_GPA	Numeric	0.961***	0.000	2.614	1.21***	0.000	3.355
Diff_Credit Hours (#) ★	Numeric	-0.137***	0.000	0.872	-0.178***	0.000	0.837
Fall_Term_DFW (#) ★	Numeric	-0.489***	0.000	0.613	-0.66***	0.000	0.517

Note. 1. Significant levels: *** P < 0.001, ** P < 0.01, * P < 0.5.



Significant Predictors

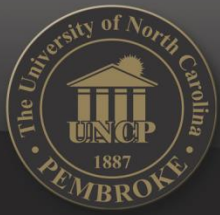
Testing Individual Variables:

- Age ≥ 19
- Male
- African American
- Underrepresented Minority
- Residency
- County Tier 1, 2, & 3
- Fall Term GPA (Numerical & Categorical)
- Fall Term DFW Flag (Numerical & Categorical)
- Fall Term Remedial Flag (Numerical & Categorical)
- Low Income
- Scholarship/Grants
- High School GPA
- Difference Between Attempted & Earned SCH
- Interaction Variable: 1st Generation*Low Income

Table 3-2. Estimation of Results for FTFT Freshmen Cohorts from Fall 2008 to Fall 2010 (N = 1393).

	Reference	First-year Retention			Six-Year Graduation		
		<i>B</i>	Sig.	Exp(<i>B</i>)	<i>B</i>	Sig.	Exp(<i>B</i>)
Age Group (Age<19)	Age ≥ 19	0.415*	0.014	1.515	0.268	0.12	1.307
Gender	Female						
Male ★		0.083	0.544	1.087	-0.235	0.068	0.79
Race/Ethnicity	White						
American Indian or Alaska Native		0.343	0.125	1.409	0.355	0.093	1.426
Black or African American ★		0.905***	0.0000	2.471	0.975***	0.0000	2.651
Hispanic		0.18	0.573	1.198	0.267	0.41	1.306
Two or more races		1.07	0.115	2.917	0.412	0.457	1.509
County Tier	Out-of-state						
Tier 1		1.301***	0.0000	3.673	0.886**	0.007	2.425
Tier 2		1.148**	0.001	3.152	0.817*	0.019	2.264
Tier 3 ★		0.931**	0.002	2.536	0.449	0.178	1.567
Fall Term GPA (Group)	< 2.0						
Fall_Term_GPA_Coded(≥3.5)		1.565***	0.0000	4.783	2.457***	0.0000	11.669
Fall_Term_GPA_Coded(≥3.0 & <3.5)		1.566***	0.0000	4.786	2.220***	0.0000	9.209
Fall_Term_GPA_Coded(≥2.5 & <3.0)		1.612***	0.0000	5.014	1.699***	0.0000	5.47
Fall_Term_GPA_Coded(≥2.0 & <2.5)		1.034***	0.0000	2.811	1.269***	0.0000	3.557
Fall Term DFW (Group)	No						
Yes		0.384	0.079	1.468	0.032	0.859	1.033
Fall Remedial Flag	No						
Yes		0.236	0.176	1.266	-0.026	0.886	0.974
Fall Major	Undecided						
Decided		-0.132	0.464	0.876	0.05	0.765	1.051
Low Income Family ★	No						
Yes		-0.497**	0.004	0.609	-0.330*	0.035	0.719
Scholarship & Grant	No						
Yes		0.462*	0.016	1.587	0.2	0.272	1.222
High School GPA		0.534**	0.001	1.706	0.517**	0.001	1.678
Diff_Credit Hours (#) ★		-0.069**	0.003	0.934	-0.05	0.067	0.951

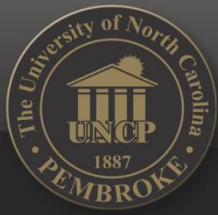
Note. Significant levels: *** $P < 0.001$, ** $P < 0.01$, * $P < 0.5$.



Significant Predictors Cont.

Testing First-year Retention

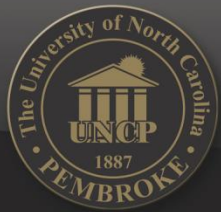
- African American: (+) ***
- County Tier 1: (+) ***
- Fall Term GPA (all four subgroups): (+) ***
- Low Income (-) **
- High School GPA (+) **
- Difference between Attempted and Earned SCH (-) **
- County Tier 2 & 3 (+) **
- Scholarship/Grants (+) *
- Age ≥ 19 (+) *



Significant Predictors Cont.

Testing Six-year Graduation

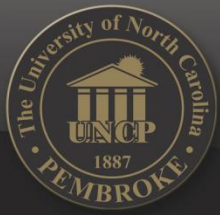
- African American: (+) ***
- Fall Term GPA (all four subgroups): (+) ***
- County Tier 1: (+) **
- High School GPA (+) **
- Low Income (-) *
- County Tier 2 (+) *



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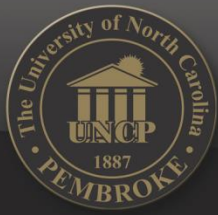


Performance is the **KEY for student success**



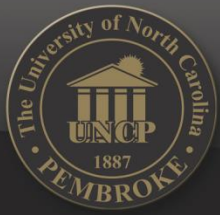
Major Findings

- As expected, students' academic performance in high school and in first fall term in college were key predicting factors for student success, both for first-year retention and six-year graduation.
- The difference between students' attempted and earned credit hours in first fall term had a negative impact on first-year retention, but it did not have significant impact on students' long-term goal of six-year graduation.



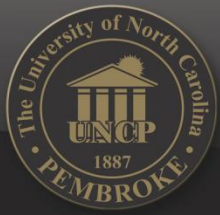
Major Findings Cont.

- First-generation students who were from rural areas in NC had a positive impact on first-year retention and six-year graduation, particularly the students from Tier 1 counties.
- However, the students from Tier 3 counties are only positively associated with first-year retention, but not with six-year graduation. Further study should be done to examine whether this factor was somehow related to the high transfer rate when students were in their senior year.



Major Findings Cont.

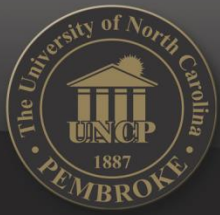
- First-generation students awarded with scholarships and grants showed positive impact on first-year retention, but not on six-year graduation.
- First-generation students with low-income had a significantly negative effect on both first-year retention and six-year graduation.



Major Findings Cont.

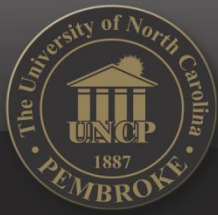
Non-significant Variables:

- SAT/ACT testing scores
- Living on campus
- Number of remedial course taking (#, Categorical)
- Number of DFW (#, Categorical)
- Major decision in first fall semester
- Being underrepresented minority students
- Being male students



Further Study

- Focus on transfer-out in first year and senior year, particularly students who were from Tier 3 counties.
- Add other potential influential factors:
 - Students attending advising/tutoring;
 - Students on early alert;
 - Using high school index to include other influential factors (HS GPA+SAT/ACT).



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Questions?

